

CALIFORNIA • LICENSED • CONTRACTOR

DR. C. LANCE BARNETT, REGISTRAR

FALL 1998

PETE WILSON, GOVERNOR

REPORT OF THE REGISTRAR

Although continuing education is not a requirement to hold a California contractor's license, it continues to be the subject of debate among contractors and Board members. Contractor education was elevated in importance two years ago when the Board created the Contractor and Consumer Education Committee and when it set a strategic goal to increase contractor education and training.

For the majority of you who don't need a mandate to keep up to date on trade practices and contractor law, see the article below about a series of upcoming contractor seminars. Make your reservation for a CSLB-sponsored contractor education seminar. Set in seven locations throughout the state, from Redding to San Diego, each three-hour seminar will offer

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New Board Member Pablo Wong

Pablo Wong was appointed to the Contractors State License Board as a public member on July 29, 1998, by Governor Pete Wilson. He serves on the Contractor and Consumer Education and the Licensing Committees for the 1998-99 term.



Pablo Wong
CSLB Public Member

Mr. Wong brings a diverse perspective to the Board. His personal background is as varied as his business and government experience. Born to a Chinese father and a Nicaraguan mother, Mr. Wong was raised and attended school in Nicaragua. His first language is Spanish. He earned a B.S. degree in agricultural economics from the

University of Hawaii. While there, he got a taste for public service when he was elected to the student government senate and worked in the school's renowned Center for East/West Studies.

Currently, Mr. Wong is the community affairs manager for the AAA-California State Automobile Association. Previously, he served as the Governor's Industry/Consumer Liaison for the California Department of Real Estate from 1991-95, then as deputy director of the Governor's Office of Community Relations until 1997.

"I was skeptical about what I could contribute when the Governor offered me the opportunity to serve as a real estate liaison, but I wanted to give something back to the state," he said.

His goals as a public servant then were: (1) to make the word "bureaucrat" synonymous with

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Free, Fast & Fascinating! Contractor Education Seminars



Free, fast and fascinating: three words you don't normally associate with government; however, in the case of the CSLB-sponsored contractor education seminars, you'll get just that.

CSLB is holding on educational seminars for licensed contractors in seven locations throughout the state from November through February. The free part is that there is no charge for you to attend. The fast part is that they are three information-packed hours in the evening. The fascinating part is that you choose from topics that are timely and relevant to you right now. Tell me more, you say?

Here's what you do. Choose the location nearest you, then decide if you want Track I or Track II. Attendance is limited, and you **must register** on a first come, first served basis. Fax to us the registration form on the back page of this newsletter, and you will receive a confirmation with details.

SCHEDULE

6:00 - 6:30 p.m.	Registration
Track I	
6:30 - 7:45 p.m.	Home Improvement
7:45 - 8:00 p.m.	Break
8:00 - 9:15 p.m.	Managing Business Risks
OR	
Track II	
6:30 - 7:45 p.m.	Maintaining Your License
7:45 - 8:00 p.m.	Break
8:00 - 9:15 p.m.	Home Improvement

LOCATIONS

- Redding**—Thursday, November 19, 1998
- Irvine**—Wednesday, December 2, 1998
- Bay Area**—Monday, December 7, 1998
- Sacramento**—Wednesday, December 9, 1998
- Riverside**—Thursday, January 7, 1999
- Visalia**—Tuesday, January 12, 1999
- San Diego**—Wednesday, February 3, 1999

SEMINAR TOPICS

Home Improvement

CSLB field enforcement experts describe common problems when preparing home improvement contracts and performing home improvement work. Discussion will include the upcoming mandated Home Improvement Certification exam.

Managing Business Risks

Construction business experts from San Luis Obispo Cal-Poly reveal the top three legal risks facing contractors.

Maintaining Your License

Get answers to your licensing questions: *What's the latest on General Building contractors? How do I add a classification? What does my bond cover?* Learn how to keep your contractor's license in tip-top condition.

See registration form on page 8

CALIFORNIA LICENSED CONTRACTOR

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State of California

Pete Wilson
Governor

Ron Joseph
Acting Director,
Department of Consumer Affairs

Dr. C. Lance Barnett
Registrar of Contractors

Members of the
Contractors State License Board

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Joe Tavaglione	B-Contractor, Vice-Chair
Robert H. Alvarado	Public Member, Labor
Douglas E. Barnhart	A-Contractor
John Chalker	Public Member
Sharon J. Kowitz	Specialty Contractor
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David Lucchetti	Specialty Contractor
Mrs. Phil Moore	Public Member
Donald L. Schultze	Building Official
Hacob "Jake" Shirvanian	Public Member
Nina S. Tate	B-Contractor
Pablo Wong	Public Member

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The Contractors State License Board shall protect consumers by regulating the construction industry through policies that promote the health, safety, and general welfare of the public in matters relating to construction. The Contractors State License Board will accomplish this by:

- Ensuring that construction is performed in a safe, competent, and professional manner through licensing of contractors and enforcement of the licensing laws.
- Providing resolution to disputes that arise from construction activities.
- Educating consumers so that they may make informed choices.

BOARD BRIEFS

Chair and Vice Chair Elected

Marilyn Dailey, a Board member since 1994, was elected as Chair of the CSLB for the 1998-99 term at the July Board meeting. Joseph Tavaglione was elected as Vice Chair. Ms. Dailey is a public member and has served on every Board committee. Her career spans 30 years, including work in television broadcasting, public relations and business administration. She was re-appointed to a second four-year term to the Board in July by the Governor.

