

# CALIFORNIA • LICENSED • CONTRACTOR

GAIL W. JESSWEIN, REGISTRAR

SUMMER 1997 -- "EMPLOYEES"

PETE WILSON, GOVERNOR

Work: *Something made greater by ourselves and in turn that makes us greater.* — Maya Angelou

At the April meeting of the Contractors State License Board, I announced that I will be retiring. The selection process for a new Registrar is expected to be completed by the fall of 1997.



*Gail W. Jesswein*

I was appointed Registrar on May 16, 1994, and in the last three years I have felt nothing but pride in serving as Registrar and Executive Officer of the Contractors State License Board. The Board serves as a leader and a model in contractor licensing and regulation procedure throughout the nation.

Continued on page 8

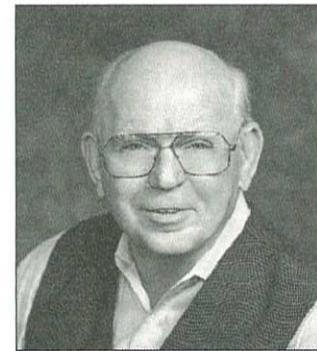
## Littlefield Appointed As New Board Member

Bryan "Whitey" Littlefield, Chief Executive Officer for Somerset Distributors, is the most recent member appointed to the Contractors State License Board.

"I look forward to using my background —both in business and in dealing with contractors as a businessman and a homeowner — in meeting the Board's challenges as we head into the 21st century," said Mr. Littlefield. "As a distributor, I know that a successful venture requires a direct route with minimum detours, and that's the approach I plan to take on behalf of California's consumers."

Gov. Wilson named Mr. Littlefield as a public member in April 1997. Mr. Littlefield's membership is through June 2000. He fills the term of former public Board Member Bob Laurie who recently accepted a position as a Commissioner for the California Energy Commission.

As Chief Executive Officer of Somerset Distributors for more



New Contractors State License Board Member Bryan "Whitey" Littlefield

than 30 years, Mr. Littlefield has had various dealings with contractors, including while building his own home and constructing a business warehouse. When asked during a recent interview what he enjoyed most about his business, he responded with a laugh, "The challenge!" and continued on with his assessment of upcoming Board challenges.

"A major and ongoing challenge the Board faces is to ensure that honest contractors are not over-regulated," Mr. Littlefield noted. "Like good contractors, regulations must be responsible, stay within plans and specifications, only do what's needed, and utilize the highest workmanship. I think that the key word is fair: a fair regulatory environment for contractors and consumers combined with a fair approach to enforcement."

Mr. Littlefield was named as a member of the Enforcement Committee at the Board's June Committee meeting. He had some strong words about unlicensed contractors: "Unlicensed contractors are a terrible problem for consumers, contractors and the underground economy. When consumers use unlicensed contractors, there's little recourse when things go wrong. We need to continue to strengthen the Board's various systems and procedures so that unlicensed and unscrupulous

contractors can be put out of business."

In addition to running his own business, Mr. Littlefield has a long history of involvement in a host of civic duties, including founding the Long Beach Police Widows Trust Fund, Long Beach Police and Fire Memorial, Long Beach Police Officers Honorary Association and the Long Beach Grand Prix Charities. Other past and present activities include serving as a board member for radio station KLON, the Cedar House (a child abuse center), and California Beer and Beverage Distributors. Mr. Littlefield was regional chairman for the United Way Campaign, and also chaired the Boys and Girls Club of Long Beach, 49er Athletic Foundation and California State University, Long Beach's Campaign Drive for the Pyramid.

In addition, Mr. Littlefield chaired the California Arts Council for two years, serving for a total of eight, helping to oversee such successful public-private partnerships as the

Continued on page 8

### Recruitment For New Registrar Underway

The Contractors State License Board established a search committee, chaired by Board Vice Chair Douglas Barnhart, to recruit and hire a Contractors State License Board Registrar/Executive Officer. A human resources and management consulting firm is under contract to execute a recruitment plan with direction and input from the Board.

"The Board is looking for a seasoned manager with interpersonal and financial management skills, as well as a willingness to work cooperatively and collaboratively with the Board," said Mr. Barnhart.

The selection process, which includes a nationwide search and advertisements in construction industry publications, is expected to take three months. Current Registrar Gail Jesswein announced his retirement at the April Board meeting.

#### Inside this Issue....

Board Briefs .....	2
Employee or Independent? .....	3
Special District Letter .....	5
Underground Service .....	7

## Board Briefs: Hearings and Committees

California Licensed Contractor



Official Publication of the  
Contractors State License Board

Summer 1997

State of California

Pete Wilson  
Governor

Marjorie M. Berte  
Director, Department of  
Consumer Affairs

Gail W. Jesswein  
Registrar of Contractors

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David Lucchetti	Specialty Contractor
Mrs. Phil Moore	Public Member
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Timothy Strader	Public Member
Nina S. Tate	B-Contractor

Karen McGagin  
Chief Deputy Registrar

Kim Hunter Canevari  
Managing Editor

Lynette Blumhardt, Editor

Dorothy Humphrey  
Production Assistant

CSLB Headquarters

9835 Goethe Road,  
P.O. Box 26000  
Sacramento, California 95826  
Information: (800) 321-CSLB

Internet Address:  
<http://www.cslb.ca.gov/>

### Classification Mergers

**Advance:** A hearing to take public comment regarding the Contractors State License Board's proposal to merge eight contractor classifications into four was held at a special Board meeting in Sacramento on June 11, 1997. After testimony was taken from interested parties, including industry, the Board voted to merge C-6 Cabinet and Millwork into C-5 Carpentry; to merge C-26 Lathing into C-35 Plastering; and to merge C-34 Pipeline into A General Engineering. These three proposals will be submitted to the Department of Consumer Affairs, then to the Office of Administrative Law for review. If approved, the mergers would be effective Jan. 1, 1998.

A fourth proposal to merge C-14 Sheet Metal Roofing into C-39 Roofing was amended to merge C-14 into C-43 Sheet Metal. Because it was changed, this particular proposal will begin a new, separate notification process.

### Active License Fee

**Credit:** If you will be renewing or reactivating your license within the next two years, you will be the recipient of a renewal fee credit. Yes, instead of the usual \$300 active renewal fee, you will be obliged to pay only \$200.

The Contractors State License Board is required by law to reduce the amount of fees collected to maintain its reserve fund at a level approximately equal to three months of annual authorized Board expenditures. To achieve that, the California Code of Regulations provides that "a \$100 credit will be applied to active license renewals and license reactivations within the renewal period of July 1, 1997 through June 30, 1999."



Contractor and Consumer Education Committee Chair Nina Tate, center, is shown at the taping of CSLB television advertisements

### Public Education Campaign Hits the Airwaves:

Sacramento homeowners are getting an education thanks to the Contractors State License Board's public education campaign. The purpose of the educational program, directed by Chair Nina Tate's Contractor and Consumer Education Committee, is to inform homeowners about hiring licensed contractors and to encourage them to call the Board's toll-free telephone number before hiring a contractor to get information about written contracts, legal payment schedules, and the construction process. The campaign includes radio, television and print advertisements, billboards, and newspaper inserts. All center around the theme, "Get Information To Build On."

