



CALIFORNIA • LICENSED • CONTRACTOR

DR. C. LANCE BARNETT, REGISTRAR

SPRING 2000

GRAY DAVIS, GOVERNOR

REPORT OF THE REGISTRAR

Winter is finally over and Spring has officially sprung!

Construction almost always slows in the winter. However 2000 appears to be different. Projects already on the books, together with newly-acquired work, pushed construction activity to exceptional levels. This spring season will only serve to build upon the already thriving and hectic schedules of California's contractors. And your efforts are not going unrecognized.

Governor Gray Davis has declared the week of June 12-18 to be California Contractor Week. The Contractors Board plans to strike up the band with special events for a special week. However, the Board doesn't need a special week to recognize its best—we do that regularly. In our Board Briefs you will read about the latest recipients of the Board's CARES Award. You will also read about many of the changes happening at the Board—all designed to serve you, our customers, better, faster and more efficiently.

As always, the articles included in this newsletter are chosen for their usefulness to you in your daily business of contracting. We cover topics that help you succeed. From knowing your wage rights to the benefits of arbitration, the information included here will benefit you. Likewise, many of the contractor surveys have been tallied. Once final tallies are made, we will look at implementing some of the changes you'd like to see.

Coming on the heels of our Special Edition, this issue of the California Licensed Contractor brings good news and big plans for exciting growth. What could be more Spring-like?

June 12-18 is California Contractor Week!

Governor Gray Davis has declared the week of June 12-18 California Contractor Week. Special events to be held during this exciting week are being planned by the Contractors State License Board. Scheduled events include the airing of an educational video on cable TV and a LIVE on-line chat with CSLB Registrar, Dr. C. Lance Barnett. For updates and schedules of special events, log on to our website at www.cslb.ca.gov. Be sure to make the most of this exciting week and take advantage of our special events as we celebrate the Board's 71st anniversary and the profession of contracting!

CSLB Registrar Dr. C. Lance Barnett to Chat LIVE On-Line

Plan on a little surf without the sun on June 13—on the internet, that is. Why? Because CSLB Registrar Dr. C. Lance Barnett will be on-line LIVE to answer all your burning questions relating to the contracting industry. Dr. Barnett will be available on-line from 6-8 a.m. and then again from 6-8 p.m. How can you be a part of this? Just log on to our website at www.cslb.ca.gov with your questions ready. While there, you will receive personalized answers from the head honcho himself, Dr. C. Lance Barnett. Check our website for the latest in Board happenings, California Contractor Week events and other regular offerings. See you on-line!

New Video on Ethics in Contracting

Want to do business better? Then check out a newly produced CSLB video, "Doing it Right—A Contractors Standard for Excellence." This video, developed in conjunction with Cal Poly San Luis Obispo, covers a variety of tips and tricks to do business better and smarter. You'll also see the official California Code of Ethics for contractors. Check out our website at www.cslb.ca.gov for your official copy of the Code of Ethics and for a listing of cable stations airing the 28-minute program in your area.

Contractor Kit

Our free "Contractor Kit" is full of helpful information for all contractors, including the following CSLB publications:

- *Blueprint for Becoming a California Licensed Contractor*
- *Home Improvement Contracts: Putting the Pieces Together*
- *What You Should Know Before You Hire a Contractor*
- *Advertising Do's and Don'ts*
- *A Guide to Contractor License Bonds*
- *Home Improvement Certification Fact Sheet*
- *Maintaining Your License*
- *Description of Classifications*



Order your kit today and receive all of the above with a free gift!

Governor Davis Names Four New Members to the Contractors State License Board

Governor Gray Davis has appointed four new members of the Contractors State License Board: Paul R. Baldacci, Larry R. Booth, Anthony J. Elmo, and John B. Sandman. Each of them brings unique experiences and talents to the Board and will prove to be valuable additions.

Mr. Baldacci, of Danville, is president of Castle Construction Company, Inc., a position he has held since 1966. He holds a California Contractor's License and a California Real Estate Broker's License. As a member of the California Building Industry Association, the Board of Home

Builders Association, the Management Trustees for the Northern California Carpenters Apprenticeship and Training Trust Fund, and the Construction Industry Advancement Fund, Mr. Baldacci brings a well-rounded construction background to the Board. He earned a bachelor of science degree from the University of Santa Clara.

Mr. Booth, of Sacramento, has held the position of senior vice president for Frank M. Booth, Inc., a mechanical contracting firm, since 1976. He is a licensed professional engineer and contractor. Mr. Booth is a member of the Delta Sierra District

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BOARD BRIEFS

The Board's first meeting in its new headquarters building in Sacramento was held on January 18, with final votes taken on January 27. The Board next met in San Diego on March 17. As always, these meetings are open to the public. Here's what happened in January:

The Board gave special recognition to contractors Mike Robinson, Tony Portela, Larry Wilburn, Larry Monfort, Hap Capello, Don Goodall, Charlie Price, Rankin Lyman, Bill Rand, Darcy McAfee, David Bush and Tom Trube from Home Depot for the generosity of their time when they volunteered to remodel the home of a

young girl shot by an angry automobile driver. The contractors donated time while Home Depot donated the materials to make the home of Kimmie Anderson wheelchair accessible after she was paralyzed in a violent shooting on the streets of Sacramento. Mike Robinson also coordinated the volunteer efforts of Gary Beutler of Beutler Heating and Air, Jerry Gross, Jr. of Hester Roofing, David Brown of D.A. Brown Plumbing, Ruben Viduarri of Viduarri Construction and Ted LaTona of LaTona Construction, who were also recognized for their generosity. Award recipients also included AAA Crane, Inc., Steve Holms of Holms' Wood Works, Randy Sandoval of Norfolk Drywall and George Waldie of Chuck's Portable Services.

The good news didn't stop there. Recipients of the Board's new "Contractors Achieving Recognition for Exceptional Service" included John and Michelle Zumwalt of Zumwalt and Associates, for creating "Contractors Caring for Kids," a nonprofit organization dedicated to raising funds and gifts for local children's charities. Growing consistently since its development in 1996, Contractors Caring for Kids raised \$10,000 and eight truckloads of toys last December at a special fund-raising event. The Sacramento Receiving Home, WEAVE, and Big Brothers/Big Sisters were among benefiting charities.

The Board approved the statewide implementation of the Reengineering Program after hearing results of the pilot. These results have shown significant improvements in the intake and mediation process, faster service,

and higher productivity. A 30 percent reduction in costs per case closure was also shown.

