

CALIFORNIA LICENSED CONTRACTOR

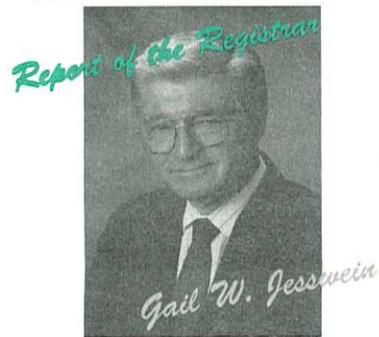
GAIL W. JESSWEIN, REGISTRAR

FALL 1996 — EDUCATION

PETE WILSON, GOVERNOR

"If you think education is expensive, try ignorance." -- Derek Bok

This is true for the construction profession. As a licensed contractor and businessperson, you must be up-to-speed, not only on the newest tools and techniques in your trade, but also on the business side of keeping your paperwork current and your customers happy. You can't afford not to.



One of the goals of the Board's new Strategic Plan is to help contractors identify and obtain education to strengthen technical, management and service skills required to achieve and maintain competent performance. Towards that end, the theme of this issue is education. After reading it, you'll learn of sources to further your education and how expanding your education can, among other things, help expand your business.

The Board cannot educate unless you educate the Board. By that I mean the Board needs to know what construction-related topics are of interest to licensed contractors so that appropriate education and materials can continue to be developed. Please write to the attention of the Contractor and Consumer Education Committee, Contractors State License Board, P. O. Box 26000, Sacramento, CA 95826, or fax your ideas to (916) 255-1395.

The Contractor and Consumer Education Committee is a brand new committee established as a result of the Strategic Plan process.

Continued on page 8

Chalker Elected Board Chair Barnhart New Vice-Chair

Public member representative and businessman John Chalker was a unanimous choice to succeed David Lucchetti as Chair of the Contractors State License Board during the July Board meeting in Millbrae. Mr. Chalker chaired the Enforcement Committee during 1995-96.

Upon his election, Mr. Chalker said, "Strategically positioning the Board so it can continue providing consumer protection, without unnecessary regulation, into the new century will be my priority. California consumers and honest licensed contractors deserve nothing less."

Also elected unanimously was Board Vice-Chair Douglas Barnhart. Mr. Barnhart, a San Diego general engineering contractor, was appointed to the Board in

1994. During 1995-96, he chaired the Administration and Consumer Education Committee.

Mr. Chalker thanked Mr. Lucchetti on behalf of the Board and presented a plaque commemorating his tenure as Board Chair during 1995-96.

Under Mr. Lucchetti's incumbency, the Board established a Strategic Plan, and appointed a special ad hoc committee and a task force to review the entire classification system and to determine whether home inspectors should be regulated.

"I am proud of the Board's successful efforts in producing a framework for the future via the Strategic Plan," said Mr. Lucchetti, "and I look forward to overseeing implementation of the plan."

"Strategically positioning the Board so it can continue providing consumer protection, without unnecessary regulation, into the new century will be my priority."

--John Chalker



Newly elected CSLB Chair John Chalker, right, and Vice-Chair Douglas Barnhart

The Most Common CSLB Citations

Learn What They Are and What May Cause Them

A record 1,820 Contractors State License Board administrative citations were issued to licensed contractors in 1995-96. The majority of citations against licensed contractors arise from consumer and contractor complaints filed with CSLB.

"The knowledgeable, informed contractor is a better and more successful contractor," said Registrar Gail Jesswein. "Keeping up-to-date on law and trade practices will go a long way toward helping contractors prevent complaints and will put them in a position to provide skilled services to their clients."

The Contractors State License Board receives and investigates approximately 30,000 complaints against both licensed and unlicensed contractors each year. Not every complaint results in a citation

or other disciplinary action. In 1995-96, more than 40 percent of the complaints, or 13,224, were closed by the Board's customer service representatives and 1,117 complaints were referred to arbitration. The remainder were further investigated and either resolved or resulted in a disciplinary action.

"Before a complaint gets to the citation stage, the contractor usually can resolve the problem. I urge contractors to take advantage of those opportunities because a citation stays on a contractor's record for the life of the license," said Jesswein.

Some of the most common citations issued are for violations of the Business and Professions Code Sections 7107, 7109 (a), 7110, 7113, and 7159. Below is an explanation of these code sections.

Business and Professions Code Section 7107: Abandonment

"Abandonment without legal excuse of any construction project or operation engaged in or undertaken by the licensee as a contractor constitutes a cause for disciplinary action."

CSLB field staff find that a major cause of project abandonment is lack of funds to finish the job. Misquoting the cost of a job during the bidding process is sometimes

Continued on page 4

Inside this Issue....

Board Briefs	2
Home Inspectors	2
Duplicate Business Names . . .	5
New Classification	8

Board Briefs: New Committee and Task Force Updates

Home Inspectors Ad Hoc Committee Hearing To Be Held In December . . .

At the Home Inspectors Ad Hoc Committee's last meeting, held during the July Board meeting, Committee members decided to do the following before making recommendations: track Senate Bill 258, survey other states' home inspector requirements, and continue receiving input from consumers and the industry on the topic. Committee Chair Sharon Kowitz called for a public hearing to take place during the December Committee meeting.

SB 258, authored by Senator O'Connell, was signed by Gov. Wilson on Aug. 19, 1996, and will take effect Jan. 1, 1997. The bill, among other things, defines terms related to paid home inspections,

establishes a standard of care for home inspectors, and prohibits certain inspections in which the inspector or the inspector's employer has a financial interest.



Home Inspectors Committee Chair Sharon Kowitz

The public is invited to provide written or verbal testimony about good or bad experiences with home inspectors. The Home Inspectors Ad Hoc Committee will hold a hearing during the Board's Committee meeting Dec. 11, 1996, in Sacramento. Please send written testimony to the Contractors State License Board, Attention: Home Inspectors Ad Hoc Committee, P. O. Box 26000, Sacramento, CA 95826. For information on the meeting, call the Board's toll-free telephone number at (800) 321-2752, or access the CSLB's Internet address at <http://www.ca.gov/cslb/index.html>.

New Education Committee Meets

The new Contractor and Consumer Education Committee held its first meeting in Sacramento on Sept. 11, 1996. This committee was created as a result of the Board's new Strategic Plan. The Committee is charged with overseeing the two strategic goals related to education, which are to:

- educate consumers to make informed choices about construction services, and
- ensure that licensed contractors continually strengthen the technical, management, and service skills required to achieve competent performance.