Why Sacramento? Sacramento was chosen as a test market for the campaign advertisements because its residents are representative of California homeowners, and it is a contained media market, meaning Sacramento TV and radio generally reach only Sacramentans, making follow-up evaluation of the program more precise.

Information is also being disseminated statewide. Refrigerator magnets, note pads, bags, bumper stickers, and tip sheets for contractors are

available at home shows. The Board is updating the "What You Should Know" booklet for distribution, and upon request a "Get Information To Build On" kit is being mailed to consumers statewide. The most effective components of the program will be retained, and the campaign will be expanded to the remainder of the state next year.

The first step in the campaign was to contract with a research firm and survey Californians about their knowledge of, and comfort level in, hiring contractors. The results were interesting. More than 60 percent of California homeowners have hired a contractor. Of those, 92 percent have hired licensed contractors, and 26 percent have hired unlicensed contractors (some hired both). Although references and a contractor's license were stated as among the most important factors in choosing a contractor, only 14 percent had used the services of CSLB, which include checking license numbers and ordering consumer-oriented publications.

With this information, the campaign was developed. The advertisement portion of the program began in May and will continue through July. The campaign's effectiveness will be measured by conducting a follow-up telephone survey and by measuring the number of calls to CSLB for "information to build on."

# Employee Or Independent Contractor?

The laws governing tax rates, benefits, computation and filings change frequently. As a contractor, you are responsible to obtain current information from local, state and federal governments regarding requirements that apply to your particular business.

It is important to properly classify workers as employees or independent contractors so that personnel files are kept in order, correct government and tax filings made, and workers' compensation insurance secured.

Is the worker you are using an employee of yours for whom you must file taxes and obtain workers' compensation insurance or an independent contractor?

Under common law, a worker is an employee when the person for whom services are performed has the **right** to control and direct the individual who performs the services. The employer need not actually exercise control. An employee is an individual who performs service for another person or organization for wages or fees and is subject to the direction and control of that person or organization. In general, persons in business for themselves are not employees. The officers of a corporation are considered to be employees of the corporation, even when the corporate president is the only employee. Employees of a licensed subcontractor are the

responsibility of the subcontractor.

Merely signing a contract does not always prove that the worker is self-employed. What is important is the substance of the particular relationship. Employers cannot contract away their employment tax liabilities.

If a primary contractor subcontracts work to a contractor who does not hold a valid license in the appropriate classification, the subcontractor and all of his or her employees are considered to be "statutory employees" of the primary contractor.

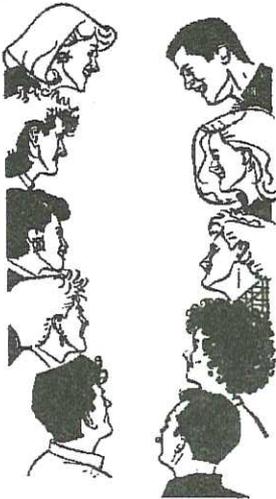
The chart to the right, provided by the California Employment Development Department, describes the differences between an employee and an independent contractor.

Please note that a responsible managing employee is one who qualifies a license and is a bona fide employee of the applicant. The RME is actively engaged in the classification of work for which he or she qualifies the applicant's license.

The California Workers' Compensation law establishes a no-fault insurance plan purchased by the employer-contractor and supervised by the state to limit the employer-contractor's liability and avoid costly law suits, and to guarantee that an injured worker receives prompt and complete medical treatment and specific benefits for job-related injury or illness, including rehabilitation, if necessary.

Related information on page 6

Employee?	Independent Contractor?
<ul style="list-style-type: none"> <li><input type="checkbox"/> You establish the hours for the worker. You can require the worker to be on the job at certain times or days.</li> <li><input type="checkbox"/> You establish the rate of pay. Sometimes, this may be calculated at dollars per hour.</li> <li><input type="checkbox"/> You determine the duties to be performed and can change the tasks on any given day to suit your current wishes.</li> <li><input type="checkbox"/> You can supervise the details of the work and give specific instructions as to how you expect it to be done.</li> <li><input type="checkbox"/> The worker only works for you.</li> <li><input type="checkbox"/> You provide supplies and equipment necessary to perform services.</li> </ul>	<ul style="list-style-type: none"> <li><input type="checkbox"/> The worker sets his/her own hours, and may change the days to meet other business needs. The hours spent on the job are not what you are paying for, but only that the end result is competently completed.</li> <li><input type="checkbox"/> The worker sets the rate of pay, or it is negotiated on an equal basis. Payment is usually for a completed job, not the number of hours worked.</li> <li><input type="checkbox"/> The worker performs a set of specific, negotiated duties for the price contracted.</li> <li><input type="checkbox"/> You verify that the duties negotiated are performed in a proper manner as agreed to, but how the worker performs those duties is not your concern.</li> <li><input type="checkbox"/> The worker has several other clients and actively seeks new clients.</li> <li><input type="checkbox"/> The worker provides his/her own supplies and equipment, but you may provide some incidental supplies.</li> </ul>



—reprinted from the First Quarter 1997 edition of *California Employer* with permission from the California Employment Development Department

## CSLB To Participate In Multi-Agency Seminar

A free seminar featuring presentations by representatives from the Contractors State License Board, the Employment Development Department, the State Compensation Insurance Fund, and the Internal Revenue Service is planned for October on the Ventura Campus of California State University, Northridge.

Seminar presenters will provide information and

answer questions about employers' treatment of employees and independent contractors. Space is available on a first come, first served basis.

The seminar date was not available at press time. For information, please write to: Underground Economy Enforcement Unit, Central Region, Contractors State License Board, 411 N. Central Avenue, Suite 525, Glendale, CA 91203.

## Board Reminds Contractors About Hiring Day Laborers

The Contractors State License Board Underground Economy Enforcement Units have noted an increase in the number of day laborers throughout the state who are available to perform construction work. Day laborers, workers who are hired on a day-by-day basis, are known to generally congregate near building supply houses or in industrial areas.

Licensed building contractors may be exposing themselves to liability when they pick up day laborers to perform construction

work because the contractor then becomes an employer and is responsible for providing workers' compensation insurance and paying employment taxes.

Some cities have placed restrictions on day laborers. For example, the City of San Jose recently passed an ordinance that prohibits person-to-person solicitation for work in designated zones within the city during certain hours. If a violation of the ordinance occurs, a citation may be issued to both the laborer and the employer.

## Nina Tate's A Winner

Contractors State License Board Member and Contractor and Consumer Education Committee Chair Nina Tate is the 1997 recipient of the National Association of Women in Construction's annual Crystal Achievement Award. Ms. Tate was selected because of her leadership role in construction and for achieving many "firsts" for women in California's construction industry. Some of her accomplishments include:

- being appointed the first woman to the Contractors State License Board
- serving as one of the first female executives/owners of a construction company
- being one of the first women to pass the C-50 reinforcing steel trade exam in California.