Industry Expert Regulations were discussed and modified for possible adoption at the April 2000 meeting. Among the modifications was specification that Industry Experts maintain a license in the trade for which they are rendering an opinion.

The Board approved the Strategic Plan as well as answers to questions asked by the Joint Legislative Sunset Review Committee (JLSRC). The JLSRC has since met and determined that the Board should not merge into the Department of Consumer Affairs. However, the Committee wants to reconstitute the Board by eliminating all sitting members on June 30, 2001. On July 1, 2001, the replacement membership would then be composed of a consumer majority.

On March 17th our Board met with the Nevada State Contractors Board in San Diego to discuss enforcement issues and reciprocity between California and Nevada. Reciprocity currently exists between California and Nevada for contractors in a number of classifications. Under the terms of reciprocity, the two states agree to waive the trade exam portion of a license application if the applicant has held a comparable license in good standing in the reciprocating state for the previous five years. Members of the two Boards agreed to consider expanding the reciprocity agreement to include more trade classifications. A joint task force will be created to look into this possibility.

The California Licensed Contractor

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State of California

Gray Davis
Governor

Aileen Adams
Secretary, State and Consumer Services Agency

Kathleen Hamilton
Director, Department of Consumer Affairs

Dr. C. Lance Barnett
Registrar of Contractors

**Members of the
Contractors State License Board**

- Joe Tavaglione *"B" Contractor, Chair*
- Robert H. Alvarado *Public Member, Labor Vice-Chair*
- John Chalker *Public Member*
- Minerva Lopez-Baffo *Public Member*
- David Lucchetti *Specialty Contractor*
- Mrs. Phil Moore *Public Member*
- Hacob "Jake" Shirvanian *Public Member*

Welcome to Our Newest Board Members . . .

- Paul R. Baldacci *"B" Contractor*
- Larry R. Booth *Specialty Contractor*
- Anthony J. Elmo *Building Official*
- John B. Sandman *"A" Contractor*

How To Reach Us

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- Gina Crawford, *Editor*

New Board Members

(Continued from page 1)

Board of Associated General Contractors of California, the Bay Area Association of Sheet Metal and Air Conditioning Contractors, and the Sacramento Area Commerce and Trade Association. He earned a bachelor of science degree from the University of California, Berkeley.

Mr. Elmo, of Riverside, is the chief building official for the City of Temecula, a position he has held since 1990. He has served as a building official/building inspector for various cities since 1977. Mr. Elmo will offer a unique perspective on the Board as a certified building official and a member of the California Building

Officials and the International Conference of Building Officials.

Mr. Sandman, of Sacramento, is president and chief operating officer for A. Teichert and Son, Inc., a position he has held since 1999. He has worked for the company in various positions since 1969. Mr. Sandman holds a California State Contractor's License and is a member of the Associated General Contractors of America, the Associated General Contractors of California, the Society of California Pioneers, and the Sacramento Metropolitan Chamber of Commerce. Mr. Sandman earned a bachelor of science degree from the University of California, Davis.

Continuing Education—

Building a Better Business

If you were one of the hundreds of contractors who took advantage of the Board's Free, Fast and Fascinating seminars last Fall and Winter, you may have heard some valuable information about doing better business by avoiding conflicts in contracts. You may have also been amazed to hear that nearly 90 percent of disputes can actually be avoided through the use of better business management practices.

"One of the most significant developments in the construction industry over the past 15 years has been an ever-increasing demand for greater accountability," said Bill Dexter, Director of the California Center for Construction Education for Cal Poly San Luis Obispo. Dexter also is an avid proponent for continuing education.

Eureka Wraps Up Seminar Series**Contractor Education Seminars**

The last in the 1999-2000 series of the CSLB's Contractor

Education Seminars was held in Eureka on March 29, 2000. The tour, which stopped in seven cities throughout California, began last November and was well received in all locations. More than 750 contractors took advantage of the opportunity to learn more about Home Improvement Certification and Arbitration and Mediation as an alternative route to dispute resolution. These contractors also benefited from the panel of experts present at each seminar. The panel, consisting of local building officials, CSLB staff and legal professionals, answered contractors' questions on the spot. Exit surveys consistently indicated contractors' strong approval of the seminars.

The Board is hard at work developing the next round of "Free, Fast and Fascinating" Contractor Education Seminars to begin this fall. Anticipated locations for the 2000-2001 series will be disclosed in the next issue of CLC, so stay tuned!

Because of that and because many contractors have too little training in best business management practices, there is often a gap between service and customer satisfaction.

Ninety percent of construction disputes could be avoided through an aggressive customer service policy and better, closer communication.

—BILL DEXTER, DIRECTOR,
CALIFORNIA CENTER FOR CONSTRUCTION EDUCATION

"It's a known fact that the majority of the construction workforce has come up through the ranks from laborer to running their own businesses, all the while never being formally trained in business management concepts," said Dexter.

Not only are contractors expected to be proficient in the technical issues of building, such as waterproofing and sound structural assemblies, consumers now demand better skills in business management. The business practices of cost estimating, job sequencing and scheduling, mechanics' lien administration, contract language and warranties are just a few of the principle areas of construction-related disputes that now go to court for settlement. The good news is, this doesn't have to be the case.

"In my experience, 90 percent of construction disputes could be avoided through an aggressive customer service policy and better, closer communication," said Dexter.

So what can be done to improve the present climate of contractor-consumer relations?

The first step is to improve customer service through better communication. Since many contractors have not been trained to effectively deal with legal and business management issues, a comprehensive continuing education program becomes vitally important. Why? Because a higher level of competency in construction business practices leads to higher levels of service to the consumer and fewer complaints about the job.

So how does a contractor get involved in continuing education? One easy way to get information is to check out the



CONTRACTOR
EDUCATION
CORNER

Contractor Education page in each issue of the CLC. (Usually page 3). Information there ranges from articles specifically requested by contractors to schedules of upcoming classes. Another excellent, free educational opportunity, is the Board's series of Contractor Education Seminars, starting again next Fall.

"The Internet is another great resource for getting information and insight on new products and best business practices," said Mr. Dexter. "Also, numerous community colleges and universities offer courses through their extension programs aimed specifically at working contractors," he added.

So what is the Board doing to support continuing contractor education?

The Contractors Board fully supports the notion of continuing education for contractors. In addition to next year's free seminars and continued information in the *California Licensed Contractor*, other exciting programs are under proposal. One program under consideration introduces a nonmandatory "Merit Badge" system. Under this program, participating contractors could reap economic benefits for improving their technical and business management skills. Stay tuned for more information about this proposal.