"As a credentialed teacher who previously taught construction management, and as a licensed contractor, I feel up to the challenge the strategic goals provide," said Nina Tate, Contractor and Consumer Education Committee Chair.

Other Committee members include Robert Laurie, Robert Alvarado, and Contractors State License Board Chair John Chalker as an ex officio member.

Regulation Reduction and Classification Review Task Force

Assembly Bill 1455, a classification bill supported by the Board and discussed during the September Task Force meeting, was vetoed by Gov. Wilson on Sept. 30, 1996. The bill concerned the kinds of jobs a general contractor

can take. If it had been signed by the Governor, the bill would have reinstated the "pre-Home Depot" classification status with a modification. The winter issue of the *California Licensed Contractor* will include follow-up information on this topic.

Additionally, the Task Force decided to defer discussion of subcommittee work on restructuring of classifications to the Board meeting on Oct. 23-24, 1996, in Anaheim.

More Board Briefs on page 7. Read about Sunset Review and the Structural Defect Definition.

Committee Members Named

Contractors State License Board Chairman John Chalker made the following committee appointments to conduct Board business in fiscal year 1996-97:

- Executive Committee: David Lucchetti, Chair; John Chalker, Vice Chair; Phil Moore, Legislative Officer; Nina Tate; Timothy Strader; Marilyn Dailey; and Douglas Barnhart.
- Contractor and Consumer Education Committee: Nina Tate, Chair; Robert Laurie; Robert Alvarado; John Chalker (ex officio); and Douglas Barnhart (ex officio).
- Licensing Committee: Timothy Strader, Chair; Minnie Lopez-Baffo; David Lucchetti; John Chalker (ex officio); and Douglas Barnhart (ex officio).
- Enforcement Committee: Marilyn Dailey, Chair; Phil Moore; Sharon Kowitz; John Chalker (ex officio); and Douglas Barnhart (ex officio).

California Licensed Contractor



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Fall 1996

State of California

Pete Wilson
Governor

Marjorie M. Berte
Director, Department of
Consumer Affairs

Gail W. Jesswein
Registrar of Contractors

Members of the
Contractors State License Board

John Chalker	Public Member, Chair
Douglas E. Barnhart	A-Contractor, Vice Chair
Robert H. Alvarado	Public Member, Labor
Marilyn J. Dailey	Public Member
Sharon J. Kowitz	Specialty Contractor
Robert A. Laurie	Public Member
Minerva Lopez-Baffo	Public Member
David Lucchetti	Specialty Contractor
Mrs. Phil Moore	Public Member
Stephen Patterson	Building Official Public Member
Timothy Strader	Public Member
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The following are some examples of continuing education sources available to contractors:

❑ **Builders Exchanges.** There are currently 27 builders exchanges in California. The North Coast Builders Exchange is an example of an exchange that offers books at a discount, seminars, a weekly publication that includes educational articles, and training workshops.

❑ **Trade Associations.** Many specialty trades and general contracting associations offer training and certification programs. For example, two certification programs are offered through California chapters of the National Association of the Remodeling Industry. The California Landscape Contractors Association offers three certification programs. Trade associations also hold monthly meetings featuring speakers who supply topical information. The meetings provide an opportunity for information exchange.

❑ **Trade and Specialty Publications.** Available from trade associations, on news stands or by mail. For example, the Redwood Empire Remodelers' Association publishes a newsletter containing legal and business information and seminar and meeting schedules.

❑ **Public Utilities.** Some public utilities provide training whether or not a contractor participates in their installation programs.

❑ **Community Colleges.** There are 106 community colleges throughout California. The following courses are offered on some campuses: construction drafting, construction equipment operation, construction inspection/building inspection, construction management, construction technology/building technology. Check telephone white pages for the campus nearest you or order the "California Colleges and Universities" catalog (see Private Postsecondary Schools).

❑ **State Universities.** Some of California's 22 state universities offer degrees in construction management and construction technology/building technology. Check telephone white pages for the campus nearest you and phone for course offerings or log onto the State University Internet web page at <http://www.calstate.edu>.

❑ **Private Postsecondary Schools.** There are more than 200 private postsecondary schools and 65 license preparation schools listed by the Council for Private Postsecondary Education that offer construction courses ranging from license preparation to construction drafting. Call the California Postsecondary Education Commission at (916) 445-7933 to order "California Colleges and Universities." The catalog, which lists all postsecondary schools and courses in California, costs \$5.

❑ **Internet.** Surf the Net for information about your trade: trends, associations and sources of further information. Currently, there is no structured system in place to locate construction-related topics on the Internet. Bob Harder of the North Coast Builders Exchange is setting up a hyper link between North Coast's Internet page and related construction pages.

❑ **Trade Shows.** In addition to product information and booths, many trade shows offer seminars, particularly in business practices. Former teacher Iris Harrell, Harrell Remodeling, Inc., is a frequent seminar presenter at trade shows in California and in other states. Topics range from managing business forms to how a contractor's personal beliefs affect the bottom line.

Education Is Continuous For These Contractors

"Consumers today want a lot. They are demanding and smart. The contractor has got to be smart, too, and can get smarter through continued training and education," said Richard Zimmer, a general contractor in Sonoma County.

Zimmer, who has been a contractor for 25 years, may be a bit biased when it comes to education. He was a high school fine arts and shop teacher for 12 years before making a career switch to contracting. Growing up as an "indentured servant" to his remodeler father, Zimmer gained plenty of trade expertise; however, his business operations knowledge was lacking.

"The business end is always the hardest to learn, but that is where training does the most good. Taking classes has improved my business tremendously," said Zimmer. He has been a student of computer, new products, design, and mark-up courses offered by trade associations, business organizations and builders exchanges.

"I consider myself a senior and have been through it all, but I can always learn something new," he said.

Clay Nelson, a contractor operating out of the San Jose area, agrees that ongoing education is the key to a successful business. He got his contractor's license 20 years ago because he "didn't know any better." He worked as a handyman in college, then apprenticed for a builder.

"I liked the independence of working for myself, but I was really green and learned from a lot of expensive mistakes. Education is what allows you to survive and make a living," said Nelson.

"Consumers today want a lot. They are demanding and smart. The contractor has got to be smart, too, and can get smarter through continued training and education."

-- Contractor Richard Zimmer

"The trade part is easy," he continued. "Dealing with clients, qualifying leads, marketing — those are more difficult, but you can speed up the learning process by taking business courses and attending seminars."