Ms. Tate is a founder and chartering national president of Women Construction Owners and Executives. She serves as a role model to women in construction by her active involvement

in women's organizations and groups. "In addition to running her multi-million dollar general building and reinforcing steel company throughout California and Arizona, Nina has tirelessly volunteered her time in order to encourage and empower women in construction," said Contractors State License Board Registrar Gail Jesswein. Ms. Tate will be honored during the NAWIC's 42nd annual convention in New Orleans on Sept. 13, 1997.

## Nigerian Scam Letters Continue To Arrive In Contractors' Mail

Letters from individuals claiming to represent the Nigerian government continue to be received by building contractors throughout California. Some begin, "We are members of the 'tender-committee' appointed by the Federal Military Government." Others start out, "First, I must solicit your strictest confidence in this transaction." Whatever the opening, these proposals ask that contractors turn over their business bank account information so that anywhere from \$20 million to \$65 million in embezzled Nigerian funds can be deposited in the United States. In exchange for a cut of the millions, they ask that the recipient contractor send documentation of phony construction projects.

The Contractors State License Board has known of these scam letters since 1994 and has run warnings in past issues of the *California Licensed Contractor*. The FBI, which is aware of this swindle and continues an investigation, has already been forwarded a mountain of letters and now is advising contractors to simply throw them away.

## Disciplinary Actions from March 1997 -- May 1997

Note: Disciplinary actions do not include licenses suspended for failure to maintain required bonds. The following explanation may be helpful to identify causes of disciplinary action indicated by sections referenced in the table of Disciplinary Actions.

### Business and Professions Codes

- 490 Relationship of conviction of a crime to licensed activity
- 7018.5 Failure to provide notice to owner regarding lien provisions
- 7026.7 Advertising as a contractor without a license
- 7028 Acting in the capacity of a contractor without license
- 7029 Contracting as a joint venture without the required license
- 7029.5 Failing, as a plumbing, electrical sign or well drilling 7029.6, 7029.7
- 7030 Failing to include in a contract the notice that contractors are licensed by the Contractors State License Board
- 7030.5 Failing to fulfill the requirement that the contractor's license number be placed on all contracts, subcontracts, calls for bid, and other forms of advertising
- 7071.11 Judgment or admitted claim against bond
- 7083 Failing to report a change of address, namestyle, or personnel within 90 days
- 7085.6 Failure to comply with an arbitration award
- 7090.1 Failure to comply with civil penalty or "order to correct" in Registrar's citation
- 7097 Suspension of additional licenses
- 7098 Revocation of additional licenses
- 7099.6 Non-compliance with a final citation
- 7107 Abandonment of a project without legal excuse
- 7108 Diverted funds or property received for a specific job to other purposes
- 7109 Willfully disregarded plans and specifications, or has failed to complete the job in a good and workmanlike manner
- 7109.5 Violation of Safety Laws resulting in death or serious injury
- 7110 Willful disregard and violation of building laws
- 7101.1 Violation of Section 206.5 of the Labor Code
- 7111 Failure to keep records and to make them available to a representative of the Registrar
- 7111.1 Refusal to or failure to cooperate with deputy in investigation
- 7112 Misrepresentation of a material fact on an application
- 7113 Failure to complete a project for the price stated in the contract
- 7113.5 Avoiding or settling for less than lawful obligations as a contractor through the various bankruptcy proceedings
- 7114 Aiding and abetting an unlicensed person
- 7115 Failure to comply with the Contractors' Law
- 7116 Committing a willful or fraudulent act as a contractor
- 7117 Acting as a contractor out of namestyle
- 7117.5 Contracting with inactive license
- 7118 Contracting with unlicensed person
- 7119 Failure to prosecute a job with diligence
- 7120 Failure to pay for materials or services
- 7121 Prohibition against associating with suspended or revoked license
- 7122 Participation of license in violating Contractors Law
- 7122.5 Responsibility of Qualifying Person for acts committed by his/her principal
- 7123 Conviction of a Felony in connection with construction activities
- 7124 A plea of nolo contendere is considered a conviction
- 7154 Employment of unregistered home improvement salesman
- 7155 Participation in violation by a home improvement salesman
- 7157 Model Home kickback prohibition
- 7159 Failure to comply with contract requirements
- 7161(b) False advertising

### Licenses Revoked

NAME	CITY	LIC #	DATE	SECTIONS VIOLATED
A R H CONSTRUCTION	SAN DIEGO	578662	4/25/97	7029.1, 7071.11, 7107, 7108, 7109A, 7110, 7113, 7115/7159, 7116, 7117, 7161B, 7097, 7098
ABOVE IT ALL CONSTRUCTION	ROWLAND HEIGHTS	589241	4/11/97	7097, 7098, 7121, 7121.5
ACCENT ROOFING	ESCONDIDO	634297	4/1/97	7090.1
ACE ELECTRICAL SERVICES	CITRUS HEIGHTS	661135	4/4/97	7112, 498, 7097, 7098, 7121, 7121.5
ALERT ROOFING CO	MENTONE	618301	4/1/97	7090.1
ALL SEASONS GARDENING AND LANDSCAPE	NORTH HIGHLANDS	664163	4/29/97	7090.1
ALL SEASONS GARDENING AND LANDSCAPE	NORTH HIGHLANDS	664163	3/28/97	7090.1
ALL IN ONE RENOVATION	EL SOBRANTE	678524	5/2/97	7107, 7113, 7115(7030), 7159, 7071.11, 7097, 7098, 7121, 7121.5
ALL AMERICAN CONST.	GROVER CITY	586681	5/6/97	7090.1
ALLEN GLENN TILE	ESCONDIDO	680158	5/13/97	7090.1
ALLRED JOHNNY	PALMDALE	567421	5/6/97	7090.1

[ continued on page 5 ]

Revocations (cont. from page 4)