Bill Dexter, Director of the California Center for Construction Education for Cal Poly San Luis Obispo, is a 30-year veteran of construction and project management. Dexter is actively involved in promoting "Lifelong Learning" for construction professionals. He has also been a featured speaker with the CSLB's Fast, Free, and Fascinating seminars since 1998.

Survey Tallies In-Progress

After tallying roughly 25 percent of the responses to our Contractor Surveys, some definite trends are showing. One of the most distinguishable shows that roughly 70 percent of responding contractors are "very interested" in an "Ask the Registrar" feature. In response to this demand, and in conjunction with California Contractor Week, Registrar Dr. C. Lance Barnett will be available LIVE on-line to answer your questions on June 13, 2000. (Please see story on page 1.) CSLB staff is busy tallying the remaining survey responses, so stay tuned!

CSLB Arbitration As A Dispute Resolution Option

Whenever two parties enter into a business deal, there is a chance of dispute. Contractors are no different in their exposure to disagreement between parties. Consequently, there are several means of dispute resolution, ranging from mediation to superior court. However, for both contractors and consumers, dispute resolution through the legal system can be costly and time consuming. Let's face it—nobody relishes the idea of a lawsuit. To remedy that situation, the Contractors State License Board offers arbitration to contractors and consumers in the midst of a dispute.

Arbitration allows two (or more) parties to agree to let an impartial third person or panel settle their dispute quickly and permanently. The arbitration process is generally significantly faster and less expensive than legal action. Resolution is generally achieved within approximately 120 days and grounds for appealing an arbitration award are very limited. Under the terms of arbitration, both parties are responsible for presenting their own case. Each party may or may not elect to use the services of an attorney, but doing so will be at his or her own expense.

The CSLB offers two arbitration programs to contractors and consumers. The Mandatory Arbitration Program applies to disputes involving present or future damages of \$5,000 or less, while the Voluntary Arbitration Program covers those disputes involving present or future damages in an amount between \$5,000 and \$50,000. To qualify for eligibility in either program, the contractor involved must possess a license in good standing and no record of prior violations and may not currently have a disciplinary action pending against him or her. Likewise, the parties must not have previously agreed to private arbitration for the dispute, either in the contract or otherwise. You should know that the parties to the contract may waive the private arbitration option to take advantage of CSLB's free service.

Under both programs, the decision of the arbitrator (independent third person) is **binding**, meaning both parties must comply with the decision. As mentioned earlier, grounds for appealing an award are very limited. Also, the Board may take disciplinary action against a contractor failing to comply with an arbitration award. At the same time, if either party fails to comply with an award, the courts may

be petitioned and the award converted to a court-enforceable civil judgment.

When the parties involved agree to use one of CSLB's arbitration programs as a means of dispute resolution, the Board will pay for the hearing, the arbitrator and the services of one state-appointed expert witness per complaint. Industry Experts are often called upon to review the job, determine if the Board's high workmanship standards have been met and report to the arbitrator. The Board has contracted with ArbitrationWorks to provide its arbitration services.

ArbitrationWorks has a panel of CSLB-approved arbitrators who have some construction experience. All arbitrators have received extensive training to ensure a fair hearing for both parties and ArbitrationWorks has successfully decided over 4,000 construction-related cases since it began working with CSLB in 1994. Arbitration hearings are held throughout California in locations as convenient as possible to the parties involved.

You can find out more about the Board's arbitration programs on our website at www.cslb.ca.gov, by ordering the *Mandatory Arbitration Program Guide* and the *Voluntary Arbitration Program Guide* or by calling the Board at (800) 321-CSLB.

License Classifications Merge

Effective March 1, 2000 license classifications C-6 Cabinet and Millwork, C-14 Metal Roofing and C-26 Lathing were removed from the Board's license records. The Board will no longer issue licenses for these classifications but rather will auto-

matically merge these classifications with other specialty categories.

Cabinet and Millwork (C-6) now requires a Carpentry, Cabinet and Millwork license (C-5). Lathing (C-26) has been converted to Lathing and Plastering (C-35) while Metal Roofing (C-14) now requires a license in either C-39 Roofing, C-43 Sheet Metal or in some cases, C-51 Structural Steel.

Contractors currently holding licenses in any of the removed classifications were notified of the impending changes. After the conversion, an updated pocket license was sent to all affected licensees. If you haven't already received your new pocket license please contact the Board by calling (916) 255-3900 or by writing to CSLB, P.O. Box 26000, Sacramento, California, 95826.

License applications will not be rejected for listing an eliminated classification. If an applicant applies for a license in one of these classifications, the application will be modified to indicate the appropriate specialty category and the applicant will be notified of the change.

Warranty Reminder

For patent, or readily observable defects, California law limits the period within which a complaint may be filed against a contractor to four years from the date when the act or omission occurred. This statute of limitations may be extended if there is an express, written warranty issued by the contractor. If such a warranty has been breached by the contractor, the CSLB has authority to act on a complaint during the entire duration of the warranty. A ten-year statute of limitations exists for certain latent structural defects.

—Home Improvement Contracts: Putting the Pieces Together, 10/99

Industry Expert Update

The Contractors State License Board's Enforcement Analytical Support and Training (EAST) Branch recently mailed a List Update Notice to all CSLB Industry Experts. The current list of experts contains approximately 800 names, but only about one third actively participate in the program. By completing the List Update Notice you can notify CSLB of your intentions to either leave the program or actively continue as an Industry Expert. If you are currently an Industry Expert, please take time to complete and return the notice to the EAST Branch.

Industry Experts are an important component of CSLB's investigative process. In the event of a dispute between a consumer and contractor, an IE is often called to review the job and determine whether workmanship meets the high standards of the Board. Based on the results of completed Updates, recruitment for new Industry Experts will be done as needed by classification and location. For information on becoming an Industry Expert for CSLB, please contact the EAST Branch at (916) 255-2788.

Disciplinary Actions

December 1999 – February 2000

NOTE: Disciplinary actions do not include licenses suspended for failure to maintain required bonds.