Iris Harrell, a general contractor in Menlo Park, believes so strongly in continuing education that she provides a \$300 annual education allowance for her employees. The funds may be used for books, seminars, or to purchase calculators -- anything that will help them become better employees and members of the construction industry.

Harrell is a sought-after seminar presenter who prefers teaching "deeper" issues, such as company morale, personal beliefs, the bottom line, and developing mission statements.

Contractor Iris Harrell provides a \$300 annual education allowance for each of her employees.



Photo Credit: Roger Hardy

Iris Harrell, Harrell Remodeling, Inc.

Citations (continued from page 1)

done intentionally in order to get the contract. Usually, however, a job is misquoted because the contractor does not have a system in place to accurately figure project costs. A tool to catch bidding errors can be as simple as a checklist or as complex as a computer program.

"You may have valid reasons for not completing a job, but you must communicate these reasons clearly and promptly to the CSLB representative," said CSLB Northern Regional Deputy Sondra Vaughan.

Business and Professions Code Section 7109 (a): Work Below Industry Standards

"A willful departure in any material respect from accepted trade standards for good and workmanlike construction constitutes a cause for disciplinary action, unless the departure was in accordance with plans and specifications prepared by or under the direct supervision of an architect."

Field investigators report two contractor practices that contribute to work below industry standards. They are contractors who do not keep up with changing trade standards and contractors who neglect to properly supervise their employees. Products and standards change and are upgraded continuously. It behooves a contractor to keep abreast of these changes. Supervision of, clear instructions to, and training of employees will help contractors complete the kind of quality job they and their customers envision.

Business and Professions Code Section 7110: Violations; Disciplinary Action

This law states, in part, that disciplinary action can be taken for "Willful or deliberate disregard and violation of the building laws of the state, or of any political subdivision thereof . . ."

This citation usually is issued when CSLB enforcement staff find that proper building permits and required inspections were not obtained from local building departments.

Business and Professions Code Section 7113: Failure to Complete The Project For The Price Stated in the Contract

"Failure in a material respect on the part of a licensee to complete any construction project or operation for the price stated in the contract for such construction project or operation or in any modification of such contract constitutes a cause for disciplinary action."

A citation for violation of B & P Code Section 7113 is almost always a companion to violation of Sections 7107 or 7109. This is caused when the project owner suffers a financial injury because the job is not completed for the contract price due to abandonment or failure to meet trade standards.

Business and Professions Code Section 7159: Defines a Home Improvement Contract and Specifies Provisions That Must Be Included in the Contract

A Home Improvement Contract is described, in part, as follows: "This section shall apply only to home improvement contracts . . . between a contractor, whether a general contractor or a specialty contractor . . . who contracts with an owner or tenant for work upon a residential building or structure . . . for proposed repairing, remodeling, altering, converting, modernizing, or adding to the residential building or structure or land adjacent thereto, and where the aggregate contract price specified in one or more improvement contracts, including all labor, services, and materials to be furnished by the contractor, exceeds five hundred dollars (\$500)."

Section 7159 specifies certain requirements for the contract, including plans, drawings and description of materials and services, amount of down payment, schedule of payments, and other terms.

Continued on page 5

Disciplinary Actions from March 1996 -- May 1996

Note: Disciplinary actions do not include licenses suspended for failure to maintain required bonds. The following explanation may be helpful to identify causes of disciplinary action indicated by sections referenced in the table of Disciplinary Actions.

Business and Professions Codes

- 490 Relationship of conviction of a crime to licensed activity
- 7018.5 Failure to provide notice to owner regarding lien provisions
- 7026.7 Advertising as a contractor without a license
- 7028 Acting in the capacity of a contractor without license
- 7029 Contracting as a joint venture without the required license
- 7029.5 Failing, as a plumbing, electrical sign or well drilling
7029.6, 7029.7
- 7030 Failing to include in a contract the notice that contractors are licensed by the Contractors State License Board
- 7030.5 Failing to fulfill the requirement that the contractor's license number be placed on all contracts, subcontracts, calls for bid, and other forms of advertising
- 7071.11 Judgment or admitted claim against bond
- 7083 Failing to report a change of address, namestyle, or personnel within 90 days
- 7085.6 Failure to comply with an arbitration award
- 7090.1 Failure to comply with civil penalty or "order to correct" in Registrar's citation
- 7097 Suspension of additional licenses
- 7098 Revocation of additional licenses
- 7099.6 Non-compliance with a final citation
- 7107 Abandonment of a project without legal excuse
- 7108 Diverted funds or property received for a specific job to other purposes
- 7109 Willfully disregarded plans and specifications, or has failed to complete the job in a good and workmanlike manner
- 7109.5 Violation of Safety Laws resulting in death or serious injury
- 7110 Willful disregard and violation of building laws
- 7101.1 Violation of Section 206.5 of the Labor Code
- 7111 Failure to keep records and to make them available to a representative of the Registrar
- 7111.1 Refusal to or failure to cooperate with deputy in investigation
- 7112 Misrepresentation of a material fact on an application
- 7113 Failure to complete a project for the price stated in the contract
- 7113.5 Avoiding or settling for less than lawful obligations as a contractor through the various bankruptcy proceedings
- 7114 Aiding and abetting an unlicensed person
- 7115 Failure to comply with the Contractors' Law
- 7116 Committing a willful or fraudulent act as a contractor
- 7117 Acting as a contractor out of namestyle
- 7117.5 Contracting with inactive license
- 7118 Contracting with unlicensed person
- 7119 Failure to prosecute a job with diligence
- 7120 Failure to pay for materials or services
- 7121 Prohibition against associating with suspended or revoked license
- 7122 Participation of license in violating Contractors Law
- 7122.5 Responsibility of Qualifying Person for acts committed by his/her principal
- 7123 Conviction of a Felony in connection with construction activities
- 7124 A plea of nolo contendere is considered a conviction
- 7154 Employment of unregistered home improvement salesman
- 7155 Participation in violation by a home improvement salesman
- 7157 Model Home kickback prohibition
- 7159 Failure to comply with contract requirements
- 7161(b) False advertising