NAME	CITY	LIC #	DATE	SECTIONS VIOLATED
APPLIED INSTALLATION AND ERECTION, INC	FARMINGTON, UTAH	672395	4/11/97	7108.5, 7116, 7097, 7098, 7121.5
ASDOURIAN CONST.	PITTSBURG	300405	3/13/97	7109A, 7110, 7113, 7115, 7030.5, 7159, 7097, 7098, 7121, 7121.5
AYALA LANDSCAPE SERVICES	VACAVILLE	429260	3/27/97	7090.1
B G AND COMPANY CONTRACTORS	ORANGE	541164	4/9/97	7090.1
BANNER CONSTRUCTION	SAN DIEGO	578926	3/12/97	7090.1
BATISTA JOHN	ALHAMBRA	334750	4/21/97	7090.1
BAUTISTA NORIO HIGA	SACRAMENTO	567761	4/17/97	7109A, 7098, 7121.5
BEAR RIVER FENCE CO	GRASS VALLEY	455913	5/8/97	7107, 7113, 7115(7030, 7159), 7123
BEE & BEE BUILDERS	LOS ANGELES	351117	10/4/96	7113, 7097, 7098, 7121, 7121.5
BENJAMIN CONST.	WEST COVINA	468561	3/28/97	7107, 7113, 7097, 7098, 7121.5
BENNETT TODD GENERAL CONTRACTOR	SANTA CRUZ	573541	4/29/97	7090.1
BETANCOURT EDWARD	SACRAMENTO	396104	5/8/97	7107, 7109A, 7113, 7115(7159), 7116, 7097, 7098, 7121, 7121.5
BIAS ROOF COMPANY	ONTARIO	326350	3/10/97	7090.1
BILT-WELL CONST CO	AUBURN	606980	3/28/97	7090.1
BISHOP CONSTRUCTION	RESEDA	393600	3/6/97	7085.6
BOURKE CONSTRUCTION	COSTA MESA	603923	4/9/97	7090.1
BROWN THUMB PRODUCTS COMPANY INC DBA: BROWN THUMB CONSTRUCTION CO. INC	SAN DIEGO	558744	4/25/97	7108, 7109A, 7110, 7113, 7116, 7097, 7098
BROWN B W CONST.	SAN JOSE	453602	4/29/97	7090.1
BROWNLEE CHARLESRAYMOND	TARZANA	355159	4/30/97	7090.1
C A P CONSTRUCTION	LAKE FOREST	442612	3/10/97	7090.1
C D H PLASTERING	BREA	329160	3/29/97	7085.6
C & L CONSTRUCTION	ROSEVILLE	588036	5/9/97	7109A, 7116, 7097, 7098, 7121.5
C M G CONSTRUCTION	SAN CLEMENTE	306558	5/30/97	7107, 7109A, 7113, 7115(7028, 7030, 7159B,E,F,G, J,L), 7120, 7097, 7098
CAL-TECH; CALIFORNIA TECHNICAL HEATING & AIR CONDITIONING	GRASS VALLEY	684113	5/22/97	7112, 498, 7115(7028, 7030.5), 7109A, 7111.1, 7113, 7007.5, 7097, 7098, 7121, 7121.5
CALIFORNIA CONST. GROUP INC	CALABASAS	638578	5/28/97	7090.1
CALIFORNIA ROOF SAVERS INC	SUNNYVALE	478940	4/29/97	7090.1
CALIFORNIA PATIO BUILDERS INC	HAYWARD	484144	3/28/97	7090.1
CALLES CONSTRUCTION INC	LOS ANGELES	619522	5/14/97	7107, 7109A, 7110, 7113, 7115, 7028, 7029.1, 7030, 7057, 7159, 7117.6, 7098, 7121
CANYON LAKE PLUMBING	CANYON LAKE	537474	3/12/97	7090.1
CARIAS CONST. CO INC	SYLMAR	566799	3/28/97	7090.1
CARLTON-ROSS HOMES	NEWBURY PARK	300361	5/8/97	7090.1
CARPET BUSTERS	ALISO VIEJO	643405	5/13/97	7090.1
CELSIUS AIR SYSTEMS	GLENDALE	580722	3/17/97	7090.1
CERAMA-TECH NORTH CHAMPION POOLS OF NORTHERN CALIFORNIA	SAN JOSE	306643	3/19/97	7098
CHANDLER BUILDING	RIO DELL	542703	5/30/97	7107, 7109(A)(B), 7113, 7097, 7098, 7121, 7121.5
CHARRETTE GENERAL ENGINEERING CONTRACTORS	EL CAJON	658146	5/27/97	7090.1
CHARY CHRIS CONST. SERVICES	SAN PEDRO	640675	5/6/97	7090.1
CHEOL PARK CONSTRUCTION	NORWALK	607215	10/17/96	7107, 7113, 7115(7028), 7115(7159E,F,G, J,K,L), 7119, 7097, 7098, 7121, 7121.5
CIARA CONSTRUCTION	PALMDALE	683809	5/28/97	7090.1
CLARK STEPHAN MICHAEL	MISSION VIEJO	663451	4/11/97	7085.6
CLARKE BROTHERS	SAN JOSE	517273	4/29/97	7090.1
COFFEY GARY S	CASTAIC	527724	3/6/97	7090.1
COLLINS ROOFING CO	MIDWAY CITY	357624	4/1/97	7090.1
COMPTON KENNETH RAY CONST. SERVICES	PALM DESERT	496614	3/10/97	7090.1
CONSTRUCTORS CONSORTIUM	SAN DIMAS	536543	4/11/97	7109A, 7110, 7113
CORK HORNER & ASSOCIATES	ANAHEIM	571502	5/27/97	7090.1
COSBY MITCHELL CONST	SAN DIEGO	579430	3/11/97	7090.1
COSBY MITCHELL CONST	NEWBURY PARK	469063	5/6/97	7090.1
COSBY MITCHELL CONST	NEWBURY PARK	469063	3/10/97	7090.1
COWAN WILLIAM ROOFING	LONG BEACH	481167	3/10/97	7090.1
CREATIVE ART AND DESIGN INC	GRANADA HILLS	442377	5/6/97	7090.1
CRISALLE EQUIPMENT RENTALS INC DBA- CRISALLE CONST ENGINEERING	HUNTINGTON PARK	675392	5/8/97	7085.6
CRONIN THOS CONST	BURBANK	667170	3/11/97	7090.1
D & D CONSTRUCTION	LAKEVIEW TERRACE	675722	5/2/97	7107, 7109(A), 7113, 7115(7159B,E,F, G,H,J,L), 7097, 7098, 7121, 7121.5
D L CUSTOM BUILDERS INC	VISALIA	601341	4/22/97	7098
DEMARAIS JOHN ROBERT	LOS ANGELES	627264	4/30/97	7090.1
DESIGN COUNTERTOPS	BELL GARDENS	671991	5/13/97	7090.1
DIAMOND BACK LANDSCAPING	ROSEVILLE	673331	4/29/97	7090.1
DICKENS BURT WRECKING	LOS ANGELES	495104	5/11/97	7085.6
DIVERSIFIED CONST.	WALNUT GROVE	657895	4/29/97	7090.1
DOCHERTY JOHN PAINTING	SAN DIEGO	594958	3/11/97	7090.1
DOMINGUEZ A. ROOFING COMPANY	STOCKTON	264951	5/8/97	7122
DOMINGUEZ A. ROOFING CO INC	STOCKTON	314293	5/8/97	7107, 7109A, 7111.1, 7113, 7115(7159, 7030), 7116, 7119, 7097, 7098, 7121.5
DOUGLAS WAYNE LINDER	REDONDO BEACH	529330	3/28/97	7107, 7109A, 7113, 7115, 7159, B, D, E, J, 7117 A, 7097, 7098, 7121, 7121.5
DOUGLAS DEAN SCOTT	ALBANY	552419	4/3/97	7107, 7113, 7115, 7028, 7030, 7030.5, 7159, 7110, 1689.7, 7097, 7098, 7121, 7121.5
DU-RITE REMODELING CO	LONG BEACH	670361	4/29/97	7090.1
E J L CONSTRUCTION CO	LINCOLN	461429	4/29/97	7090.1
E Z AIR HEATING & AIR CONDITIONING	RIVERSIDE	614634	5/1/97	7090.1
ECONOMY TREE CARE	MONTECITO	689698	3/11/97	7090.1
ERIC PAGE GENERAL CONTRACTOR	OAKLAND	437278	5/30/97	7071, 7107, 7113, 7115(7159), 7097, 7098, 7121, 7121.5
ERNIES LANDSCAPING	CANYON COUNTRY	375659	4/22/97	7090.1
ESPINOSA CONST SERVICES	WESTLAKE	636934	5/5/97	7090.1
ESTRADA ROOFING CO	OXNARD	377742	5/22/97	7097, 7098, 7107, 7109A, 7113, 7115(7159), 7116, 7121.5
FATHER & SON ROOFING	SAN DIEGO	649373	5/27/97	7090.1
FIORI FOGLEIE E	CALABASAS	616566	4/30/97	7090.1
FOURSQUARE CONST AND MAINTENANCE	OCEANSIDE	652889	3/12/97	7090.1