Business & Professions Code Sections

The following B&P Codes may be referenced in the list of Disciplinary Actions:

- 490 Relationship of conviction of a crime to licensed activity
- 7018.5 Failing to provide notice to owner regarding lien provisions
- 7026.7 Advertising as a contractor without a license
- 7028 Acting in the capacity of a contractor without license
- 7029 Contracting as a joint venture without the required license
- 7029.5 Failing, as a plumbing, electrical sign or well drilling contractor, to display identification on business vehicles
- 7030 Failing to include in a contract the notice that contractors are licensed by the Contractors State License Board
- 7030.5 Failing to fulfill the requirement that the contractor's license number be placed on all contracts, subcontracts, calls for bid, and other forms of advertising
- 7071.11 Judgment or admitted claim against bond
- 7083 Failing to report a change of address, namestyle, or personnel within 90 days
- 7085.6 Failing to comply with an arbitration award
- 7090.1 Failing to comply with civil penalty or "order to correct" in Registrar's citation
- 7097 Suspension of additional licenses
- 7098 Revocation of additional licenses
- 7099.6 Non-compliance with a final citation
- 7107 Abandonment of a project without legal excuse
- 7108 Diverted funds or property received for a specific job to other purposes
- 7109 Willfully disregarded plans and specifications, or failing to complete the job in a good and workmanlike manner
- 7109.5 Violation of Safety Laws resulting in death or serious injury
- 7110 Willful disregard and violation of building laws
- 7110.1 Violating Section 206.5 of the Labor Code
- 7111 Failing to keep records and to make them available to a representative of the Registrar
- 7111.1 Refusing to or failing to cooperate with deputy in investigation
- 7112 Misrepresentation of a material fact on an application
- 7113 Failing to complete a project for the price stated in the contract
- 7113.5 Avoiding or settling for less than lawful obligations as a contractor through the various bankruptcy proceedings
- 7114 Aiding and abetting an unlicensed person
- 7115 Failing to comply with the Contractors' Law
- 7116 Committing a willful or fraudulent act as a contractor
- 7117 Acting as a contractor out of namestyle
- 7117.5 Contracting with inactive license
- 7118 Contracting with unlicensed person
- 7119 Failing to prosecute a job with diligence
- 7120 Failing to pay for materials or services
- 7121 Prohibition against associating with suspended or revoked license
- 7122 Participation of license in violating Contractors Law
- 7122.5 Responsibility of Qualifying Person for acts committed by his/her principal
- 7123 Conviction of a Felony in connection with construction activities
- 7124 A plea of nolo contendere is considered a conviction
- 7154 Employment of unregistered home improvement salesman
- 7155 Participation in violation by a home improvement salesman
- 7157 Model Home kickback prohibition
- 7159 Failing to comply with contract requirements
- 7161(b) False advertising