LICENSES REVOKES

NAME	CITY	LIC #	DATE	SECTIONS VIOLATED
A E H CONSTRUCTION	LA MESA	500161	8/21/96	7090.1
A DOOR AND GATE CO	SAN FRANCISCO	619118	7/10/96	7090.1
A-1 DOOR GATE CORP	PALM SPRINGS	684404	7/3/96	7090.1
A-D WESTERN CONSTRUCTION	VAN NUYS	352688	6/23/96	7071.11(C), 7107, 7113, 7120, 7097, 7098, 7121.5
AARON ROOFING	MORENO VALLEY	458621	6/23/96	7107, 7109(a), 7113, 7115(7083)
ACE ELECTRIC	VACAVILLE	612100	7/10/96	7090.1
ALCO ROOFING SYSTEMS	LIVERMORE	600158	6/12/96	7071.13, 7108, 7110(1689.7), 7113, 7115(7159), 7154, 7116, 7120, 7097, 7098, 7121, 7121.5
ALL MOBILE HOME SRVS	REDLANDS	684392	8/8/96	7090.1
ALL WEST FENCING	CITRUS HEIGHTS	636594	7/10/96	7090.1
ALVAND TROPICANA CONSTR & POOL CO	POMONA	548301	7/19/96	7090.1
AMERICAN PACIFIC POOLS & SPAS INC	ARCADIA	680831	7/11/96	7090.1

[continued on page 5]

Revocations (cont. from page 4)

NAME	CITY	LIC #	DATE	SECTIONS VIOLATED
APEX ELECTRIC	MORENO VALLEY	597981	7/11/96	7090.1
ASTRO UNLIMITED INC	FRESNO	536763	7/31/96	7090.1
AVANTI LANDSCAPE OF CALIFORNIA	SAN DIEGO	533666	7/3/96	7090.1
BANCROFT CONSTRUCTION	ANAHEIM	498724	7/11/96	7090.1
BEHNING AL PAINTING	SAN BERNARDINO	548162	7/3/96	7090.1
BERCI CONSTRUCTION	NORTH HOLLYWOOD	515520	8/21/96	7090.1
BERGENSTOCK DAVID PAUL	WHITTIER	315253	8/21/96	7090.1
BESTWAY CONSTR CO.	SAN FRANCISCO	555581	7/3/96	7097, 7098
BISCAN SHERI DBA ABILITY FABRICATION	LAKE ELSINORE	539981	7/11/96	7090.1
BOB'S QUALITY ROOFING	BLOOMINGTON	355336	7/3/96	7090.1
BOOMGARDEN CONST	REDDING	458786	7/3/96	7109, 7113, 7115, 7159
BOOMGARDEN CONST	REDDING	499778	7/3/96	7109, 7113, 7115, 7159
BOURBON ELECTRIC	SALINAS	587106	8/14/96	7107, 7113
BROWNLEE CHARLES RAYMOND	TARZANA	355159	8/13/96	7090.1
CABINET CONCEPTS INC	SPRING VALLEY	488363	8/21/96	7090.1
CAL-CHI CONSTRUCT	LOS ANGELES	640879	6/1/96	7107, 7109, 7113, 7115(7030, 7030.5, 7159), 7116, 7097, 7098, 7121, 7121.5
CALIFORNIA DESIGN	WALNUT CREEK	608341	7/10/96	7090.1
CARROLL CONST	POWAY	614402	7/3/96	7090.1
CASHION TILE	LA HABRA	634725	7/15/96	7090.1
CASPER'S K E CONST CO	PITTSBURG	247211	6/12/96	7107, 7109, 7113, 7115(7159), 7097, 7098, 7121.5
CASPIAN CONST	SANTA CLARA	486485	5/11/96	7085.6
CERRITOS VALLEY ROOFING	CERRITOS	280303	7/15/96	7090.1
CHIDDIX CONCRETE & LANDSCAPE	SOUTH LAKE TAHOE	563363	7/3/96	7109A, 7113, 7115, 7159
CLIMATEG	FREMONT	620816	6/12/96	7109, 7107, 7113, 7117a, 7115(7030), (7159), 7097, 7098, 7121.5
CODE CO	WHITETHORN	367331	6/12/96	7107, 7110, 7097, 7098, 7121.5
COLORWORKS PAINTING	ALTA LOMA	558194	8/8/96	7090.1
COMSTOCK'S CUSTOM MASONRY	HUNTINGTON BEACH	330478	7/15/96	7090.1
CONCEPTS UNLIMITED CONST	SIMI VALLEY	667372	5/29/96	7109A,B,7110(301(a)UBC), 7113, 7115,(7159), 7097, 7098, 7121.5
CONSTRUCTION UNLIMITED	SAN FRANCISCO	482719	7/27/96	7107, 7110, 7113, 7115(7028, 7116, 7117.6
CONTRA COSTA CONCRETE	CONCORD	591249	7/31/96	7090.1
COX DEVELOPMENT CO	LONG BEACH	596021	7/15/96	7090.1
CRAIN DENNIS I dba:CRAIN CONSTRUCTION	TAFT	396075	6/1/96	7107, 7109, 7110(1689.7), 7113, 7115(7057, 7159), 7116, 7117.6, 7097, 7098, 7121.5
CREATIVE DESIGNS	TEMECULA	626440	7/15/96	7090.1
CREATIVE CONST CO	NORCO	664771	7/23/96	7090.1
CUMMINS CONST	ALBION	387533	7/10/96	7090.1
CUSTOM HARDWOOD FLOORS BY JENSEN	SANTA ROSA	628267	5/29/96	7071.11, 7107, 7108, 7110, 7113, 7115(7030, 7159, 7083), 7116, 70979, 7098, 7121.5
D & D CONSTRUCTION	DESERT HOT SPRINGS	673882	8/21/96	7090.1
D & R ELECTRIC	SALINAS	663577	8/14/96	7098
DAVID PAUL BERGENSTOCK	WHITTIER	315253	8/22/96	7107, 7113, 7115(7030.5), 7117, 7120, 7097, 7098, 7121, 7121.5
DEAN POOLS-KEN'S PLUMBING	NEWHALL	600320	7/3/96	7117A
DELANEY MICHAEL WILLIAM	CITRUS HEIGHTS	635262	7/10/96	7090.1
DENNIS MARK CONSTRUCTION	MINERAL	552627	7/10/96	7090.1
DEPENDABLE ROOFING	MERCED	379295	8/14/96	7122.5
DOMINGUEZ LANDSCAPE CONSTRUCTION	ANAHEIM	496488	7/15/96	7090.1
DOUGLAS ROOFING	HESPERIA	511990	8/5/96	7090.1
DULEY'S CONST CO.	RICHMOND	587883	7/3/96	7109A, 7113, 7116
DUNSMOOR CONSTRUCTION	TRACY	601806	6/12/96	7107, 7109B, 7113, 7116, 7115(7159), 7097, 7098, 7121.5
DYNAMIC ROOF SYSTEMS	NEWPORT BEACH	352592	6/23/96	7107, 7109, 7110, 7113, 7115 (7159B,D,E,G,J,K,L), 7120, 7097, 7098, 7121.5
ECONOMY TREE CARE	MONTECITO	689698	7/28/96	7071.13, 7110 (3700LC), 7112, 7115(7027.5), 7125.1, 7097, 7098, 7121, 7121.5
EL SOBRANTE ELECTRIC	EL SOBRANTE	632530	7/31/96	7090.1
EUREKA CONSTRUCTION	EUREKA	636114	6/12/96	7107, 7109, 7113, 7110, 7115(7159), 7071.11, 7097, 7098, 7121.5
F H A WAY ROOFING CO.	CANOGA PARK	282026	7/8/96	7090.1
FAMILY PLUMBING AND CONSTRUCTION	LOS ANGELES	646935	8/8/96	7090.1
FLEENER TOM CONSTRUCTION	YREKA	544866	6/21/96	7109, 7113, 7115(7159), 7097, 7098, 7121.5
G & S CONSTRUCTION	HANFORD	569393	7/31/96	7090.1
GARY POOLS(FORMERLY DEAN POOLS)	SAN DIMAS	295434	7/3/96	7097, 7098, 7121.5, 7122
GARY SEWELL ENTERPRISES INC. DBA: DEAN POOLS	ARCADIA	663342	7/3/96	7097, 7098, 7121.5, 7122
GEMINIANI PHILLIP CONSTRUCTION	SUGARLOAF	633338	7/19/96	7107, 7113, 7115/7159, 7114, 7071.13
GEORGE JAMES ALBERT	TUSTIN	651706	7/15/96	7090.1
GLASS COAT SYSTEMS INC	RANCHO CORDOVA	380414	7/10/96A	7090.1
GOLDMAN BILL CONSTRUCTION	PALO ALTO	421900	7/8/96	7085.6
GOSEN TIMOTHY JOSEPH	LONG BEACH	534786	7/15/96	7090.1
H B D FLOORING INC	RIVERSIDE	384303	7/3/96	7090.1
HAME HOME IMPROVEMENTS	WELLINGTON	586266	7/31/96	7090.1
HANK'S AND SON LANDSCAPING SERVICES	CHERRY VALLEY	620833	6/23/96	7107, 7109(A), 7109(B), 7110, 7113, 7116, 7159(B,D,F,J,K,L), 7083, 7071.11, 7097, 7098, 7121
HEADRICK DARRYL	CORONA	534605	7/15/96	7090.1
HIGH GRADE CONST CO	GLENDALE	425493	6/13/96	7090.1
HOPPER J CONST CO	VACAVILLE	474470	7/10/96	7090.1
HUMPHREY JACK CABINET AND DOOR SHOP	OAKDALE	656218	7/31/96	7090.1
INTERCO ENTERPRISE	SAN FRANCISCO	613900	7/29/96	7098, 7121.5
J P COMPANY	SAN JOSE	561571	6/1/96	7107, 7109A, 7109B, 7113, 7115(7164), 7097, 7098, 7121.5
J Y FLOOR COVERING	SACRAMENTO	602988	6/20/96	7109A,B, 7113, 7115(7018.5) (7083), 7117, 7117.5(b), 70979, 7098, 7121.5