Mr. Tavaglione, who was appointed to the Board in 1997 as a contractor member, is a Riverside General Building contractor. He has served on the Contractor and Consumer Education Committee, Licensing and in 1998-99, the Legislation and Executive Committees.

One of the first orders of business for the Chair and Vice Chair was to determine committee assignments for 1998-99.

1998-99 Committees

The committee assignments for 1998-99 are:

Contractor and Consumer Education Committee: Sharon Kowitz, Chair; Don Schultze, Vice Chair; Minnie Lopez-Baffo; Jake Shirvanian; and Pablo Wong

Enforcement Committee: Nina Tate, Chair; John Chalker, Vice Chair; Sharon Kowitz; Don Schultze; and Jake Shirvanian

Executive Committee: Douglas Barnhart, Chair; Marilyn Dailey, Vice Chair; Mrs. Phil Moore; Bob Alvarado; Nina Tate; Sharon Kowitz; and Joe Tavaglione

Legislation Committee: Mrs. Phil Moore, Chair; Minnie Lopez-Baffo, Vice Chair; Bob Alvarado; David Lucchetti; and Joe Tavaglione

Licensing Committee: Bob Alvarado, Chair; David Lucchetti, Vice Chair; John Chalker; Nina Tate; and Pablo Wong

"The assignments reflect a balance between industry and public members on each committee," said Ms. Dailey.

License Classification Complete

At the July Board meeting, a letter sent to Governor Wilson signed by the full Board was presented. The letter states that the CSLB has "successfully reviewed and revised our

licensing classification structure to ensure protection of consumers while not limiting work options of general and specialty contractors." The letter recaps the results of the licensing restructuring process: the revision of the General Building B contractor definition; the merging of some specialty classes into others; and the recommendation for future modifications.

Sunset Review

A Sunset Review report was sent to the Joint Legislative Sunset Review Committee (JLSRC) on October 1, 1998. The report, which answered unresolved questions raised by the JLSRC, was presented at the September Committee Meeting. As noted in past issues of this newsletter, the CSLB responded to the first sunset review process in 1996, which resulted in Senate Bill 825. That legislation extended the Board's sunset date to January 1, 2001, and called for a CSLB response to specific, unresolved issues that were addressed in the October 1, 1998, report.

Round Table Discussion

A round table discussion was held at the September Committee meeting. The concepts of a bond safety net to provide a greater level of protection for consumer, and merit badges to recognize contractors who attain a higher level of training or education were discussed by an assembly of Board members, industry representatives, the Center for Public Interest Law (CPIL), surety bond and insurance company representatives, and license school representatives. The Board will continue to explore these topics.

CSLB BOARD MEETINGS

November 11-13, 1998
Special Board Meeting
(Strategic Plan)
Riverside

December 9-10, 1998
Committee Meetings
Sacramento

January 20-21, 1999
Board Meeting
Sacramento

February 25-26, 1999
Committee Meetings
Pomona



Home Improvement Certification Exam Will Be Available on the Internet First—Expect Instant Gratification

For those home improvement contractors who need instant gratification, the mandated home improvement certification examination will be available on the Internet beginning January 1, 1999. A pencil-and-paper version will be ready sometime after the first of the year.

The CSLB's Internet web site, www.cslb.ca.gov, will contain the test booklet and examination. The test-taker can study the cyber test booklet, then take an interactive open-book examination, and get the test results immediately. There will be multiple versions of the examination, each one to contain approximately 20 questions about home improvement work.

Once contractors pass, they download the test and application, complete the application, check the Internet box, sign and date it, and return it to the CSLB. A new Home Improvement Certification (HIC) will be added to the license and a new pocket card will be sent out showing the HIC certification.

As soon as it is available, the test booklet and pen-and-paper version will go to all contrac-

tors who have not taken the exam on the Internet. It will not be necessary to request the booklet and examination. As with the Internet process, there are multiple versions of the exam, and contractors may study for and take the exam until they pass. It will take four to six weeks for the results of tests taken on paper.

Refresh My Memory, Please . . .

WHAT: Home Improvement Certification open-book examination mandated by law.

WHO: All licensed contractors, generals and subs, who engage in or plan to engage in home improvement work.

WHEN: The examination will be available beginning January 1, 1999. All home improvement contractors must take and pass the examination and become certified by June 30, 2000.

WHERE: On the Internet beginning January 1, 1999, by pencil and paper sometime after January 1, 1999.

WHY: Assembly Bill 1213 mandates this certification requirement.

Professional Seminars Coming this Fall

Visit the CSLB website at www.cslb.ca.gov for a full listing of association-sponsored seminars. If your nonprofit organization has seminars or educational meetings to advertise, contact CSLB's Public Affairs Office, P.O. Box 26000, Sacramento, CA 95826; or fax us at (916) 255-1395.

Organization: Painting & Decorating Contractors of America, East Bay Chapter

Event: Professional Estimating Procedures for Painting Contractors

Place: San Ramon Marriott

Audience: Licensed Painting Contractors

Date: December 10, 1998

Contact: East Bay PDCA, (707) 426-5675

The Contractors State License Board provides this list of contractor educational opportunities as a public service only. The Board makes no assurances or representations as to its quality or accuracy.

Inquiring Contractors Want To Know—Your Most Commonly Asked Questions

The Contractors State License Board call center receives and answers more than 30,000 calls every month. Additionally, our regional, district and branch offices field hundreds of calls every day. Many inquiries are from consumers checking a contractor's license or just asking for directions to the movie theater.

Homeowners aren't the only CSLB clients who have inquiring minds. In no particular order, below are a list of the most commonly asked questions from contractors of CSLB:

Q: I'm a General Building B contractor. What kind of work can I do?