License Revocations

Name	City	License No.	Date	Sections Violated
A&J QUALITY BUILDERS INC	TARZANA	749741	12/30/99	7097, 7098, 7121, 7121.5, 7122.5
A&J QUALITY BUILDERS INC	TARZANA	749741	01/03/00	7097, 7098, 7121, 7121.5, 7122.5
A.C.E. CONSTRUCTION	LOS ANGELES	598684	12/29/99	7107, 7108, 7113, 7097, 7098, 7121, 7121.5
ABSOLUTE FENCE COMPANY	REDONDO BEACH	752823	12/29/99	7112, 7097, 7098, 7121, 7121.5
ADERO CUSTOM BUILDERS	LOS ANGELES	704986	12/20/99	7090.1
ADERO CUSTOM BUILDERS	LOS ANGELES	704986	12/29/99	7107, 7097, 7098, 7121, 7121.5
ADVANCED BUILDING TECHNOLOGY INC	ENCINO	719794	02/24/00	7090.1
ADVANCED IMPROVEMENT SERVICES INC	UPLAND	700348	02/29/00	7090.1
AERO-CRETE LIGHTWEIGHT CONCRETE INC	ATWOOD	479121	12/01/99	7090.1
AIRLESS WAVE PAINTING	FAIR OAKS	660053	02/24/00	7090.1
ALBERS DAVID	GOLDEN VALLEY	657652	03/02/00	7090.1
ALJAM /dba-DEALERS CONSTRUCTION	BELMONT	619961	12/17/99	7097, 7098, 7121, 7121.5
ALL PHASE ROOFING	NORWALK	691112	03/24/00	7090.1
ALTA LOMA UPLAND HEATING & AIR COND	ALTA LOMA	449446	12/20/99	7090.1
AMARK ELECTRIC	SAN FRANCISCO	558280	01/01/00	7085.6
AMERICAN ELECTRICAL	LOS ANGELES	462735	01/19/00	7090.1
ANTHONY E & SON	MODESTO	724303	12/21/99	7090.1
ARCIAGA STEVEN	CANYON LAKE	719168	03/24/00	7090.1
ART'S HOME REPAIR	SANTA BARBARA	730164	03/30/00	7090.1
ASADOURIAN ELIJ CONSTR INC dba SAFARI	GLENDALE	684151	03/15/00	7090.1
AWA BUILDERS	MODESTO	668086	01/31/00	7107, 7113, 7159, 7111.1
AWARD WINNING CABINETS	TORRANCE	329603	01/19/00	7090.1
BAKER SHELDON	BERKELEY	723961	12/21/99	7090.1
BASHAW CONST	COLUSA	704329	12/21/99	7090.1
BASKIN JEFFREY LAWRENCE	CAMARILLO	674376	12/28/99	7090.1
BATE RICHARD DBA ALEX MORGAN BLDRS	MALIBU	498541	03/24/00	7090.1
BAYVIEW LANDSCAPE DESIGN & CONSTR	CUPERTINO	698766	12/21/99	7090.1
BENNETT ROOFING	SIMI VALLEY	734696	03/24/00	7090.1
BETTER HOME ROOFING AND PAINTING	CLAREMONT	714335	03/24/00	7090.1
BLACK J HOMER & CO	OAKLAND	329532	03/30/00	7090.1
BOB'S CONSTRUCTION CO	LOS ANGELES	616282	02/28/00	7090.1
BONDED CONSTRUCTION	SIGNAL HILL	675310	02/24/00	7109(A), 7113, 7115, 7159, 7116, 7097, 7098, 7121, 7121.5
BOURDIER "WALTON" FROELICH ASSOC	OAKLAND	682789	01/13/00	7107, 7109A, 7110, 7113, 7117, 7117.5, 7120
BOYD CONSTRUCTION	CANYON LAKE	622007	01/18/00	7090.1
BROCK WILLIAM III	HESPERIA	589146	12/01/99	7090.1
BURKHARDT ROOFING	MIRA LOMA	613182	03/31/00	7090.1
C A R E PAINTING	VISTA	724896	02/29/00	7090.1
CAL COAST HOME REMODELING & CONSTR	AGOURA	645082	12/21/99	7090.1
CCME	WEST LOS ANGELES	555883	12/29/99	7097, 7098, 7121, 7121.5
CENTURY HOME IMPROVEMENTS INC	LOS ANGELES	677373	03/24/00	7090.1
CHARLES WOOD CONSTRUCTION	SHELTER COVE	461919	02/25/00	7109B, 7113
CNA CONCRETE CONTRACTORS	DIAMOND BAR	707127	01/17/00	125, 498, 7112, 7114, 7097, 7098, 7121, 7121.5
COASTAL CONTRACTING & DEVELOPMENT	LAGUNA NIGUEL	605637	12/29/99	7107, 7108, 7113, 7116, 7117(A), 7117.6, 7097, 7098, 7121, 7121.5
CONDOR PLASTERING	OXNARD	613364	03/30/00	7090.1
CORAL PIPELINE INC	HUNTINGTON BEACH	634105	02/29/00	7090.1
CRAFTSMAN BUILDERS	PETALUMA	526113	01/03/00	7107, 7113, 7116, 7159, 7117.5C
CREATIVE KITCHEN & BATH CENTER	ENCINO	432786	12/09/99	7090.1
CROSBY CONSTRUCTION	LYNWOOD	671797	03/24/00	7090.1
CUSTOM BUILDERS CONSTRUCTION	OAKLAND	734202	02/04/00	7107, 7109A, 7113, 7110, 7159
D P PLASTERING	ALTA LOMA	728946	01/18/00	7090.1
D S ROOFING	NAPA	650839	03/29/00	7097, 7098, 7121, 7121.5
DE BEIKES DON SCOTT	BELL CANYON	547486	03/24/00	7090.1
DEALERS CONSTRUCTION	BELMONT	450797	12/17/99	7109A, 7109B, 7113, 7115/7164/7097, 7098, 7121, 7121.5
DIALYSIS COMPANY	SIMI VALLEY	719565	03/30/00	7090.1
DIVERSIFIED GLASS, INC	SANTA FE SPRINGS	662265	02/24/00	7083, 7107, 7108, 7109(A), 7113, 7115, 7159(D), 7116, 7117(A), 7097, 7098, 7121, 7121.5
DK ERECTORS	BUENA PARK	648082	01/17/00	7107, 7109, 7110, (1773.1 L.C.), 7113, 7097, 7098, 7121, 7121.5
DOYLE JAMES	CAMARILLO	622166	02/24/00	7090.1
DREAM HOMES	HAYWARD	695381	02/24/00	7090.1
DREAM HOMES	HAYWARD	695381	03/08/00	7090.1
DREAMLINE LANDSCAPE & DESIGN	SN JUAN CAPISTRANO	726902	12/01/99	7090.1
DUAN CONSTRUCTION CO	LOS ANGELES	577144	01/01/00	7090.1
DURAFOM CONTRACTING	WEST SACRAMENTO	420180	02/24/00	7090.1
EAGLE 1 BUILDERS	CITRUS HEIGHTS	726993	03/30/00	7090.1
EAGLE'S NEST COMPANY	BUENA PARK	354983	01/17/00	7107, 7109(A), 7113, 7116, 7097, 7098, 7121, 7121.5
EAST-WEST CONSTRUCTION	LOS ANGELES	401489	02/29/00	7090.1
ENDEAVOR ELECTRIC CO	SAN DIEGO	220960	12/01/99	7090.1
ENTERPRISE HOME IMPROVEMENT	LOS ANGELES	635370	02/29/00	7090.1
EVERGREEN PAINTING CO	LOS ANGELES	730548	03/15/00	7090.1
EVERMAN PAINTING	CARMICHAEL	696837	12/20/99	7090.1
EXTERIOR DESIGN	IRVINE	505286	03/17/00	7090.1
F P S CONSTRUCTION CO	VAN NUYS	408994	12/09/99	7090.1
FAST ACTION ELECTRIC	OAKLAND	468744	12/17/99	7121.5, 7122.5
FAST ACTION ELECTRIC INC	OAKLAND	704489	12/17/99	7107, 7109A, 7109B, 7113, 7071.11, 7083.1
FEDERAL CONSTRUCTION SERVICES INC	ORANGE	736338	01/18/00	7090.1