[continued on page 6]

Duplicate Business Names

Licensed contractors occasionally ask whether or not the Contractors State License Board law prohibits use of the same business name as another contractor. In most cases, the answer would seem to be "no."

Although there is no CSLB law that prohibits licensees from using the same business name, licensees are prohibited from using any name other than the name on the license.

The Secretary of State's Office will not issue duplicate business names to corporations in good standing that register with them. When a corporation gets a contractor's license or changes its business name, CSLB requires that it use the name registered with the Secretary of State. However, a DBA (Doing Business As) can be added to the business name.

Contractors must use the business name shown on their license, according to Business & Professions Code Section 7117. The name on the license can be either the license

holder's personal name or a fictitious business name as defined in B & P Code Section 17900.

According to B & P Code Section 17910, a fictitious business name statement must be filed no later than 40 days from the time a business owner commences to transact business. Licensees should be aware that other laws, apart from the CSLB law, may restrict the use of a contractor's name.

The CSLB is looking into ways that duplicate business names can be clarified when a customer calls to verify a license, such as an indicator that there is more than one contractor using the same business name.

The Board encourages contractors to provide the correct business name and license number to customers. Contractors, as well as consumers, can verify the business name as listed with CSLB by calling (800) 321-CSLB.

Citations (continued from page 4)

Business and Professions Code Section 7159 violations involve home improvement contracts, the specific language required, when a contract is required, and down payments. When there is a violation of Section 7159, there may be violations of the many related codes as well.

"Violation of B & P Code Section 7159 is fast becoming a major problem for part-time, inexperienced contractors," said Charles Murray, CSLB's Southern Region Legal Action Deputy. He suggests that contractors obtain a good contract format from stores that carry contractor or architectural forms. Additionally, trade organizations, builders exchanges and builders bookstores offer specific information.

Vaughan added, "No matter what the violation, if you are notified by the Contractors State License Board that a complaint has been filed against your license, don't ignore it. Contact the person who filed the complaint and attempt to resolve the matter directly with them. Also, notify the CSLB in writing of your position in this matter."

Communicating With Homeowners

To prevent complaints, set up a good line of communication with your clients and write clear, specific contracts. For the contractor who must deal with a homeowner or client who is difficult and refuses to cooperate after a problem arises, Murray suggests that the contractor work with CSLB's investigating deputy to help clear up the situation.

"Make suggestions (to CSLB), keep an active interest in resolving the problem, and be willing to give an inch to keep your record clean," he said.

Vaughan adds that a contractor should never ignore a complaint even if it comes from a troublesome client. Stay in contact with the CSLB.

"The goal of the CSLB is to resolve matters quickly and in an equitable manner for both parties. It is usually more effective in time and money for a licensee to resolve the matter quickly," said Vaughan.

Take the Quick Quiz on page 7.

"X" Marks the Spot for Education Fund Donations

Donating to the Construction Management Education Account is as easy as marking an "x" on your license renewal form. The fund, currently at more than \$50,000, will provide assistance to construction management programs at state universities in Chico, Fresno, Long Beach, Pomona, San Luis Obispo, and Sacramento. Eventually, other colleges and educational programs offered through associations and building exchanges may benefit from the fund.

"Education is a key to continued success in the field of construction and contracting. I urge contractors to consider donating to this important fund," said Registrar Gail Jesswein.