A: The law changed effective January 1, 1998 regarding the kind of contracts General Building "B" contractors can take. Currently, General Building "B" contractors can:

- take a prime contract or subcontract that involves framing or carpentry.
- take a prime contract or subcontract that involves at least two unrelated trades or crafts (other than framing or carpentry).
- take a contract for a single specialty trade provided the work of the contract is subcontracted to a properly licensed specialty contractor.
- take a contract for the work of any specialty license classification for which they hold a specialty license classification.

Need a translation? With some exceptions (like framing and carpentry), General Building "B" contractors can take specialty work so long as they are licensed to do that kind of specialty work or as long as they sub it out to the appropriate licensed subcontractor. You can read the new description in Business and Professions Code Section 7057.

Q: With what states do we have reciprocity? And can you say "reciprocity" three times fast?

A: Currently, CSLB has reciprocity agreements with three states: Nevada, Arizona and Utah, and reciprocity is considered on a case-by-case basis. The contractor must hold a classification comparable to one sought in California. If the applicant meets the qualifications, the trade examination only may be waived; however, contractors must still apply for a license and pass the business and law portion of the exam. Additionally, the applicant must certify a license in good standing for the five-year period immediately preceding application here in California.

Q: How do I add someone to my license?

A: There are different steps, different forms, and possibly additional examinations and new licenses depending if you are talking partnerships, corporation, qualifying individuals, or new business. The best thing to do is to call the CSLB and explain what you want to do.

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Duplicate Business Names

Licensed contractors occasionally ask whether or not, according to Contractors State License Board law, they can use the same business name as another contractor. In most cases, the answer would seem to be "yes." There is no CSLB law that prevents licensees from using the same business name.

The Secretary of State's Office will not issue duplicate business names to corporations in good standing that register with them. When a corporation gets a contractor's license or when it changes its business name, CSLB requires that it use the name registered with the Secretary of State. However, a DBA (Doing Business As) can be added to the business name.

Contractors must use the business name shown on their license, according to Business & Pro-

fessions Code Section 7117. The name on the license can be either the license holder's personal name or a fictitious business name as defined in B & P Code Section 17900. According to B & P Code Section 17910, a fictitious business name statement must be filed no later than 40 days from the time business commences.

Because there are limited restrictions on the use of business names, the Board encourages contractors to provide and clients to use the correct license number as the distinguishing element to verify a license.

As an example and point of clarification, RAS Builders, license #410634, as listed in the summer 1998 issue of the *California Licensed Contractor*, should not be confused with R.A.S. Builders, Inc., license #495119.

New Board Member Pablo Wong

Continued from page 1

integrity and hard work and (2) to serve to the best of his abilities. With an impressive track record in both the public and private work sectors, Mr. Wong continues to strive for those goals and is able to juggle two roles as a Board member: protecting consumers and serving contractors.

Coordinating efforts between the CSLB and agencies such as the California Department of Real Estate and public outreach and education are Mr. Wong's primary objectives while

on the Board. He has seen first-hand fraud and unscrupulous business activity that is committed against minority groups.

"It is usually for lack of knowledge that minority homeowners get taken advantage of, so I would like to see greater efforts to better inform these community members," he said.

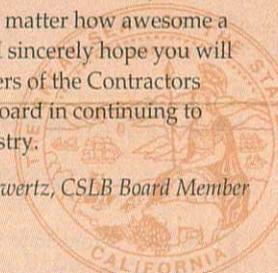
"However, I am delighted to know of the public relations and outreach programs the Board is involved in for all homeowners. I believe that education and prevention is the best way to protect consumers," he concluded.

A Message from a Board Member . . .

You, as a contractor, and I, as a Board member, are in the business of building. You construct homes, bridges, airports. I establish policy to help make California a place where you can do your job. Keep in mind, building is not accomplished only with the hands. It starts with attitudes, ideas, beliefs, and standards. I can't emphasize enough how important it is to start with a belief in yourself. Conviction in ourselves and our work is the most dynamic force in our lives—it is as real as the law of gravity.

Have you ever noticed that what we build yesterday determines how today is structured? Sometimes we discover in the middle of building—in projects and in life—the materials we used weren't as great as we originally thought. If we don't like the current situation, we can build anew, no matter how awesome a job it appears. I sincerely hope you will join the members of the Contractors State License Board in continuing to build our industry.

— Sharon Kowertz, CSLB Board Member



Change of Address Form *(Please type or print in ink. Forms completed in pencil are not acceptable.)*

Mail to: CSLB License Modification Unit, P.O. Box 26000, Sacramento, CA 95826.

LICENSE NUMBER:

FULL BUSINESS NAME (AS IT APPEARS ON CSLB RECORDS):

NEW BUSINESS MAILING ADDRESS:

NUMBER/STREET/P.O. BOX

CITY

STATE

ZIP

IF MAILING ADDRESS IS A P.O. BOX, YOU MUST ALSO PROVIDE THE STREET ADDRESS OF THE BUSINESS:

NUMBER/STREET

CITY

STATE

ZIP

I CERTIFY UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA TO THE TRUTH AND ACCURACY OF THE ABOVE INFORMATION:

SIGNATURE OF OWNER, PARTNER OR OFFICER

DATE

PHONE NUMBER

Disciplinary Actions

June–August 1998

NOTE: Disciplinary actions do not include licenses suspended for failure to maintain required bonds.

Business & Professions Code Sections

The following B&P Codes may be referenced in the list of Disciplinary Actions.