[ continued on page 6 ]

Special Districts Informed About Hiring Licensed Contractors

Under direction of the Enforcement Committee, chaired by Marilyn Dailey, the Contractors State License Board sent a letter to California's special district directors alerting them to the importance of hiring licensed contractors for projects within special districts. Special districts include such government entities as park and recreation districts and water districts. Portions of the letter are excerpted below.

Prior to selecting contractors to perform construction projects for your district, a review of Business and Professions Code sections 7026, 7028(a), 7028.15(e), 7028.15(g) and 7048 may be beneficial. A summary of each section is provided below:

7026 -- Defines the term contractor and identifies the construction work that is subject to licensure by the CSLB.

7028(a) -- Provides a misdemeanor criminal violation for acting in the capacity of a contractor without a license.

7028.15(e) -- For public works projects: requires the rejection of bids from individuals who are not duly licensed; prior to the award of a contract, requires the awarding authority to verify the license status of the contractor as of the bid date. Also, authorizes the Registrar of Contractors to cite any public officer or employee who knowingly awards a contract to anyone who is not duly licensed. The law requires that the penalty shall not be less than \$200 or more than \$15,000.

7028.15(g) -- Under specified conditions, a public officer or employee is not subject to citation provided that license status verification is obtained. A telephone verification is deemed to be sufficient and can be obtained by calling (800) 321-2752. Verification can also be obtained via the Internet at: <http://www.cslb.ca.gov/>.

7048 -- Under specified conditions, provides an exemption to licensure for construction work provided the aggregate contract price is less than \$300.

Industry Experts Trained Statewide

More than 400 contractors recently completed training for the Contractors State License Board's Industry Expert Program. At sessions held throughout the state, individuals were trained to use their expertise in rendering an expert opinion that can be used by CSLB staff after a complaint is filed with the Board. It becomes part of the decision-making process regarding whether or not a violation of law has occurred.

The Contractors State License Board handles approximately 30,000 construction-related complaints every year. Charged with ensuring that construction is performed in a safe, competent and professional manner through the licensing of contractors and enforcement of the

licensing laws, the CSLB needs assistance from construction industry experts.

Minimum qualifying criteria to become a CSLB industry expert include experience in the trade and in estimating job costs and the ability to read plans and blueprints; write reports; and verbally express findings in a courtroom. Industry experts must also hold a contractor's license.

New guidelines were developed and are being used in the Industry Expert Program. Existing experts and new recruits attended the training, which included report writing, ethical behavior, CSLB procedures, and courtroom testimony.

**Employee Or Independent Contractor?**

**Where To Get Information**

**Available from the California Employment Development Department:**

☐ *California Employer's Guide (DE44)*, updated annually, contains instructions for employers regarding California personal income tax withholding requirements, tax tables withholding methods, and complete instructions regarding unemployment insurance and disability insurance provisions.

The booklet, other forms and information are available from EDD at your local EDD office or by calling EDD's 24-hour customer message line at (916) 322-2835 and leaving your order information. You can fax your order to (916) 327-9171, write to Employment Development Department Forms Warehouse, 805 R Street, Sacramento, CA 95814-6497, or get online at [www.edd.cahwnet.gov](http://www.edd.cahwnet.gov).

**Available from the Internal Revenue Service:**

☐ *Employer's Supplemental Tax Guide*, Publication 15-A  
 ☐ *Form SS-8, Information for Use in Determining Whether a Worker is an Employee for Federal Employment Taxes and Income Tax Withholding*  
 Both publications are available by calling the IRS toll-free forms number at (800) 829-3676.

**Available from the Department of Industrial Relations:**

☐ *What Every Employer Should Know*  
 The booklet is available by calling (415) 975-0700 or consult your telephone book and check for a local office of Department of Industrial Relations, Division of Workers' Compensation, Information and Assistance Bureau to order.

**Compiled and edited by the Contractors State License Board:**

☐ *California Contractors License Law and Reference Book, 1996 Edition*  
 The book is distributed by the California Department of General Services, Office of Procurement, P.O. Box 1015, North Highlands, CA 95660; (916) 574-2200. The cost, including tax, postage and handling, is \$17.70.