License Revocations

Name	City	License No.	Date	Sections Violated
FINER SURROUNDINGS	EL CAJON	503527	03/24/00	7090.1
FIRST CHOICE PLUMBING CO	RAMONA	418375	03/01/00	7090.1
FRANK GILLIAND CONSTRUCTION	SANTA YNEZ	348338	01/13/00	490, 7107, 7109A, 7113, 7115, 7159, 7116, 7119, 7123, 7097, 7098, 7121.5
FRED KIAI	STUDIO CITY	529072	12/29/99	7109(A), 7113, 7110, 7115/7125, 7120, 7097, 7098, 7121, 7121.5
G K S PAINTING CO	MILBRAE	573287	02/25/00	7109A, 7113, 7159, 7117B, 7117.6
GANNON GREGGORY F	LOS ANGELES	564768	12/31/99	7090.1
GENDRON'S RESTORATION PAINTING	REDLANDS	430282	01/04/00	7090.1
GETUBIG RICHARD G	FOUNTAIN VALLEY	296562	12/01/99	7090.1
GIANNI BUILDERS CONTRACTORS	MIDDLETOWN	626149	12/21/99	7090.1
GR FRANZ ELECTRIC	LOS ALAMITOS	584627	12/05/99	7085.6
GROUT DOCTOR CO	CITRUS HEIGHTS	240674	02/06/00	7085.6
GUERRERO CONSTRUCTION	SAN DIEGO	485806	01/06/00	7090.1
HALBERT DEAN CONSTRUCTION	THOUSAND OAKS	685924	03/30/00	7090.1
HARNESS CONSTRUCTION	LOS ANGELES	654384	01/29/00	7085.6
HATFIELD CONSTRUCTION COMPANY	RED BLUFF	583445	03/30/00	7090.1
HOME BUILDERS	LOS ANGELES	709347	12/30/99	7083.1, 7107, 7109(A), 7110, (1689.7), 7115, 7159, 7097, 7098, 7121, 7121.5, 7122.5
HOME BUILDERS	LOS ANGELES	709347	01/03/00	7097, 70987, 7121, 7121.5, 7122.5
HOOK RESTORATION OF SAN DIEGO	SAN DIEGO	529382	03/24/00	7090.1
HYUNYONG COMPANY	DOWNEY	692052	03/24/00	7090.1
IMAGE BUILDERS CONSTRUCTION CO	ROSEVILLE	578511	02/04/00	7085.6
INTEGRITY CONSTRUCTION CO	ANAHEIM	551785	03/24/00	7090.1
INTERCONTINENTAL PAVNG dba PACIFIC PAV	NEWPORT BEACH	676167	03/24/00	7090.1
J R CONSTRUCTION	ENCINO	705895	02/29/00	7090.1
JAEGER ROOFING	MENIFEE	668882	03/24/00	7090.1
JIMS CUSTOM CABINETS	BAKERSFIELD	352808	03/29/00	7090.1
JMF BUILDERS	BOYES HOT SPRINGS	639167	03/17/00	7107, 7109A, 7109B, 7113, 7159, 7117.5
JOHNSTON DANNY dba BETTER DAY BLDRS	AZUSA	494434	12/01/99	7090.1
JOSEPH ELECTRIC & PLUMBING	LOS ANGELES	559001	03/24/00	7090.1
K E Y CONSTRUCTION	LAKEWOOD	602486	02/29/00	7090.1
K E Y CONSTRUCTION	LAKEWOOD	602486	03/10/00	7090.1
KAISER-UJIMORI INC	HUNTINGTON BEACH	683086	01/18/00	7090.1
KERR LANDSCAPE INC	TUSTIN	637067	01/19/00	7090.1
KIRK TAYLOR PATTON CONSTRUCTION	WEED	380504	02/04/00	7085.6
KNORI HEATING AND AIR CONDITIONING	UPLAND	713270	12/20/99	7090.1
L E D GENERAL CONTRACTING & ENGNRG	ONTARIO	715644	12/20/99	7090.1
LAM SCOTT K	LOS ANGELES	547652	03/24/00	7090.1
LAMBAREN CONTRACTORS INC	EL TORO	453493	03/06/00	7090.1
LARRAACO INC	DALY CITY	675903	02/29/00	7090.1
LARSENS PAINTING ETIQUETTE	LANSING	699039	02/04/00	7085.6
LAUGHLIN PAVING CONTRACTORS	SUN VALLEY	612811	03/14/00	7090.1
LEE & WILLIE BUILDERS	OAKLAND	663546	12/30/99	7109A, 7113, 7115/7030, 7159/7097, 7098, 7121, 7121.5, 7122.5
LEE JACKSON BUILDER	OAKLAND	305821	12/30/99	7097, 7098, 7122.5
M P TILE CO	LAS VEGAS	372328	12/09/99	7090.1
MAREZ ANDY CONSTRUCTION	SAN JOSE	626532	02/24/00	7090.1
MC ARTHUR RAYMOND	LOS ANGELES	669196	12/01/99	7090.1
MCM BUILDERS INC	SACRAMENTO	748509	03/18/00	498, 7112, 7097, 7098, 7121, 7121.5, 7122.5
MGI HEATING AND AIR CONDITIONING	MURRIETA	750373	02/24/00	498, 7112, 7097, 7098, 7121, 7121.5
MORRISON-HOPE COMPANIES dba CONSTR	ENCINITAS	702131	01/18/00	7090.1
MSC A PACIFIC MEDCON COMPANY INC	SN JUAN CAPISTRANO	687702	03/24/00	7090.1
MURDOCK FLOORING	PORT HUENEME	681920	02/24/00	7090.1
NEW DESIGN CONSTRUCTION	SAN JOSE	670878	01/10/00	7097, 7098, 721, 7121.5
NEW DESIGN CONSTRUCTION	SAN JOSE	736352	01/10/00	7107, 7109A, 7113, 7115, 7159, 7116, 7097, 7098, 7121, 7121.5
NEW IMAGE REMODELING	LA VERNE	659615	03/24/00	7090.1
NOR AM INTL MARINE/LAND ENGINEERS	DIAMOND SPRINGS	729487	01/31/00	7107, 7111.1, 7116, 7159, 7110(1689.7), 7071.11
NOR AM INTL MARINE/LAND ENGINEERS	SOMERSET	729487	12/06/99	7090.1
NORTH COUNTY BUILDERS	FALLBROOK	581271	03/24/00	7090.1
NORTHWEST CONSTRUCTION	SANTA CRUZ	579897	01/13/00	7107, 7110(1689.7), 7113, 7115(7030, 7159), 7116
NORTHWEST ROOFING	ROCKLIN	593762	12/18/99	7107, 7109A, 7115, 7030, 7159, 7097, 7098, 7121, 7121.5
O'CONNELL CONSTRUCTION	MURRIETA	738262	03/24/00	7090.1
O'CONNELL CONSTRUCTION	POMONA	708128	03/24/00	7090.1
O'DELL JERRY dba J & L PAINTING/DECORAT	VACAVILLE	610827	03/30/00	7090.1
OGDEN ED PAINTING	SANTA BARBARA	526310	12/21/99	7090.1
ONE TOUCH ROOFING SPECIALISTS	RICHMOND	580271	03/30/00	7090.1