- 490 Relationship of conviction of a crime to licensed activity
- 7018.5 Failing to provide notice to owner regarding lien provisions
- 7026.7 Advertising as a contractor without a license
- 7028 Acting in the capacity of a contractor without license
- 7029 Contracting as a joint venture without the required license
- 7029.5 Failing, as a plumbing, electrical sign or well drilling contractor, to display identification on business vehicles
- 7029.6, 7029.7, 7030 Failing to include in a contract the notice that contractors are licensed by the Contractors State License Board
- 7030.5 Failing to fulfill the requirement that the contractor's license number be placed on all contracts, subcontracts, calls for bid, and other forms of advertising
- 7071.11 Judgment or admitted claim against bond
- 7083 Failing to report a change of address, namestyle, or personnel within 90 days
- 7085.6 Failing to comply with an arbitration award
- 7090.1 Failing to comply with civil penalty or "order to correct" in Registrar's citation
- 7097 Suspension of additional licenses
- 7098 Revocation of additional licenses
- 7099.6 Non-compliance with a final citation
- 7107 Abandonment of a project without legal excuse
- 7108 Diverted funds or property received for a specific job to other purposes
- 7109 Willfully disregarded plans and specifications, or failing to complete the job in a good and workmanlike manner
- 7109.5 Violation of Safety Laws resulting in death or serious injury
- 7110 Willful disregard and violation of building laws
- 7101.1 Violating Section 206.5 of the Labor Code
- 7111 Failing to keep records and to make them available to a representative of the Registrar
- 7111.1 Refusing to or failing to cooperate with deputy in investigation
- 7112 Misrepresentation of a material fact on an application
- 7113 Failing to complete a project for the price stated in the contract
- 7113.5 Avoiding or settling for less than lawful obligations as a contractor through the various bankruptcy proceedings
- 7114 Aiding and abetting an unlicensed person
- 7115 Failing to comply with the Contractors' Law
- 7116 Committing a willful or fraudulent act as a contractor
- 7117 Acting as a contractor out of namestyle
- 7117.5 Contracting with inactive license
- 7118 Contracting with unlicensed person
- 7119 Failing to prosecute a job with diligence
- 7120 Failing to pay for materials or services
- 7121 Prohibition against associating with suspended or revoked license
- 7122 Participation of license in violating Contractors Law
- 7122.5 Responsibility of Qualifying Person for acts committed by his/her principal
- 7123 Conviction of a Felony in connection with construction activities
- 7124 A plea of nolo contendere is considered a conviction
- 7154 Employment of unregistered home improvement salesman
- 7155 Participation in violation by a home improvement salesman
- 7157 Model Home kickback prohibition
- 7159 Failing to comply with contract requirements
- 7161(b) False advertising