**Revocations (cont. from page 5)**

NAME	CITY	LIC #	DATE	SECTIONS VIOLATED
G & J CONSTRUCTION	SAN BERNARDINO	671447	4/1/97	7090.1
G T DEVELOPMENT INC DBA:HEARTL AND CONSTRUCTION	PLACENTIA	595791	5/30/97	7107, 7109A, 7110(1689.7.301A), 7113, 7115 (7030, 7030B2, 7159B,F,G,J,L,7120, 7090.1
GEN-TECH ENVIRONMENTAL INC	SAN JOSE	615869	4/29/97	7090.1
GENERAL MAINTENANCE CO	LOS ANGELES	516829	3/6/97	7090.1
GOLD MEDAL CONTRACTORS INC	SUN CITY	253621	4/1/97	7090.1
GREENE J T TILE CO	SUN VALLEY	457350	5/27/97	7090.1
H & R CONSTRUCTION	CARMICHAEL	641348	4/4/97	7071.11, 7097, 7098, 7121, 7121.5
H & S CONCRETE	NORTHBRIDGE	289107	5/6/97	7090.1
H & H COATINGS	BEL AIR	345126	3/4/97	7085.6
HALL MIKE PAINTING	YUCCA VALLEY	584563	4/19/97	7085.6
HEARTLAND BUILDING & DESIGN	SAN JUAN CAPISTRANO	532799	5/30/97	7107, 7109A, 7110(1689.7.301A), 7113, 7115 (7030, 7030B.2, 7159B,F,G,J,L,7120, 7097, 7098, 7121, 7121.5, 7122.5
HERNANDEZ FLOOR INSTALLATIONS	LAKESIDE	476086	5/27/97	7090.1
HOGANS DRYWALL	MANTECA	673010	3/21/97	7085.6
HOMESTEAD CUSTOM WOOD FLOORS	DANVILLE	551294	4/29/97	7090.1
HONG-HUAN TAN	LOS ANGELES	657360	4/25/97	7107, 7109A, 7111.1, 7113, 7115 (7159D,E,F, G,J,) 7117A, 7117.5, 7120, 7097, 7098, 7121.5
HORIZON ROOFING CO	COSTA MESA	389425	5/13/97	7090.1
HOWARD J D BUILDER	LA MESA	307236	5/13/97	7090.1
HUGHES MICHAEL ARTHUR III DBA: GUARDIAN ROOF CO	FRESNO	416881	5/22/97	7122.5
HULMUR INC DBA-HULSEY ROOFING CO	STOCKTON	289555	5/8/97	7121.5
INNOVATIVE CABINET DESIGNS	LOOMIS	685431	4/3/97	7107, 7109B, 7113, 7097, 7098, 7121, 7121.5
INTERFACE 3	INGLEWOOD	520748	5/13/97	7090.1
J A S CONSTRUCTION	ATWOOD	496214	4/13/97	7085.6
J & H ENTERPRISES	SACRAMENTO	661335	5/30/97	7112, 498, 7097, 7098, 7121.5
JAMAL'S CONST	WOODLAND HILLS	619490	3/13/97	7090.1
JOHN ROBERT DEMARAS	SANTA MONICA	627264	3/28/97	7107, 7109A, 7111.1, 7113, 7115, 7159, 7097, 7098, 7121, 7121.5
JONES GARY D DBA FACINGS WEST CONTRACTOR	WEST HILLS	558588	5/6/97	7090.1
JOSSICK DAVID GENERAL CONTRACTOR	CAMERON PARK	646008	4/2/97	7090.1
K T CONSTRUCTION	ALISO VIEJO	637204	3/12/97	7090.1
KARR ROBERT A	VISTA	633166	4/1/97	7090.1
KELLY TILE	SAN JOSE	611092	4/17/97	7085.6
KELLY PATRICK CONST	LANCASTER	491710	5/6/97	7090.1
KEMPER MARC CONST. INC	LAGUNA NIGUEL	598909	4/29/97	7090.1
KETCHENS CONST	LOS ANGELES	658856	3/6/97	7090.1
L S DESIGN	COMPTON	619350	3/10/97	7090.1
LA FOOT CONCRETE CONSTRUCTION	FULLERTON	630629	3/12/97	7090.1
LAGUNA LANDSCAPE	SACRAMENTO	526055	3/28/97	7090.1
LAMI-GLASS INDUSTRIES CO	MONROVIA	519229	5/9/97	7107, 7109A, 7113, 7115(7030, 7159, 7117.6, 7154, 7097, 7098, 7121.5
LARIMER RON DBA R L PLUMBING	CANOGA PARK	269044	4/30/97	7090.1
LEDDEN EDMUND B	REDONDO BEACH	357700	5/6/97	7090.1
LENANDER CARL IV	MAR VISTA	520054	5/27/97	7090.1
LENNOX GROUP THE	VAN NUYS	602300	5/6/97	7090.1
LITTLE JOHN ROOFING	MANTECA	643110	3/13/97	7107, 7109A, 7110, 7113, 7097, 7098, 7121, 7121.5
LORD CONCRETE CONST	SAN DIEGO	662819	5/13/97	7090.1
LORIENT DEVELOPMENT INC	HOLLYWOOD	622010	5/6/97	7090.1
LUKE CONSTRUCTION	RIDGECREST	648433	3/12/97	7090.1
M G M CONSTRUCTION	OAKLAND	435353	5/30/97	7107, 7109(A)(B), 7113, 7115(7030) (7159), 7097, 7098, 7121, 7121.5
M G K GENERAL ENGINEERING CONTRACTOR	MARYSVILLE	566127	5/1/97	7107, 7113, 7116, 7115(7028, 7083.1), 7097, 7098, 7121, 7121.5
MAGIC BRUSH PAINTING	GARDEN GROVE	634718	3/4/97	7085.6
MALOY MIKE CONST	SANTA PAULA	635347	5/6/97	7090.1
MARBLE WORKS THE	OAKLAND	601349	4/29/97	7090.1
MARK DIARTO GENERAL CONST.	CONCORD	617666	3/28/97	7107, 7109A, 7109B, 7113, 7097, 7098, 7121
MASONRY BY WELTY	APTOS	238037	3/13/97	7099.6, 7097, 7098
MC KINNEY ROBERT L	VISTA	589857	3/10/97	7090.1
MC DONNELL CONST	ARCADIA	609092	3/17/97	7090.1
MC CLEES MARSHALL LANDSCAPING	CHULA VISTA	637601	5/13/97	7090.1
MENEZES CONST.	VISALIA	262920	4/22/97	7109, 7113
MERIDIAN COMPANY THE DBA MARK SPRUTH	NEWPORT BEACH	382209	5/28/97	7090.1
MEYER'S COMPLETE HOME IMPROVEMENT, INC.	BUENA PARK	606423	3/28/97	7112, 7097, 7098, 7121, 7121.5
MICHAEL MARK SMITH	SANTA MARIA	637336	3/28/97	7083, 7097, 7098, 7107, 7109, 7110, 7113, 7114, 7115, 7030, 7030.5, 7068.1, 7159, 7116, 7117, 7121, 7121.5
MOCELIN CONSTRUCTION	LOS ALTOS	304407	5/30/97	7107, 7115(7159), 7116, 7097, 7098, 7121, 7121.5
MUNGUIA GENERAL CONSTRUCTION COMPANY	DOWNNEY	629132	9/20/96	7107, 7113, 7115/7028, 7117
NICHOLS C JACKSON CONCRETE COMPANY	FRESNO	346928	3/28/97	7090.1
NOVELL MARK J CONSTRUCTION INC	SIERRA MADRE	494756	3/10/97	7090.1
NOVELL MARK J CONSTRUCTION INC	SIERRA MADRE	494756	5/6/97	7090.1
NOVELL MARK J CONSTRUCTION INC	SIERRA MADRE	494756	3/17/97	7090.1
O'NEIL CONSTRUCTION CO INC	ORINDA	472710	5/30/97	7107, 7108, 7108.5, 7113, 7115(7159) (7030), 7120, 7097, 7098, 7121, 7121.5
O'NEIL CONSTRUCTION	TUJUNGA	532834	5/30/97	7107, 7109A, 7109B, 7113, 7115(7030, 7159A,G,J,L), 7116, 7121, 7121.5
OVERACKER DESIGN	BENICIA	558573	3/31/97	7090.1
PACIFIC CONTRACTORS-BUILDERS & PLASTERERS	NIPOMO	470778	3/10/97	7090.1
PACIFIC GROUP	FONTANA	665778	5/30/97	7107, 7113, 7115(7030, 7068.1), 7116, 7097, 7098, 7121, 7121.5
PALS/SERV CO ENTERPRISES	FAIR OAKS	668962	4/29/97	7090.1
PANGBURN CONSTRUCTION CO	PALM SPRINGS	359933	5/13/97	7090.1
PARAGON DEVELOPMENT	FOLSOM	702384	5/22/97	498, 7112, 7097, 7098, 7121, 7122.5
PATRICK'S PROFESSIONAL FLOOR COVERING INSTALLATIONS	SAN DIEGO	631992	4/1/97	7090.1

[continued on page 7]