Contractors may make a \$25 donation by marking a box on their license renewal form or by sending checks directly to Contractors State License Board, Construction Education Management Account, P. O. Box 26000, Sacramento, CA 95826.

New CSLB Publication:

"Blueprint for Becoming a California Licensed Contractor" is available from the Contractors State License Board. The new publication expands on "The 51 Most Commonly Asked Questions

About Getting a California Contractors License." Copies are available at CSLB district offices, by calling (800) 321-CSLB or through our Internet publications page at <http://www.ca.gov/cslb/index.html>.

Educational Articles Index

The following are educational articles that appeared in past issues of the *California Licensed Contractor*. If you would like a reprint of any of them, please contact the Public Affairs Office, Contractors State License Board, P. O. Box 26000, Sacramento, CA 95826, or fax your request to (916) 255-1395.

"To B or not to B" Summer 1996 Issue
Current status of general contractors and types of jobs allowed.

"Home Improvement Contracts: One of the Most Important Tools a Contractor Uses" Spring 1996 Issue
Reviews what must be included in a home improvement contract.

"Bonds: Their Nature and Purpose" January 1996 Issue
Defines different kinds of bonds, how they work, and who needs them.
"Correction to Bonds" Spring 1996 Issue

"Basic Management Guide Added to Study List" January 1996 Issue
Lists chapter titles of a new contractor publication, who may benefit from the publication, and how to order copies.

"Advertising Do's and Don'ts for Contractors" Fall 1995 Issue
Explains what the Contractors State License Law says about advertising and how to legally advertise. Also lists advertising do's and don'ts.

"CSLB Enforcement: The Nuts and Bolts" Summer 1995 Issue
Lays out the CSLB complaint process.

"Workers Comp Costs Can Be Cut" Spring 1995 Issue
Outlines ways contractors can save on workers comp costs.

"State to contractors: Get workers' comp" Winter 1995 Issue
Provides example of importance of workers comp for contractors who must carry it.

"Civil Judgments and Arbitration Awards" Winter 1994
Steps contractors must take after receiving a judgment against them.

Revocations (cont. from page 5)

NAME	CITY	LIC #	DATE	SECTIONS VIOLATED
J M C HOME IMPROVEMENT AND CONSTRUCTION CO	LONG BEACH	494912	8/12/96	7090.1
J Y FLOOR COVERING	SACRAMENTO	602988	6/20/96	7109A,B, 7113, 7115(7018.5) (7083), 7117, 7117.5(b), 70979, 7098, 7121.5
JOANOU STEVE CERAMIC TILE	BURBANK	540253	6/1/96	7107, 7109(a), 7110(1689.7), 7113, 7115(7030, 7034(a), 7159, 7116, 7117.6, 7097, 7098, 7121, 7121.5
JOHNSON & JOHNSON GENERAL ENGINEERING CONTRACTOR	TEMECULA	631810	8/21/96	7090.1
JONES MONROE ELVIN	LOS ANGELES	620766	8/21/96	7090.1
K D A ELECTRIC INC	FRESNO	381129	7/31/96	7090.1
K B CONSTRUCTION	SAN JOSE	572289	8/6/96	7085.6
KAZ CONSTRUCTION	PETALUMA	394280	4/3/96	7107, 7109, 7110, (1698.7/7115, (7159)
KELLEY CONCRETE	NAPA	331334	6/12/96	7109, 7113, 7117, 7115(7159), 7097, 7098, 7121.5
KEN'S PLUMBING	NEWHALL	333766	7/3/96	7107, 7109, 7109A, 7113, 7115(7159), 7116
KENNEDY TIMOTHY R	FLAGSTAFF, AZ	656008	6/23/96	7107, 7113, 7109, 7108.5, 7117, 7120, 7117.6, 7115(7030), 7117(A), 7115(7159), 7097, 7098, 7121.5
KEYMARK CONSTRUCTION	MISSION VIEJO	342043	7/15/96	7090.1
KOVAC GLENN ALAN	LA HABRA	646471	7/16/96	7090.1
KUNZ JEFF D CO THE	COSTA MESA	636617	6/23/96	7107, 7108, 7110(1689.7), 7113, 7115(7159A,B,C,D,E,F,G,H,I), 7117.5(B), 7116, 7097, 7098, 7121, 7121.5
L & M LOADER SERVICE	TORRANCE	504308	8/6/96	7090.1
LA-DAY INC DBA-GENERIC CONSTRUCTION LTD	BEVERLY HILLS	423091	6/1/96	490, 7107, 7109, 7110(1689.7), 7112, 7113, 7115(7030, 7159), 7121, 7121.5, 7122.5
LAWTON'S GOLDEN STATE ASPHALT AND CONCRETE REPAIR	NEWPORT BEACH	655407	7/15/96	7090.1
LEVY R J CONSTRUCTION	LOS ANGELES	600288	8/8/96	7090.1
LONG LARRY ELECTRIC	SACRAMENTO	401706	7/10/96	7090.1
LOPEZ DAVID L	CULVER CITY	581795	8/13/96	7090.1
M B K CORPORATION	SAN DIEGO	615755	8/21/96	7090.1
M & K BUILDERS	SIERRA MADRE	487287		7085.6
MARKKRIS ROOFING COMPANY	NORTH HOLLYWOOD	458348	8/5/96	7090.1
MARTIN ELMER THOMAS	NO. HOLLYWOOD	419603	7/19/96	7090.1
MAYS AND MASON WRECKING CO	LOS ANGELES	691281	8/5/96	7090.1
MICHALAK JEFFREY RONALD	GRAND TERRACE	588031	7/15/96	7090.1
MIKEOL ELBERT CORTRIGHT	COOL	645646	8/18/96	7107, 7109(a), 7113, 7115/7164,
MOLINARI CERAMIC TILE CO	SAN CARLOS	568932	7/31/96	7090.1
MONNIG DEVELOP INC	FULLERTON	514612	7/3/96	7090.1
MOORE CAMERON B	MALIBU	474692	5/21/96	7090.1
MOTZ SPECIALTIES	SEAL BEACH	486553	6/23/96	7107, 7113, 7117, 7097, 7098, 7121.5
MOUSTAFAS CONTRACTORS	SAN MATEO	620461	6/20/96	7109, 7113, 7110, 7115(7057), 7117.6, 7097, 7098, 7121.5
MUELLER CONSTRUCTION	ATASCADERO	470533	7/17/96	7090.1
MUHOBERAC DAVID JOHN	SANTA CRUZ	651058	7/31/96	7090.1
MULLEN FIRE PROTECTION	SANTA BARBARA	568529	8/8/96	7090.1
MUNGUIA GENERAL CONST	DOWNEY	629132	8/5/96	7090.1
MUSE R L CONCRETE SPECIALTIES	REDDING	628593	7/31/96	7090.1
NELSON'S INTERIORS & CONSTRUCTION COMPANY	OAKLAND	402761	6/12/96	7107, 7109, 7113, 7115(7159), 7097, 7098, 7121.5
NELSON'S INTERIORS & CONSTRUCTION COMPANY	OAKLAND	402761	6/12/96	7107, 7109, 7113, 7115(7159), 7097, 7098, 7121.5
NEUNDORF BOB	LAKE ELSINORE	613700	7/3/96	7090.1
NICARAGUA CONST. CO	SAN FRANCISCO	670554	7/31/96	7090.1
NICHOLS RICHARD CUSTOM CABINETS	SANTA PAULA	632421	8/5/96	7090.1
NOLTE ALLEN L	DANA POINT	545253	7/17/96	7090.1
NORTH AREA ROOFING COMPANY	CITRUS HEIGHTS	266122	8/1/96	7107, 7109, 7113, 7110(1689.7), 7154, 7115(7030) (7159), 7097, 7098, 7121.5
NOWAK D R CONST	LAKESIDE	543633	8/21/96	7090.1
O'BRIEN & SON	LACKAWANNA	484034	7/31/96	7090.1
OASIS WATER WELLS INC	VISTA	634344	6/23/96	7107, 7108, 7113
DBA-OASIS CONSTRUCTION				
OCCHIOGROSSO RICHARD	COVINA	513132	8/8/96	7090.1
MICHAEL	VISTA	438419	6/23/96	7097, 7098
OWENS MICHAEL				
PACIFIC-NATIONAL CONSTRUCTION CORP	TORRANCE	298178	7/15/96	7090.1
PAINTING PLUS	ELVERTA	596380	7/31/96	7090.1
PJD CO	ORANGE	500623	8/8/96	7090.1
PKL CUSTOM WOODWORK & CONSTRUCTION	PRESCOTT, AZ	457283	8/8/96	7090.1
POTOMAC ELECTRIC	LAGUNA NIGUEL	591512	7/11/96	7090.1
PRADO GABRIEL VIESCAS	TEMPLE CITY	625455	8/13/96	7090.1
R & P BUILDERS	STOCKTON	427348	6/1/96	7107, 7113, 7116, 7115 (7028)(7083), 7097, 7098, 7121.5
RADLER ROLAND	WOODLAND HILLS	545196	7/8/96	7090.1
RAMCO CONSTRUCTION				
GENERAL CONTRACTOR	SAN JOSE	299135	6/1/96	7121
RAY J CONSTRUCTION INC				
DBA J RHEA CONST	CLAYTON	624203	7/31/96	7090.1
REARDON JOHN WILLIAM	LA HABRA HEIGHTS	262519	8/5/96	7090.1
REEVES AND ASSOC. \ BRENT REEVES	CITRUS HEIGHTS	564674	6/15/96	7085.6
RICHFIELD HOMES INC	RANCHO CORDOVA	635720	7/31/96	7090.1
RING BUILDERS	SACRAMENTO	642814	7/10/96	7090.1
RLB CONSTRUCTION INC	LOS ANGELES	522732	8/8/96	7090.1
ROOFING SPECIALISTS DBA				
LEE ROOFING CO	REDLANDS	328471	7/15/96	7090.1
SAFEWAY CONSTRUCTION	RICHMOND	369381	7/3/96	7097, 7098
SAN CLEMENTE ROOFING	MORENO VALLEY	675742	6/23/96	7097, 7098, 7121, 7121.5