License Revocations

NAME	CITY	LICENSE #	DATE	SECTIONS VIOLATED
BALLEJOS JOE GABRIEL	ELVERTA	673526	7/17/98	7109,7113,7115(7030,7159)7111.1
EXPERT ROOFING	REDDING	721580	7/17/98	7109,7113
J&J ROOFING	TRAVER	708847	7/17/98	7107,7113,7115(7159)
AAA ALL STAR PLUMBING CO	COSTA MESA	675774	7/31/98	7090.1
AAA ROOFING	LOS ANGELES	531728	6/16/98	7090.1
ABRAMOWICZ DEAN MICHAEL	LOMITA	546221	7/20/98	7090.1
ACRYLIC BATH REMODELING	PARAMOUNT	700794	7/23/98	7090.1
ADVANCED BUILDING CONCEPTS	PORTERVILLE	670959	7/2/98	7090.1
AEC ENVIRONMENTAL INC	LOS ANGELES	687594	7/2/98	7090.1
AFFORDABLE SEAMLESS GUTTER CO	SACRAMENTO	717724	8/13/98	7107,7115(7030,7159),7116,7117.5
ALL SEASON HEATING & COOLING	LA CRESCENTA	604600	7/3/98	7090.1
ALL TRADES CONSTRUCTION	SAN DIEGO	655929	7/30/98	7107,7108.5,7109(A),7110,7113,7114,7115(7030(A),7159,7117(A),7117(B),7119,7120,7097,7098,7121,7121.5
AMERICAN HERITAGE DOOR CO	HAYWARD	674520	6/23/98	7090.1
AMERICAN/PACIFIC COAST ROOFING	SAN DIEGO	226543	7/20/98	7090.1
ARAMBURO GEORGE/SUNDANCE	LAKESIDE	404466	8/24/98	7090.1
ARMAND CONSTRUCTION	PASADENA	719228	6/10/98	7085.6
ARMSTRONG ROOFING COMPANY	OAKLAND	318019	7/17/98	7109A,7113,7115,7110,7115(7159)
ARROW FENCE CO	WESTMINSTER	435764	7/15/98	7090.1
B C BUILDERS	TUOLUMNE	555342	7/31/98	7090.1
BELL CONSTRUCTION	PARADISE	332977	6/3/98	7107,7109A,7109B,7113,7116,7097,7098,7121,7121.5
BENTLEY ELECTRIC	CANTIL	696382	7/17/98	7090.1
BERESFORD NORMAN CRAWFORD	LOS ANGELES	520741	7/2/98	7090.1
BLACKSTONE BRUCE WILLIS	NEWHALL	450074	6/16/98	7090.1
BLANKENSHIP DAVID PAUL	LANCASTER	555302	7/27/98	7090.1
BONANZA PLUMBING	CORONA	669228	7/30/98	498,7097,7098,7121,7121.5
BONANZA PLUMBING INC	CORONA	731325	7/30/98	7097,7098,7121,7121.5
BROOKS GARY CONSTRUCTION	TURLOCK	661883	6/18/98	7090.1
BROOKS PLUMBING	DAVIS	709513	6/9/98	7090.1
C P R S J INC DBA CAL-PAC ROOFING	MOUNTAIN VIEW	681422	7/8/98	7090.1
C S R CONSTRUCTION & ENGINRG	SANTA CRUZ	664480	6/23/98	7090.1
CALZ MASONRY	APTOS	614886	6/9/98	7090.1
CANADIAN-AMERICAN INDUSTRIES	SACRAMENTO	716580	6/4/98	7112,7097,7098,7121,7121.5
CARDONATTO DANIEL OMAR	SANTA MONICA	621446	7/27/98	7090.1
CARO-LYNNE DEVELOPMENTAL	MODESTO	590024	7/31/98	7090.1
CASTRO JON DAVID	VENICE	632065	7/2/98	7090.1
CAVALIER AND SONS	CHINO	672225	7/15/98	7090.1
CHARLES W BECKEN	FAIR OAKS	391773	7/18/98	7085.6
CHEY CONSTRUCTION	NORWALK	587041	7/3/98	7085.6
CLC REAL ESTATE DEVELOPMENT	OAKLAND	661663	8/28/98	7109(A),7113,7116,7097,7098,7121,7121.5,7122.5
COASTLAND FENCE CO	TUSTIN	587466	7/28/98	7090.1
COMFORT ASSOCIATES	PLEASANT HILL	711102	8/21/98	7085.6
CONTINENTAL HOMES, INC	SAN RAMON	612945	8/28/98	7109(A),7113,7116,7097,7098,7121,7121.5,7122.5
CORNERSTONE AFFILIATES, INC -RMK	RIVERSIDE	680907	8/21/98	7107,7109(A),7113,7117.6,7121,7097,7098
COURTER W BRENT	AGOURA HILLS	349930	8/21/98	7107,7108,7113,7116,7117,7119,7115(7068.1),7115(7159,B,D,E,F,G,H,J,K,L),7097,7098,7121,7121.5
COVINGTON TECHNOLOGIES	FULLERTON	217304	7/28/98	7090.1
CRAWLEY RONALD E CONSTRUCTN	ANZA	648905	6/23/98	7090.1
CRC CONSTRUCTION, INC	ORANGE	480065	8/21/98	7121,7097,7098,7121,7121.5
CREATIVE AMERICAN CONSTRUCTN	BURBANK	598984	7/3/98	7090.1
CREATIVE CONCEPTS BY DESIGN	CERRITOS	699440	6/19/98	7071.11,7107,7109(A,B),7113,7115,7028,7030(B)
CUSTOM POOLS AND PRODUCTS	GLENDALE	714600	6/9/98	7090.1
D H DEVELOPMENT CO	MONROVIA	487848	6/9/98	7090.1
D M CONSTRUCTION	ANAHEIM	492767	8/11/98	7090.1
D W COMPANIES THE	LAGUNA HILLS	337846	6/22/98	7090.1
DAY R W CONSTRUCTION COMPANY	RESEDA	631486	7/2/98	7090.1
DIAZ CONCRETE CONTRACTORS	SYLMAR	323012	7/22/98	7085.6
DICKSON CONSTRUCTION	NEWHALL	702813	6/8/98	7090.1
DINEEN JEFFREY A	ETIWANDA	461306	6/8/98	7090.1
DISTINCTIVE LANDSCAPING	AGOURA	492644	8/11/98	7085.6
DOZAL SANDY A / LANNY W APLANALP	SAN GABRIEL	601644	6/8/98	7090.1
E D M CONSTRUCTION	SAN DIEGO	709978	7/20/98	7090.1
EMPIRE MECHANICAL	IDYLLWILD	575923	6/9/98	7085.6
ERICK HANS JENSEN	CORONA	690607	6/4/98	7097,7098,7121,7121.5
EVA CONSTRUCTION CO	FAIRFIELD	690326	8/21/98	7107,7109(A,B),7113,7117,7115(7027,(A),7159)
EVON CONSTRUCTION INC	RIVERSIDE	667357	8/17/98	7090.1
EXPERT COATING SYSTEMS	CHATSWORTH	539961	7/3/98	7090.1