Revocations (cont. from page 6)

NAME	CITY	LIC #	DATE	SECTIONS VIOLATED
PETRUZZELLI STAN BUILDER	TORRANCE	598132	3/6/97	7090.1
PHILLIP ANTHONY BROWN DBA: CERTIFIED INTERIOR DESIGN	SAN DIEGO	411976	3/28/97	7097,7098
PORFIRIO GARCIA	MORGAN HILL	376378	4/29/97	7090.1
PRIMAVERA LANDSCAPE	ENCINITAS	467929	5/13/97	7090.1
PRIVATT CONSTRUCTION	ALPINE	457035	5/3/97	7085.6
PRO PAINTING	GRASS VALLEY	674579	2/24/97	7085.6
PRO MAINTENANCE CO	LOS ANGELES	699318	5/6/97	7090.1
PRO CONST COMPANY	IDNIO	350157	4/18/97	7097, 7098, 7122
QIK-QIK CONSTRUCTION SERVICE CENTER	GLENDALE	462225	5/28/97	7090.1
QUALITY HOMES IMPROVEMENT, CO.	LOS ANGELES	188757	10/04/96	7107, 7109A, 7110
QUALITY HOMES IMPROVEMENT CO	LOS ANGELES	188757	3/10/97	7090.1
R T ROOFING	AGOURA HILLS	443317	5/7/97	7090.1
REALTY EXCHANGE	SAN ANSELMO	469959	5/30/97	7109(A), 7097, 7098, 7121, 7121.5
RHIN-O-COAT OF AMERICA INC	MONROVIA	684778	5/9/97	7097, 7098, 7121.5
RICHARDSON JOHN DBA J R'S CARPETS	CITRUS HEIGHTS	616370	4/29/97	7090.1
ROBERT H. HARRISON	REDDING	556297	3/24/97	7107, 7109A, 7110, 7113, 7115, 7030.5, 7159, 7119, 7120, 7097, 7121.5
ROBERTS R. G.	FRESNO	231019	5/23/97	7085.6
RODKIN PAUL HARRIS	EL DORADO HILLS	535815	3/8/97	7085.6
ROWINSKI JUSTYN ALEXANDER DBA WALLS UNLIMITED	LOS ANGELES	399928	3/13/97	7090.1
RULE CONSTRUCTION	FOSTER CITY	586934	3/21/97	7108, 7110, 7115, 7121.5, 7154, 7159, 7030, 7116, 7097, 7098, 7121, 7121.5
S & H PROPERTIES	SANTA CLARA	625514	5/2/97	7122.5
SAFE-T-DOOR INC DBA CERAMA FLEX	SAN JOSE	605437	3/28/97	7090.1
SAHAMA DEVELOPMENT COMPANY	RANCHO CUCAMONGA	582332	3/24/97	7090.1
SANTAGUIDA CONSTRUCTION	SAN FRANCISCO	443376	5/8/97	7107, 7109A, 7113, 7115(7159), 7117.5, 7097, 7098, 7121, 7121.5
SAWTOOTH INDUSTRIES/SAW TOOTH CONTRACTING	CORONA DEL MAR	680619	5/13/97	7090.1
SCOTT KEVIN	IMPERIAL BEACH	543394	5/27/97	7090.1
SHELLY & SONS CONSTRUCTION INC	SUN VALLEY	631097	4/25/97	7085.6
SHIR-CAL LANDSCAPE	MORENO VALLEY	626871	5/27/97	7090.1
SIEGAL LOUIS ASSOCIATES INC DBA TALBERT'S CONTRACT CARPETS	SAN DIEGO	691960	3/10/97	7090.1
SILVER DANE ELECTRIC	RESEDA	615616	5/6/97	7090.1
SIMS R PLUMBING	LOS ANGELES	241547	4/30/97	7090.1
SKINNER ALAN JAY	ROSEVILLE	532519	5/2/97	7107, 7108.5, 7109A, 7109B, 7120, 7113, 7164, 7097, 7098, 7121, 7121.5
SLUPSK CONSTRUCTION COMPANY	PITTSBURG	653516	3/13/97	7097, 7098, 7121, 7121.5
SMITH BROTHERS CONST	MESA, AZ	417514	3/14/97	7085.6
SMITH EMMETT W SR MASONRY	MORGAN HILL	278587	4/29/97	7090.1
SONNENBERG E	PLEASANT HILL	410172	4/18/97	7085.6
SONNENBERG ED CONST. INC	PLEASANT HILL	521519	4/18/97	7085.6
SOUTHLAND WESTHER COATINGS	COSTA MESA	575590	5/2/97	7107, 7109(A), 7113, 7115(7030, 7030.5, 7159 B,D,E,F,G,H,K,L), 7117.6, 7097, 7098, 7121, 7121.5
SPECIAL ELECTRIC CO	OAKLAND	649676	3/21/97	7085.6
STOWELLS ROBERT MICHAEL DBA EXCEL CUSTOM INTERIORS	YUCAIPA	634566	3/12/97	7090.1
SUNDDOWN LIGHTING ASSOCIATES	SAN MARCOS	393749	5/2/97	7107, 7108, 7113, 7116
SUPERIOR ROOFING	EL DORADO HILLS	617797	3/28/97	7090.1
SUSMARK DEVELOPMENT CORPORATION DBA H P BLDRS & DEVELOPERS	VALENCIA	629957	5/28/97	7090.1
SWEENEY'S ROOFING	CHINO	548178	10/4/96	7107, 7109A, 7110(301A), 7115 (7159 B,D, J, K,L), 7116, 7097, 7098, 7121, 7121.5
TATE JOHN CO	PACIFICA	579977	3/28/97	7090.1
TEAM CONSTRUCTION	ENCINITAS	697736	5/1/97	7107, 7109A, 7109B, 7110, 7113, 7114, 7115 (7159B, 7116, 7120, 7097, 7098, 7121, 7121.5
THE MELTON GROUP LTD	ESCONDIDO	649735	5/2/97	7097, 7098, 7121, 7121.5
THIBAUTL THEODORE PARKIN	ARCADIA	564355	3/6/97	7090.1
TOM MILLER CONSTRUCTION	TAHOE PARADISE	576995	3/28/97	7085.6
TOMAHAWK PLASTERING	SANTA ROSA	544579	3/28/97	7090.1
TONG J CONST. CO.	ORINDA	616714	5/30/97	7085.6
TRI CITY TILE CO	MORGAN HILL	558356	5/30/97	7071.11, 7097, 7098, 7121, 7121.5
TRIWOOD INDUSTRIES INC	WOODLAND HILLS	538177	3/10/97	7090.1
TUFTS STEVE CONSTRUCTION CO	EAGLE ROCK	366127	3/11/97	7090.1
U S CONSTRUCTION	SAN LEANDRO	638723	4/29/97	7090.1
U-CAL BUILDER	SOUTH JORDAN, UT	583193	3/7/97	7090.1
UNITED HOUSE MOVING	PIXLEY	306734	4/2/97	7090.1
UPTON FRED CONST CO	GILROY	374003	3/28/97	7090.1
VALDIVIA & SONS PLASTERING	EL CAJON	429468	3/12/97	7090.1
VINTAGE WATER SYSTEMS	LOWER LAKE	599597	3/27/97	7090.1
WALLY'S ENTERPRISES INC DBA: GUARDIAN ROOF & INSULATION CO	SACRAMENTO	433595	5/22/97	7107, 7113, 7116, 7097, 7098, 7121, 7121.5
WALTON CONST. SERVICES, INC.	BONITA	620917	3/28/97	7108.5, 7116, 7071.11
WALTON CONST. SERVICES	BONITA	621619	3/28/97	7108.5, 7116, 7071.11, 7097, 7098, 7121, 7121.5, 7122.5
WARNER COLE K	HUNTINGTON BEACH	526719	5/13/97	7090.1
WATERITE POOLS & SPAS	LA CRESCENTA	559278	3/10/97	7090.1
WEST COAST MARBLE AND TILE	MURRIETA	514727	4/29/97	7090.1
WESTERN PROCESS	YORBA LINDA	616198	4/11/97	7108.5, 7116, 7097, 7098, 7121.5
WESTERN PROCESS TECHNOLOGIES, INC.	YORBA LINDA	639870	4/11/97	7108.5, 7116, 7097, 7098, 7121.5
WESTOVER PLUMBING	SAN DIEGO	395442	5/27/97	7090.1
WI RU VALLEY ENTERPRISES INC DBA BRAZIL GEORGE 24 HOURS SERVICE SINCE 1955	NORTH HIGHLANDS	655656	2/10/97	7090.1
YVES PERRENOUD	SAN RAFAEL	655516	4/3/97	7109A, 7110, 1689.7, 7113, 7114, 7115, 7030, 7159, 7097, 7098, 7121, 7121.5