[continued on page 7]

Revocations (cont. from page 6)

NAME	CITY	LIC #	DATE	SECTIONS VIOLATED
SANDERS BOB	COLTON	616396	8/21/96	7090.1
SCHOLL CONSTRUCTION	KEALIA	544456	8/21/96	7090.1
SELECT HARDWOODS	COOL	673229		7098
SERGIE L. SERRANO JR CONSTRUCTION	SAN MARTIN	569254	6/1/96	7122.5
SERVICE PLUS CONST SLEDGE JOHN DBA: COMPONENTS SYSTEM BUILDERS	SAN MATEO	644341	6/20/96	7122.5
SOLID SURFACE DESIGNS	SANTA ANA	580737	7/28/96	7107, 7109(a), 7113, 7114, 7115 (7159d,e,f,g,h,j,l), 7119, 7071.11, 7097, 7098, 7121.5
SOLOROSE ENTERPRISES INC	SAN DIEGO	659408	8/21/96	7090.1
SOLOROSE ENTERPRISES INC	MODESTO	629774	8/14/96	7108, 7120, 7113, 7115(7030), 7098, 7121, 7121.5
SOTIRAS CONSTRUCTION	NOVATO	430581	6/1/96	7107, 7108, 7110, 7113, 7117(a), 7097, 7098, 7121, 7121.5
SOUTHWEST LANDSCAPE CONST SPURGEON R J CONSTRUCTION UNLIMITED DBA: SPURGEON RJ CONSTRUCTION UNLIMITED	ESCONDIDO	651232	8/21/96	7090.1
STANFORD CONST. INC STAPLES JON A DBA STAPLES CONST	PISMO BEACH	656716	6/12/96	7109, 7113, 7115(7083), 7097, 7098, 7121.5
STEPHENSON DENIS PLUMBING STRAN & HICKMAN	SANTA MONICA	588573	8/1/96	7090.1
STROUD LARRY CONST.	BERMUDA DUNES	451454	7/3/96	7090.1
SUJATA MICHAEL	ANAHEIM	575836	7/15/96	7090.1
SUNSET DREAMDECKS INC	STANTON	624206	6/1/96	7097, 7098, 7121, 7121.5, 7122
T C PIPELINE	TWIN FALLS	568659	7/31/96	7090.1
T A'S CONCRETE	SAN LEANDRO	582136	7/31/96	7090.1
TAYLOR GREG CONSTRUCTION		686228	6/20/96	7107, 7109A, 7113, 7115(7159), 7116, 7071.11, 7121, 7121.5
TEMPLETON PLUMBING	RIVERSIDE	474567	7/15/96	7090.1
THE HUNSINGER COMPANY	ATWATER	579819	7/31/96	7090.1
THE ART OF REMODELING	RANCHO PALOS VERDES	558918	8/5/96	7090.1
TRI-VALLEY CHIMNEY SRV	TEMPLETON	373173	6/26/96	7090.1
TRIPLE J CARPET	GARDEN GROVE	566469	8/21/96	7090.1
U S CONSTRUCTION CO	SAN DIEGO	610479	8/21/96	7090.1
UNION PAVING CO INC	SONOMA	551356	8/5/96	7090.1
UNIVERSAL ROOFING COMPANY	SACRAMENTO	580618	8/6/96	7085.6
VALLE CONSTRUCTION	GLENDALE	272899	7/1/96	7090.1
VRE NON CONCRETE	STANTON	472876	6/1/96	7083, 7108.5, 7113, 7116, 7120, 7097, 7098, 7121, 7121.5, 7122
WEST COAST BUILDERS	CORONA	642981	8/21/96	7090.1
WESTERN PACIFIC CONTR LANDSCAPING	NORTH HOLLYWOOD	320978		7107, 7109, 7113, 7116, 7097, 7098, 7121, 7121.5
WHITE TOM GENERAL BUILDING CONTRACTING	APPLE VALLEY	602519	8/8/96	7090.1
Y M CONSTRUCTION CO	CITRUS HEIGHTS	389302	7/31/96	7090.1
YONG MIN KIM	MISSION VIEJO	535199	8/21/96	7090.1
ZYLSTRA CONSTRUCTION	LAKE ARROWHEAD	383632	8/21/96	7090.1
	WESTLAKE VLG	588085	7/16/96	7085.6
	SACRAMENTO	658683	7/3/96	7090.1
	LOS ANGELES	657180	8/5/96	7090.1
	MORGAN HILL	414052	7/31/96	7090.1
	LOS ANGELES	630277	8/13/96	7090.1
	ENCINITAS	614419	8/6/96	7090.1