License Revocations

NAME	CITY	LICENSE #	DATE	SECTIONS VIOLATED
F. JOHN LEE	CAMINO	542251	6/5/98	7107,7108,7113,7116,7117A, 7117.5B, 7115(7030,7164)
FEATURES MKTG/MASTERCRAFT	CATHEDRAL CITY	722981	7/20/98	7090.1
FIGUEROA AL	WEST COVINA	570167	6/9/98	7090.1
FOLSOM AREA CONCRETE	FOLSOM	637499	7/31/98	7090.1
FONTANA PIPELINE CO	FONTANA	467109	6/25/98	7090.1
FRIEDMAN HOWARD DAVID	WOODLAND HILLS	428177	6/2/98	7085.6
G SI CONSTRUCTION	BREA	548625	6/9/98	7090.1
G&G SOLAR INC DBA G&G INC	NO HOLLYWOOD	458782	7/17/98	7097,7098,7107,7629,7109(A,b), 7110(1689,7), 7113,7115(7030,7159),7121.5
GARRETT E J CONSTRUCTION	AUBURN	425550	6/9/98	7090.1
GARTH GARR	CORONA	606984	7/10/98	7121.5,7122.5
GASS ALBERT J CONSTRUCTION	CLAREMONT	636330	6/3/98	7029,7107,7109(A),7113,7115,7159,7116, 7097,7098,7121,7121.5
GCI, A GRANT COMPANY	MODESTO	550811	6/19/98	7121.5,7122
GNJ CONSTRUCTION CORP	THOUSAND OAKS	672706	7/21/98	7090.1
GOLDEN CONSTRUCTION	LOS ANGELES	675924	7/16/98	7090.1
GRANT CONSTRUCTION	MODESTO	383803	6/19/98	7121.5,7122
GRANT HOMES INC	MODESTO	553947	6/19/98	7107,7109A,7113
GREEN ANDREW C	FOLSOM	672043	6/25/98	7090.1
GROCHOWSKI JOHN CONTRACTING	LIVE OAK	615507	6/18/98	7090.1
GUNSON JOHN P	SIMI VALLEY	383544	6/8/98	7090.1
GUNSON JOHN P	SIMI VALLEY	383544	6/9/98	7090.1
HANKINSON ALAN ED	RIVERSIDE	481566	7/29/98	7090.1
HART WINDOW COVERINGS	CITRUS HEIGHTS	656614	6/18/98	7090.1
HENNINGS DON CONSTRUCTION	COTTONWOOD	605328	7/17/98	7107,7109AB,7110,7113,7115(7159)
HESZ CONSTRUCTION	PETALUMA	565625	6/18/98	7090.1
HOLMAN ROOFIN	IONE	610324	6/18/98	7090.1
HOOPER BILL PAINTING	PASADENA	612648	6/8/98	7090.1
HORIZON CONTRACTORS INC	FULLERTON	640247	7/8/98	7090.1
HORTICULTURE LANDSCAPE	IRVINE	682361	7/10/98	7109(A),7113,7115(7159 B,E)7117.6,7097,7098
HUMPHREY SHELBY CONST	CERES	659069	6/23/98	7090.1
HUNTER GENERAL CONTRACTING	LEUCADIA	625448	6/12/98	7090.1
HUSTON JOHN BRADFORD	SIERRA MADRE	532287	7/21/98	7090.1
J E GREER & ASSOC	YORBA LINDA	685732	8/31/98	7090.1
J STAR CONSTRUCTION	CASTAIC	533550	7/16/98	7090.1
J.E.N.F. CONSTRUCTION INC	TUSTIN	675689	6/4/98	7107,7109A,17671,7111.1,7113,7115,7030,7068.1, 7159,7154,7097,7098,7121,7121.5
JOHNSTON PLUMBING	AGOURA HILLS	662940	8/24/98	7090.1
K-LINE PAINTING COMPANY	TUSTIN	463445	7/10/98	7071.11,7107,7110
KIM TAE WOO GOLDEN WESTERN	LOS ANGELES	661430	7/27/98	7090.1
KINNEY AIR CONDITIONING	ANAHEIM	721854	7/30/98	7112,7097,7098,7121,7121.5,2100
KITASHIMA JOSEPH G CONSTR	ORANGE	418520	6/9/98	7090.1
KRIEGER FINANCIAL & DEV. CO	CALABASAS	419693	7/20/98	7090.1
KUHNLE RICHARD C CONSTRUCTN	CITRUS HEIGHTS	547987	7/31/98	7090.1
LANCASTER POOL EQUIP/SUPPLY	CAMPBELL	489311	7/31/98	7090.1
LAND ART DESIGNS	ESCONDIDO	687746	7/28/98	7090.1
LATVALA CONSTRUCTION CO	REDONDO BEACH	437279	6/22/98	7090.1
LIFE REAL ESTATE INVESTMENT INC	OAKLAND	662275	8/28/98	7097,7098,7122.5
LIFETIME EXTERIORS	SAN RAFAEL	688305	6/23/98	7090.1
LOPEZ PLASTERING INC	SAN DIEGO	602830	6/23/98	7090.1
M M M PAINTING	SANTA CRUZ	674722	6/23/98	7090.1
MANSFIELD CONSTRUCTION	WEST HILLS	492210	7/27/98	7090.1
MARANTHA CONSTRUCTION	SANTA ANA	649810	7/3/98	7085.6
MASSOODNIA MANUCHEHR MIKE	LA CANADA	662626	7/17/98	7090.1
MENDOCA CONSTRUCTION	WEST COVINA	568055	7/8/98	7090.1
MERLINO CONSTRUCTION	HEMET	137143	8/17/98	7090.1
MID COUNTY CONSTRUCTION INC	HIGHLAND	520728	7/28/98	7090.1
MILES GEORGE CONCRETE	CAMARILLO	644304	8/13/98	7085.6
MK ROOFING	ANAHEIM	545290	8/20/98	7085.6
MMM PAINTING	SANTA CRUZ	674722	6/18/98	7090.1
MOUNTAIN VALLEY ROOFING	BASS LAKE	600847	7/31/98	7090.1
NICHOLAS DEVELOPMENT CORP	PALM DESERT	575731	7/28/98	7090.1
NICHOLAS NAIN-REN TSAI	DANVILLE	497675	8/28/98	7097,7121.5,7122.5
NOR-CAL CURB AND LANDSCAPE	AUBURN	651736	7/31/98	7090.1
NORTH VALLEY POOL SERVICE	REDDING	619173	8/28/98	7107,7109(A),7113,7115(7030,7159)
NORTHERN RESURFACING CO	ANDERSON	669336	6/18/98	7090.1
OPTIMA PAINTING & ASSOCIATES	LAKE FOREST	669445	7/10/98	7113,7114,7117,7120,7097,7098,7121.5

Inquiring Contractors Want To Know

Continued from page 3

Q: *What is the most a contractor can ask as down payment on a home improvement contract?*

A: On home improvement contracts for swimming pools, by law you can ask for no more than two percent of the total contract price or \$200 down, whichever is less. On all other home improvement contracts, it is 10 percent of the total contract price or \$1,000 down, whichever is less. For example, on a home improvement contract of \$5,000, you can ask for no more than \$500 as a down payment.