# Call Before You Dig

Contractors who plan any kind of excavation or disturbance of surface ground must call Underground Service Alert before work begins. This nonprofit, mutual benefit organization basically is an information center that notifies its members of excavations at or near underground installations.

Once notified, members either mark their facility, provide information or give clearance to dig to the contractor. Members include cities, counties, public utilities, oil companies, water agencies, and cable TV operators who have underground pipelines, conduits, wires, cable or ducts.

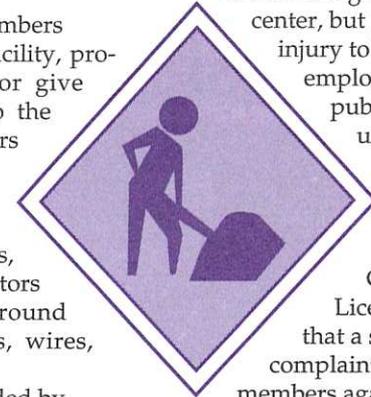
The service provided by Underground Service Alert is free. All you have to do is call 1 (800) 227-2600 two working days before excavation.

Here is how it works: you mark the excavation site, call USA and tell them of the job location. USA members mark their facilities or

provide you with information. You hand locate the facility and maintain member marks for the remainder of the job. If you scrape, dent, nick or damage the underground facility, contact the member directly.

Not only is it state law that you contact a regional notification center, but you may prevent injury to yourself, your employees and the general public by locating underground facilities. Also, you may prevent damage to service lines. The Contractors State License Board reports that a steady stream of complaints filed by USA members against contractors who have not notified USA is flowing into district offices.

For more information, contact Underground Service Alert—Northern California at (510) 798-9504 or Underground Service Alert—Southern California (Dig Alert) at (714) 528-0322.



## Survey Respondents Reveal An Experienced Contractor Work Force

Respondents to a recent Contractors State License Board survey reveal that more than 80 percent of contractors had at least five years of journey-level work experience when they applied for a contractor's license. Additionally, 31 percent said that they had more than 10 years of experience when they applied.

A survey in the spring issue of the *California Licensed Contractor* asked readers to provide the Contractors State License Board with information about their actual work experience and education, as well as their input about how many years of experience should be required. The survey asked for feedback to aid the Board in evaluating its regulatory policies in these areas.

Most respondents, 55 percent, believe that contractors should have five or more years of experience when applying for a license, 32 percent feel four years is adequate, and 12 percent would like to see less than four years of experience.

An overwhelming majority of respondents, 94 percent, held a high school diploma or G.E.D. prior to applying for a contractor's license. Two questions addressed home improvement work. More than 92 percent of respondents state that they have done remodel or repair work since being licensed, with 43 percent of total work being on home improvement projects.

## Report of the Registrar

(Continued from page 1)

Standing above the crowd and performing with excellence is due, in great part, to the professionalism and dedication provided by the employees of the Contractors State License Board. Our 13-member policy Board sets the agenda and course for licensing and regulation. The Board employees have the challenging task of making that policy a reality. I truly admire the commitment with which staff carry

out their duty to California's contractors and consumers.

Employees have made strides forward and have implemented many positive changes in my three years as Registrar. With the help of a little technology and a lot of plain, old-fashioned hard work, the Board now handles more than one million Automated Phone Response System and call center telephone inquiries from both contractors and consumers every year. Also, CSLB was the first consumer agency up and available with contractor and consumer information on the Internet.

Working smarter and faster enabled CSLB licensing units to break processing records and issue licenses and renewals faster. Thanks to the Board's testing unit, contractors were one of the first professions regulated by the Department of Consumer Affairs to take examinations by computer. The Board's public affairs staff continues to publicize to consumers the importance of hiring only licensed contractors.

Enforcement has developed an excellent arbitration program to

quickly and fairly resolve disputes between contractors and consumers, and the Underground Economy Enforcement Units are rounding up and busting more unlicensed contractors than ever. Every week, somewhere in California, a sting or sweep takes place.

District office staff continue to receive a large number of new consumer and contractor complaints, yet they are reducing their case inventory.

I am proud of every Contractors State License Board staff member. They are the ones who make these successes happen.

Additionally, last year, the Board developed and adopted a strategic plan — a first for our Board. It serves as a compass for us as we make our way through the changes in licensing and regulation. We have made efforts to reduce regulation and classifications. During the remainder of my tenure, not only would I like to see a number of current projects gain a stronger footing, I want to ensure a smooth transfer to the next Registrar.

## Littlefield Appointed

(Continued from page 1)

decorative California license plates. A strong advocate of partnerships, Mr. Littlefield applauded the Board's efforts in this area and the Board's strategic goal of pursuing more.

*Like good contractors, regulations must be responsible, stay within plans and specifications, only do what's needed, and utilize the highest workmanship.*

--Bryan "Whitey" Littlefield

"I know and understand the importance of using all available avenues to deliver the product to those who use it, and feel I have a valuable policy perspective to add whether the product we're discussing is contractor licensing and education, consumer information or enforcement services," added Mr. Littlefield.

Mr. Littlefield has lived in California for most of his life and currently resides in Seal Beach with his wife Meg.

## CSLB Calendar

### CSLB Board Meetings:

July 23-24: Board Meeting, San Francisco

Sept. 24-25: Committee Meetings, Sacramento

Oct. 22-23: Board Meeting, Southern California

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