Name	City	License No.	Date	Sections Violated
ORTEGA POOL PLASTERING	MISSION HILLS	555233	12/29/99	125, 498, 7112, 7114, 7115, 7068.1, 7097, 7098, 7121, 7121.5
OSORIO MARCO ANTONIO ROJAS/FLAMINGO LA PUENTE		734987	02/29/00	7090.1
PACHECO JERRY J CONSTRUCTION	FRESNO	372037	12/21/99	7090.1
PARADISE POOLS & SPAS	OLIVEHAIN	595205	03/24/00	7090.1
PETERSON DONALD W	ESCONDIDO	683728	12/20/99	7090.1
PINNACLE TILE	SAN CLEMENTE	684011	01/18/00	7090.1
POITRAS ROBERT	NEWPORT BEACH	639541	02/29/00	7090.1
POOL-AID UNLIMITED	SAN DIEGO	684356	01/18/00	7090.1
PRESTIGE HOME REMODELING	HOLLYWOOD	748079	03/24/00	7107, 7109(A), 7113, 7154, 7098, 7121, 7121.5, 7122
PRESTIGE HOME REMODELING	HOLLYWOOD	748079	01/17/00	7107, 7109(A), 7113, 7154, 7098, 7121, 7121.5, 7122
PRESTIGE ROOFING	SPRING VALLEY	684490	12/20/99	7090.1
R & H CONSTRUCTION COMPANY	GARDENA	614493	12/20/99	7090.1
R B INTERNATIONAL ROOFING CO	MONTEREY PARK	687548	03/24/00	7090.1
RAMOS FERNANDO	WINNETKA	360873	02/29/00	7090.1
RHODY DAVID dba RHUCO BLDG/SEALCOAT	PALM SPRINGS	244854	02/29/00	7090.1
RIVERA CONSTR CO/ACCURATE CONSTR	SUN VALLEY	658511	03/24/00	7090.1
ROBERT MCCOY	CAMPBELL	176447	02/04/00	7107, 7109A, 7109B, 7110, 7113, 7159
ROJEA INC DBA CALIFORNIA PATIO BLDRS	EL CAJON	616776	12/20/99	7090.1
RON'S SERVICES	ANAHEIM HILLS	568734	01/03/00	7085.6
RUSSEL RUTH CONSTRUCTION	AUBURN	750757	02/25/00	498, 7112, 7097, 7098, 7121, 7121.5
SAN DIEGO POWER WASH	LEMON GROVE	635654	03/24/00	7090.1
SANDVIK & BEAN CONSTRUCTION INC	SAN FRANCISCO	691999	02/29/00	7090.1
SARATOGA CONSTRUCTION	SARATOGA	523336	01/13/00	7107, 7113, 7159, 7117.5B
SEQUOIA CONSTRUCTION CO	SIMI VALLEY	330489	12/01/99	7090.1
SERVIN RUBEN DBA QUANTUM ELECTRIC	LOS ANGELES	653789	12/28/99	7090.1
SEXTON ROOFING	GLENORA	601896	12/30/99	7030(A), 7107, 7109(A), 7113, 7120
SHANNON'S TREE SERVICE	OCEANSIDE	557356	03/15/00	7090.1
SHARP ELECTRIC	EL CAJON	729090	12/01/99	7090.1
SHEWELL CONSTRUCTION	CITRUS HEIGHTS	724856	01/13/00	7107, 7109A, 7113, 7159, 7110
SILVERSTONE GENERAL CONTRACTORS	SAN DIEGO	578630	12/28/99	7090.1
SISKIYOU BUILDERS & ROOFING	WEED	590809	03/17/00	7109A, 7113, 7159, 7123
STEVEN MISHLER GENERAL CONTRACTOR	SACRAMENTO	346934	03/18/00	498, 7112, 7097, 7098, 7121, 7121.5
STEVEN W. WALTON	EMERYVILLE	650549	01/13/00	7121.5
STRAIGHT LINE CONSTRUCTION	OAKDALE	628417	12/21/99	7090.1
STRICTLY SKYLIGHTS	TORRANCE	522767	01/19/00	7090.1
SUNRISE ROOFING CO	SAN DIEGO	669625	12/01/99	7090.1
SWANSON CONSTRUCTION	YREKA	691750	01/06/00	7109A, 7109B, 7113, 7114, 7117A
SZUCS PAINTING	OAKLAND	424892	12/01/99	7090.1
T N J PAINTING	MORENO VALLEY	591454	03/24/00	7090.1
TALISMAN CONSTRUCTION CO	CARPINTERIA	692449	02/24/00	7090.1
COOLEY CO: SIDEWALL/SHINGLING/ROOFG	FORESTVILLE	757241	01/03/00	7112
THOMAS TAYLOR MC ARTHUR	LOS ANGELES	546552	01/31/00	7107, 7109A, 7109B, 7113, 7118
THOMAS W HUME	LOS OSOS	229790	12/18/99	7109A, 7109B, 7113, 7116, 7097, 7098, 7121, 7121.5
TRI-VALLEY ROOFING	LONGBRANCH	585636	02/29/00	7090.1
TRINITY PAVING AND CONCRETE	FONTANA	578722	12/01/99	7090.1
TROPICAL POOLS	BAKERSFIELD	740451	02/24/00	498, 7112, 7097, 7098, 7121, 7121.5
UNI-TEK CONSTRUCTION & ROOFING CO	SAN FRANCISCO	520697	02/04/00	7107, 7109A, 7113, 7159
UNIQUE HOME REMODELING	LOS ANGELES	724270	12/30/99	7097, 7098, 7121, 7121.5, 7122.5
UNIQUE HOME REMODELING INC	LOS ANGELES	724270	01/03/00	7107, 7109(A), 7113, 7115, 7159, 7097, 7098, 7121, 7121.5, 7122.5
WELD HERBERT H JR	SANTA BARBARA	680089	02/24/00	7090.1
WERNER FREDERICK RICHARD	ARCADIA	508658	01/27/00	7085.6
WEST COAST REMODELERS INC	HOLLYWOOD	752581	12/30/99	7097, 7098, 7121, 7121.5, 7122.5
WEST COAST REMODELERS, INC	HOLLYWOOD	752581	01/03/00	7097, 7098, 7121, 7121.5, 7122.5
WEST COAST REMODELERS, INC	HOLLYWOOD	752581	01/17/00	7097, 7121, 7121.5, 7122
WEST COAST REMODELERS, INC	HOLLYWOOD	752581	03/24/00	7098, 7121, 7121.5, 7122
WESTERN DIMENSIONS	POLLOCK	722777	03/17/00	7107, 7109A, 7109B, 7113, 7071.11, 7159, 7116, 7123, 490, 7112, 498
WESTVAIL INC	LAFAYETTE	487178	03/20/00	7090.1
WHARDELL ALEXANDER GREGORY	COMPTON	653070	12/05/99	7085.6
WHATLEY PAINTING	GRASS VALLEY	692155	12/21/99	7090.1
WORLD COTE BUILDERS/PAINTING	ENCINO	622539	12/01/99	7090.1
WORLD ELECTRIC INC	ANAHEIM	613419	01/18/00	7090.1
WREN DANA CERAMIC TILE	WOODLAND	642874	03/30/00	7090.1
YAMAGUCHI LANDSCAPE	EL MIRAGE	390622	03/30/00	7090.1
ZIEBARTH ERICH A JR	OCEANSIDE	485359	12/20/99	7090.1

Know Your Hourly Wage Rights

The U.S. Department of Labor, Wage and Hour Division wants licensed California contractors to know their hourly wage rights and responsibilities regarding federal contracts. Contractors need only know state law to become licensed in California. However, according to representatives at the U.S. Department of Labor, your rights as an employee performing work on a government contract are protected by a series of federal regulations which differ from California law. The three separate federal statutes which are enforced by the Wage and Hour Division and apply specifically to contractors are as follows:

- The Fair Labor Standards Act (FLSA) establishes minimum wage, overtime, record keeping and child labor standards that affect full-time and part-time workers in the private sector and federal, state and local governments. This mandate places no limit on the work hours required, including overtime, as long as the employee is at least 16 years old and is paid for all hours worked. The employee must also be paid an overtime rate of not less than 1 1/2 times his regular rate of pay for every hour worked over 40 in one week. (State Law also requires overtime pay after eight hours worked in one day.) The FLSA defines activities covered under "hours worked."

