

## CONTRACTORS STATE LICENSE BOARD (CSLB)

# AUTOMATED PHONE RESPONSE SYSTEM

## 800.321.CSLB (2752)

You don't need to talk to someone on the telephone or in person to learn almost anything you need to know about construction contractors. CSLB's Automated Phone Response System lets you check a contractor's license number by just dialing our 800 number and pressing a few buttons on your touch-tone telephone. You can also listen to the informational messages that answer our most frequently asked questions. Additionally, you can order many forms and pamphlets that will be mailed to you, free of charge.

To check a contractor's license number, dial **800.321.2752**. When the system answers, press 1. From there you will be instructed to enter the contractor's license number.

To get information on the topics listed below, press the keys for the category of your choice. Most of the messages give you an opportunity to order the forms or pamphlets related to the subject.

### Consumer Information & Pamphlets

- 51 "What You Should Know Before You Hire a Contractor"
- 51 "Tips for Hiring a Roofing Contractor"
- 51 "Before You Dive Into Swimming Pool Construction"
- 51 "A Consumer Guide to Asbestos"
- 51 "A Consumer Guide to Filing Construction Complaints"
- 32 How to File a Complaint
- 32 Complaint Form
- 313 Complaint Disclosure Information
- 32 Info about Your Pending Complaint
- 323 Reporting Civil Court Judgments

### Documents in Writing

- 332 General Status Letters
- 332 Bond Status Letters
- 333 Verified Certificates
- 334 Copies of Public Documents

### Maintaining Your Contractor License

- 221 License Renewal
- 22211 Bond Requirements
- 22212 Workers' Compensation Insurance Requirements
- 2222 Qualifying Person Requirements
- 22223 Replacing the Qualifying Person
- 2223 Home Improvement Certification
- 22241 Civil Court Judgment Information
- 22242 Family Support Information
- 22311 Business Name Changes
- 223121 Adding a Classification
- 223122 Adding a Certification
- 22313 Officer Changes
- 223141 Inactivating a License
- 223142 Reactivating a License
- 223143 Canceling a License
- 2232 License Business Structure
- 224 Laws and Classification Information
- 241 How to Resolve a Complaint
- 242 Types of Complaints
- 243 Complaint Disclosure
- 244 SWIFT Info

### Applying for a Contractor License

- 211 Who Needs a License?
- 212 Classification Information
- 2131 Application Requirements
- 2132 Exam Information
- 2133 Waiver of Exam Information
- 2134 License Issuance Information

### Forms for License Maintenance

- 2311 / 2321 Original Application for Contractors License
- 2311 / 2321 Condensed Version of Original Application
- 2311 / 2321 Additional Classification Application
- 2311 / 2321 Replace the Qualifier Application
- 2311 / 2321 Asbestos Removal Certification Application
- 2311 / 2321 Hazardous Removal Certification Application
- 2322 Renewal Application
- 2322 Reactivation Application
- 2312 / 2322 Inactivation Application
- 2313 / 2323 Business Name Address Change Form
- 2313 / 2323 Officer Change Form
- 2313 / 2323 Disassociation Form
- 2314 / 2324 Bond/Cash Alternative Forms
- 2314 / 2324 Workers' Compensation Exemption Form
- 2314 / 2324 Joint Venture Application
- 2314 / 2324 Home Improvement Salesperson Application

### Contractor Information & Pamphlets

- 52 "Asbestos, Contractors Guide and Open Book Exam"
- 52 "Blueprint for Becoming a California Licensed Contractor"
- 53 "The California Contractors License Law and Reference Book"

### To Reschedule an Exam

- 41 Leave a voice message to reschedule