Q: *Can I use a different name on my license other my personal name?*

A: Yes. You can use a DBA (doing business as) name in addition to or in place of your personal name. You must register your DBA within 90 days of making a change. You cannot use more than one fictitious name. Also, contractors must use the business name shown on their license. The name on the license can be either the license holder's personal name or a fictitious business name as defined in Business and Professions Code Section 17900. You are encouraged to provide the business name used on your license and your license number to customers. That way, your customers can easily verify the business name as listed with CSLB.

Q: *How do I file a complaint?*

A: You need to file a written complaint to get the ball rolling. Get a complaint form by calling (800) 321-CSLB or by logging onto www.cslb.ca.gov or by contacting your local CSLB office. Complete the form (one page back-to-back), attach copies of contracts, canceled checks or other information pertinent to your complaint and return it to the district office nearest you.

Q: *Are there any complaints against (fill in name here) contractor?*

A: The Board can tell you if there have been any CSLB legal action taken against a contractor. We do not release information about pending complaint investigations or complaints that have been resolved before CSLB has taken legal action against the license.

Q: *Why does the complaint process take so long?*

A: The CSLB receives and closes about 30,000 complaints each year. CSLB district offices process most complaints this way: an employee representative of the Board contacts both the complainant and the contractor for information and attempts to mediate the complaint. If mediation is unsuccessful, the complaint is assigned to a deputy registrar for investigation to determine if there has been any violation of the Contractors License Law. The deputy reviews documents, interviews the complainant, con-

Inquiring Contractors Want To Know

tractor and other parties. An industry expert may be called in to render an opinion. A thorough investigation can take time.

The Board is working on ways to re-engineer some of our operations, including complaint investigation to speed things along. Right now, the median closure time for a case is 40-50 days.

Q: What are you doing about unlicensed contractors?

A: The Board's major weapon to fight unlicensed contractors are the Underground Economy Enforcement Units (UEEU). These units set up stings of unlicensed contractors and conduct sweeps of construction sites. More than one sting every week is conducted. In fact, 88 stings and 135 sweeps were held last year. Additionally, in 1997-98 more than 1,600 citations were issued to unlicensed contractors and 1,014 were referred to local prosecutors for criminal prosecution. If you have evidence of unlicensed contracting (advertisements, flyers, business cards, etc.), contact one of the UEEUs at (916) 255-2924 or (714) 994-7435.

Q: How can I find a good homeowner?

A: CSLB cannot refer good or bad homeowners, just as we cannot refer individual contractors to homeowners. We can offer these "tips" when looking for a good client: (1) Watch out for couples threatening divorce; (2) Walk the other way if your prospect is served an arrest warrant while you are bidding the job; (3) Look out for the homeowner who says, "I don't care what you do. Just make it look beautiful."

Report of the Registrar

Continued from page 1

several topics from which to choose. The events are based on input from you — the topics you want, in locations near you, at a time that is most convenient for you. And they are free. Please see the registration form on page 8.

The Board's call center in headquarters and field offices throughout the state receive thousands of questions from you. Read up on your most commonly-asked questions and answers from the CSLB, beginning on page 3.

An introduction to Pablo Wong, the Contractors State License Board's newest member and strong advocate for contractor and consumer education, begins on page 1. There also is an important update on the Home Improvement Certification program. Any contractor who does home improvement work in California must take and pass an open-book examination by June 30, 2000. This certification will be in addition to your regular contractors license.