- The Davis Bacon Act applies to those working on a federal construction project where the United States or District of Columbia is a direct party to the contract. The size of the contract must also exceed \$2,000 for the construction, alteration and/or repair of buildings or public works. The Davis Bacon Act specifies that the employer must pay employees a wage and fringe benefits equal to that of the predetermined Prevailing Wage Standard set by the Secretary of Labor. This law also specifies that other laws, such as the FLSA, apply with regard to overtime.

- The Contract Work Hours and Safety Standards Act extends coverage provided under the Davis Bacon Act to contracts in which neither the United States or the District of Columbia are direct parties. The same overtime wage requirements apply as for the FLSA and the Davis Bacon Act.

The U.S. Department of Labor reminds contractors of the importance of maintaining accurate work records for employees. Required by law, these records must be available for inspection and transcription when requested. Among a number of other things, records for each employee should include full name, address, date of birth (if under age 19), occupation for which employed, regular hourly rate of pay, hours worked in a day, total

hours worked in the workweek, beginning day of workweek, total daily or weekly straight time earnings and total premium pay for overtime hours. Likewise, employees should keep their own records of hours worked and wages received.

For any questions regarding your wage rights as an employee, please contact your local Wage and Hour Division of the U.S. Department of Labor. You can find them listed in the Government Pages of your local telephone directory or you may reach them through their website at www.dol.gov.

USA North Celebrates 25 Years of Safe Digging

On May 1, Underground Service Alert North (USA North) celebrated its sterling anniversary of excellence, diligence and dedication to public safety. Through the use of USA North's one-call program, an immeasurable number of accidents have been avoided and lives and dollars saved because of the efforts of USA North's members and staff.

USA North's ultimate goal remains the same today as when it began in May of 1975—to eliminate safety hazards to employees and the public, minimize inconvenience to utility customers and reduce expensive repairs and lost production hours.

After beginning with only 25 members and three participating counties in California, USA North has since grown to include more than 1100 members in 49 California counties and all of Nevada and Hawaii. After fielding more than 3,000 calls a day, USA North generates in excess of 24,000 notifications to interested parties while also working with fire marshalls and emergency services personnel.

Anybody planning a project that requires digging should first call USA North at (800) 227-2600. The call and notification service are free to the caller. After calling, wait the required two days, during which underground facility operators and owners will provide you with information about the location of their facility, mark or stake the horizontal path of their facility or advise of clearance. Be sure to take advantage of this free service for your safety and the safety of others.

New Law Gives Cal/OSHA More Punch

As a result of AB 1127, which was signed into law by Governor Davis on October 6, 1999, the California Department of Industrial Relations' Division of Occupational Safety and Health (Cal/OSHA) now has more bite to match its bark. Authored by Assemblymember Darrel Steinberg (D-Sacramento), the bill made statutory changes that went into effect January 1, 2000.

"AB 1127 greatly increases the effectiveness of Cal/OSHA's enforcement efforts, and in doing so, increases the safety and health protections afforded to California's workers," said Chief John Howard. Major changes include:

- Increasing the maximum statutory civil penalty for a serious violation from \$7,000 to \$25,000. A serious violation exists if there is substantial probability that death or serious physical harm could result from

violation, including, but not limited to, exposures exceeding the permissible limit or conditions that exist from practices, means, methods, operations or processes in use at the workplace.

- Increasing the maximum penalty for a failure-to-abate violation from \$7,000 to \$15,000 per day. Failure to abate exists when Cal/OSHA demonstrates that the employer failed to correct a previously cited violation by a specified date.
- Deleting the long-standing statutory exemption for government entities from imposition of Cal/OSHA civil penalties, including failure-to-abate penalties.
- Increasing the criminal penalties for certain violations. This increases the fines and prison terms that a court may impose.

Further information on the implementation plan for AB 1127 can be found on Cal/OSHA's website at www.dir.ca.gov.

Home Improvement Certification Deadline Looms July 1, 2000

Congratulations to approximately 95,000 contractors who have passed Home Improvement Certification.

On July 1, 2000, all contractors planning to work in the home improvement industry must have the Home Improvement Certification.

Subcontractors are not exempt (even if they sub under a certified general), so they must also become certified along with general contractors.

Studying for the open-book exam will familiarize you with contractor law. After taking the exam online or on paper, forward the necessary documents to CSLB at P.O. Box 26000, Sacramento, CA 95826. Board staff will post your positive results and HIC status before sending you an updated pocket license. If the exam is taken online, you will



receive your new pocket license within two weeks. However, when the exam is taken on paper, extra time is needed for scoring and the processing time will stretch to between six and eight weeks. Obviously, the delay will be longer if a failing score is recorded on a paper exam.

If you have questions regarding HIC or need to order another packet, please call the CSLB Call Center at (916) 255-3900. Although you may experience a wait, a CSLB representative will answer your call as soon as possible. Call Center hours are 7 a.m. to 5:20 p.m., Monday through Friday. Shorter wait times generally occur during the early hours.

As the deadline approaches, processing times could increase because of volume. The clock is ticking . . .
DON'T DELAY TAKING YOUR EXAM.

Lean Look for New Law Book

A new, streamlined, 2000 Edition of the *California Contractors License Law and Reference Book* is now available from the Department of General Services.

The price is \$17.70, including tax, shipping and handling. When ordering by mail, send a check or money order payable to *Procurement-Publications* to:

DGS Office of Procurement
P.O. Box 1015
North Highlands, CA 95660

Please include the recipient's name and street address.

All orders are shipped UPS and cannot be delivered to a post office box.



REMEMBER, JULY 1, 2000 IS THE DEADLINE FOR HOME IMPROVEMENT CERTIFICATION!

1-800-321-CSLB (2752)
www.cslb.ca.gov

Sacramento
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Contractors State
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