Board Briefs

(continued from page 2)

Board Sunset Review: At the September meeting in Sacramento, the Board reviewed and approved the final portions of the Sunset Review Report. The report, which answers questions and provides a broad spectrum of information about CSLB, was due to the Joint Legislative Sunset Review Committee on Oct. 1, 1996. The Joint Legislative Sunset Review Committee will hold a hearing on Nov. 12, 1996, as the next step in the review of all Department of Consumer Affairs boards. The winter edition of the *California Licensed Contractor* will provide follow-up information about the hearing.

Structural Defect Defined: In 1994, Assembly Member Jackie Speier authored Assembly Bill 3302, which extends the statute of limitations to 10 years for disciplinary action on latent structural defects. There was no definition of "structural defect," thus the bill

required that the Board adopt a regulation defining the term. A task force-developed definition was sent through the California Department of Consumer Affairs and then to the Office of Administrative Law for approval.

The following definition of "structural defect" is contained in a regulation approved by OAL that became effective Sept. 27, 1996: "A failure or condition that would probably result in a failure in the load bearing portions of a structure which portions of the structure are not constructed in compliance with the codes in effect at the time for the location of the structure, provided that such failure or condition results in the inability to reasonably use the affected portion of the structure for the purpose for which it was intended."

The Board will begin implementation of this definition in its complaint and enforcement activities.

Quick Quiz:



- Most complaints against contractors end up as citations.
True
False
Answer: False. Most complaints are mediated or arbitrated.
- An unresolved citation stays on a contractor's record:
a. one year
b. seven years
c. for the life of the license
Answer: c. A citation stays on for the life of the license.
- Violations of B & P Code Section 7113 is usually a companion to:
a. 7159
b. 7110
c. 7107 And 7109
Answer: c. Violation of 7113 is usually accompanied by violations of 7107 and 7109. One violation often leads to another.
- The best way to deal with a difficult homeowners is to:
a. cooperate with CSLB deputies and clearly state your position in writing
b. refuse to return to the job site if it is completed to your satisfaction
c. put off communication with the homeowners
Answer: a. Cooperate with CSLB deputies. If deputies do not hear your side of the story, they will not know the steps you have taken to resolve a problem.

New Classification Secures Place On Specialty List

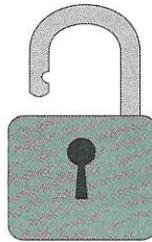
The Lock and Security Equipment Classification, or C-28, is the latest specialty contractor classification adopted by the Board, bringing the number of C specialty classifications to 42. Contractors who have four years of journey level experience in lock and security equipment, as defined in Board Rule Section 832.28, may qualify to take the C-28 examination. Additionally, the Board allows the issuance of the new C-28 classification to any contractor who holds

the C-61/D16 — hardware, locks and safes class — and at least one of the following classes: C-61/D28 (doors, gates and activating devices), C-61/D18 (prison and jail equipment), or C-7 (low voltage systems). Such contractors are required to submit an "Application for Additional Classification."

To order an "Application for Additional Classification" or an original license application, call (800) 321-CSLB or go to your nearest CSLB district office. License requirements for the new class are the same as for all other classifications.

The C-28 classification is described in Board Rule 832.28 as follows: "A lock and security equipment contractor evaluates, sets-up, installs, maintains and repairs all doors and door assemblies, gates, locks and locking devices, panic and fire rated exit devices, manual and automatic operated gate and door closures and releases, jail and

prison locking devices and permanently installed or built in safes and vaults. This classification includes but is not limited to master key systems, metal window guards, security doors, card activated and electronic access control systems for control equipment, motion and other types of detectors and computer systems for control and audit of control systems and other associated equipment. Fire alarm systems are specifically not included in this section."



The new classification is the result of a request made to the Board several years ago by the locksmith industry.

Coming in the winter issue of the *California Licensed Contractor*: Board member appointments, reappointments and the annual legislative and resource guide.

Report of the Registrar (continued from page 1)

Other standing committees include Executive, Licensing and Enforcement Committees. These committees will oversee implementation of the rest of the strategic goals, which include licensing qualified contractors; reducing regulations, unlicensed activity and substandard construction work; and resolving disputes. Of course, we will keep you updated on the achievement of these goals in future issues of this newsletter.

Reading the newsletter is a good first start in keeping yourself updated on contractor license law. You are to be congratulated for investing in your business by taking the time to do so. I encourage you to use the information in this issue as a catalyst to begin designing your personal education plan.

CSLB Calendar

CSLB Board Meetings

- Oct. 23-24: Board Meeting, Anaheim
- Dec. 11-12: Committee Meeting, Sacramento
- Jan. 23: Board Meeting, San Diego
- March 12-13: Committee Meeting, Sacramento

California Licensed Contractor



Contractors State License Board

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