License Revocations

NAME	CITY	LICENSE #	DATE	SECTIONS VIOLATED
ORTIZ JOHN CONSTRUCTION	ANAHEIM	577252	8/4/98	7090.1
PACIFIC COATINGS COMPANY	MISSION HILLS	400509	7/21/98	7090.1
PACIFIC FOREST COMPANY	PLEASANTON	664314	7/31/98	7090.1
PACIFIC HILLSIDE CORPORATION	NO HOLLYWOOD	670074	6/22/98	7090.1
PACIFICO CONSTRUCTION	ANAHEIM	629446	8/28/98	7109(A), 7113, 7115, 7159(D,E), 7115, 7030, 7097, 7098, 7121, 7121.5
PAINTING BY BRUTUS	SACRAMENTO	652583	7/20/98	7090.1
PALM SPRINGS KOOL DECKETC	CATHEDRAL CITY	375152	8/17/98	7090.1
PEDERSEN T S PLUMBING	BUELLTON	370593	7/24/98	7090.1
PIONEER GRADING	CANOGA PARK	556413	7/17/98	7090.1
POWELL MA CONSTRUCTION	WRIGHTHOOD	585112	8/25/98	7107, 7109(A,B), 7113, 7116, 7097, 7098, 7121, 7122.5
PRICE GREG	TUSTIN	657128	8/21/98	7030(B), 7109(A,B) 7113, 7117(A), 7119, 7120(B), 7159(E-4,K,L) 7159(BGN), 7115, 7191 (A,B), 7121, 7121.5, 7122, 7122.5
QUALITY CONSTRUCTION	DEL MAR	622151	7/20/98	7090.1
R & M BUILDER'S	SUNNYVALE	690299	6/23/98	7090.1
RAW FRAMERS THE	UPLAND	597436	7/28/98	7090.1
RFD GENERAL CONTRACTOR	RESEDA	597415	7/17/98	7097, 7098, 7109(A), 7110(1689.7), 7113, 7115 (7030, 7159), 7116, 7117(A), 7121, 7121.5
RIBAGIN DIMITAR	BUENA PARK	529242	7/2/98	7090.1
ROACH JIM CONSTRUCTION	BERKELEY	628617	6/18/98	7090.1
ROBINSON MICHAEL CONSTRUCTN	VISTA	604253	7/20/98	7090.1
RUIZ RICKY A CONSTRUCTION	HACIENDA HTS	600792	6/8/98	7090.1
S M S CONSTRUCTION	NO HOLLYWOOD	659233	8/4/98	7090.1
SAN BERNARDINO IRON WORKS	SAN BERNARDINO	484235	6/5/98	7090.1
SANTA CLARITA ROOFING	NEWHALL	522657	6/12/98	7090.1
SANTAS CONSTRUCTION SERVICES	CONCORD	519415	6/18/98	7090.1
SCENIC COAST BUILDING	ALPINE	586215	8/25/98	7106, 7097, 7098, 7121, 7122.5
SCHUMAN/JOHNSON/WESTWOOD	SAN JOSE	690060	6/19/98	7122.5
SCHUSTER BUILDING & RESTORATN	OCEANSIDE	709017	6/23/98	7090.1
SD CONSTRUCTION	SAN DIEGO	385870	6/18/98	7085.6
SECURITY ROOFING CO	ANTIOCH	339489	6/25/98	7090.1
SHADANINC	MOUNTAIN VIEW	460211	7/31/98	7090.1
SHARP DEAN COMPANY	THOUSAND OAKS	592455	6/8/98	7090.1
SIERRA TO CITY CONSTRUCTION	FOLSOM	632607	6/13/98	7085.6
SIMS EUGENE DBA CUSTOM AIR	CLOVIS	585795	7/31/98	7090.1
SKILES JOHN V JR.	CERRITOS	732504	6/19/98	7115, 7159(C,D,E), 7116, 7120, 7097, 7098, 7121, 7121.5, 7122.5
SKYLINE ROOFING	LOS ANGELES	590377	7/7/98	7085.6
SLAM'S CONSTRUCTION	ANAHEIM	638779	7/20/98	7090.1
SMITH DEAN EDWARD	CORONA	581537	6/19/98	7107, 7109(A), 7110, 7113, 7115, 7159, 7071.11, 7097, 7098, 7121, 7121.5
SMITH MICHAEL CONSTRUCTION	OAKLAND	658869	8/4/98	7085.6
SOURCE 4	FRESNO	693423	7/17/98	7090.1
SPANU JOE	VALLEY CENTER	564898	7/24/98	7090.1
SPECIALIZED	BERMUDA DUNES	642951	7/20/98	7090.1
STACY'S TREE SERVICE	GLENDALE	665550	7/3/98	7090.1
STARS & STRIPES HEATING & AIR	CANOGA PARK	710488	7/16/98	7090.1
STEPHEN VAN DYKE	SMITH RIVER	684021	6/12/98	7109, 7110, 7113, 7115, (7159)
STEVE'S ROOFING	SAN DIEGO	675715	7/20/98	7090.1
STEWARTS PAINTING	WEST HILLS	540635	6/9/98	7090.1
TAILOR BUILT CONSTRUCTION	JAMUL	705102	6/23/98	7090.1
THE ROOFING COMPANY	BURLINGAME	491540	6/19/98	7109A, 7109, 7110, 7113, 7115, 7159, 7097, 7098, 7121, 7121.5
TOMBOLESI JAMES J	THOUSAND OAKS	625318	6/19/98	7107, 7109(A), 7110, 7113, 7115, 7030, 7159, 7116, 7097, 7098, 7121, 7121.5
TOTAL CONCEPTS INC	TEMECULA	674172	7/20/98	7090.1
UNDERWOOD & SONS INC DBA	LOS ANGELES	485156	7/15/98	7090.1
UPTOWN DESIGN & BUILD GROUP	PASADENA	699215	6/9/98	7090.1
VAN BUSKIRK EARL STINSON, SR	PLEASANT HILL	546979	7/10/98	7085.6
WALDEN'S PAINTING	RIO LINDA	683955	8/3/98	7090.1
WESTWOOD BUILDERS	SAN JOSE	649039	6/19/98	7108, 7120, 7113
WILKINSON KEITH D	PARADISE	631818	7/31/98	7090.1
WOODCREST DEVELOPMENT	IRVINE	312485	8/5/98	7109(A), 7113, 7097, 7098, 7121, 7121.5, 7122, 7122.5
WOODCREST DEV., SAN DIEGO, INC	LA JOLLA	528158	8/5/98	7097, 7098, 7121, 7121.5, 7122, 7122.5
WOODCREST DEV., RIVERSIDE, INC	IRVINE	528179	8/5/98	7097, 7098, 7121, 7121.5, 7122, 7122.5
ZAHN BILL	RIVERSIDE	588799	7/20/98	7090.1
ZIEMER'S ROCK-IT INTERNATIONAL	CARPINTERIA	683331	7/16/98	7090.1



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Phone _____ FAX _____

SEMINAR I WILL ATTEND (check one):

- Redding**—Thursday, November 19, 1998
- Irvine**—Wednesday, December 2, 1998
- Bay Area**—Monday, December 7, 1998
- Sacramento**—Wednesday, December 9, '98
- Riverside**—Thursday, January 7, 1999
- Visalia**—Tuesday, January 12, 1999
- San Diego**—Wednesday, February 3, 1999

CLASSES I WILL ATTEND (check one):

- Track I**
 6:30 - 7:45 p.m. *Home Improvement*
 8:00 - 9:15 p.m. *Managing Business Risks*
OR
- Track II**
 6:30 - 7:45 p.m. *Maintaining Your License*
 8:00 - 9:15 p.m. *Home Improvement*

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