

CALIFORNIA LICENSED CONTRACTOR

CALIFORNIA CONTRACTORS STATE LICENSE BOARD

STEPHEN P. SANDS, REGISTRAR

GRAY DAVIS, GOVERNOR

SUMMER/FALL 2002



**COMING IN 2003—
CSLB CONTRACTOR
EDUCATION SEMINARS
& TRADE SHOWS . . .**

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ENFORCEMENT UPDATE

Unlicensed Contractors Arrested for Elder Abuse

As the result of a CSLB investigation, two unlicensed contractors were arrested on felony charges of elder financial abuse, grand theft, and conspiracy. Through a combined effort of the CSLB, the El Dorado County District Attorney and the El Dorado County sheriff's office, Jesse Thomas Moore III and Randy Joe Freeman were arrested on May 20. Their bail was set at \$100,000. A third suspect, Christine Ann Moore, is still at large.

The suspects allegedly approached two elderly victims, offering to perform unlicensed contracting work in exchange for a down payment on a parcel of land the victims offered for sale. The victims paid the suspects nearly \$16,000 for labor and materials for incomplete and improper work for which the suspects never obtained the necessary building permits. While they worked, the Moores and Freeman lived on the property in a trailer the victims owned. After destroying the victims' trailer, the suspects then filed two liens totalling \$130,000 against the victims in a failed attempt to extort even more money.

The estimate to complete and correct these phony contractors' shoddy work is nearly \$85,000. The victims' total loss on this project is approximately \$107,000.

"Unfortunately, there are scam artists out there who take advantage of elderly citizens. The CSLB actively pursues individuals who perpetrate such fraud," said Registrar Steve Sands.

Plan Ahead for Licensing and Enforcement Delays

Budget, Personnel Cuts To Worsen Current Situation

In response to the 2002 State Budget crisis, the Department of Finance has been ordered to eliminate at least 6,000 of the approximately 13,000 vacant personnel positions throughout the state. Like all State departments, the Contractors State License Board is required to absorb its share of the cuts even though it is a special fund agency. Between 32 and 65 vacant CSLB positions could potentially be eliminated, along with the funding that goes with them.

Due to the State hiring freeze in effect since last fall, CSLB has been unable to fill positions made vacant through natural attrition. It is uncertain if the Board will be able to fill any of its remaining vacant positions. While operating with a 15 percent vacancy rate, Board staff has struggled to manage the workload as backlogs in most of its licensing and enforcement units have grown steadily amidst increased expectations and a decreased workforce. Existing staffing issues have affected services such as application processing, renewals, examinations, worker's compensation and license bond processing, name and address changes, and the toll-free information line. In addition, vacancies in the Information Center are delaying the ability of live operators to answer calls.

While CSLB will maintain its core obligations, the looming budget and personnel cuts will exacerbate existing problems. The Board is taking steps to reduce the impact of the workforce reduction on contractors and consumers where possible. However, backlogs and delays won't be fully resolved unless staffing issues can be addressed. Be assured that CSLB is committed to providing the highest level of service possible with reduced resources. CSLB will also work with all parties to try to restore needed staff and resources so that services will not continue to deteriorate.

To minimize the effects of the budget and staffing situation please take the following steps:

- Plan ahead—submit paperwork as soon as possible.

Vacancies as of July 1, 2002

	# STAFF	% STAFF
Enforcement	38	15%
Licensing	15	13%
Other	6.5	9%
Information Center	4	15%

Backlogs as of July 1, 2002

	WEEKS TO PROCESS
Exam Applications	6
Waiver Applications	12
Issue Licenses	3
Add Classification/ Replace Qualifier Applications	9
Renew Licenses	0.3
Bonds	1
Workers' Compensation Policies/Exemptions	0.3
Reinstatements/Cancellations	0.3

- Make sure all information submitted is correct.
- Take advantage of the information available on the Board's Web site, www.cslb.ca.gov.
- Use CSLB's 24-hour toll-free automated phone system, (800) 321-CSLB (2752) whenever possible. (See the last page of this newsletter for a reprint of phone system shortcuts.)

New Workflow Automation System to Aid Staffing Crunch

The CSLB is implementing a new electronic document management system that will ultimately enable the Board to serve contractors and consumers better. Imaging and Workflow Automation System (IWAS)-related procedure changes are designed to increase staff's access to necessary documents, save time, and improve work consistency.

Continued on page 7

BOARD BRIEFS



THE CALIFORNIA LICENSED CONTRACTOR

is an official publication of the
Contractors State License Board

State of California

Gray Davis
Governor

Aileen Adams
Secretary, State and Consumer Services Agency

Kathleen Hamilton
Director, Department of
Consumer Affairs

Stephen P. Sands
Registrar of Contractors

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- Larry R. Booth, *Specialty Contractor, Chair*
- Anthony J. Elmo, *Building Official, Vice Chair*
- Chuck Center, *Public Member, Chair*
- Paul R. Baldacci, *"B" Contractor*
- Charles Bertucio, *Public Member*
- Eldon Clymer, *Public Member*
- John C. Hall, *Public Member*
- Gene Hale, *"A" Contractor*
- Minerva Lopez-Baffo, *Public Member*
- John O'Rourke, *Public Member*
- John "Bert" Sandman, *"A" Contractor*
- Hacob "Jake" Shirvanian, *Public Member*
- Joe Tavaglione, *"B" Contractor*
- Benny Y. Yee, *Public Member*

How To Reach Us

- Location** 9821 Business Park Drive
Sacramento, California 95827
- Mailing Address** P.O. Box 26000
Sacramento CA 95826-0026
- 24-Hour Automated Information** (800) 321-CSLB (2752)
- Information Center** (916) 255-3900
- Internet** www.cslb.ca.gov
- Licensing Email** licensing@dca.cslb.ca.gov
- Licensing Fax** (916) 366-9130
- Judgments Fax** (916) 255-4016
- Publications Fax** (916) 255-1395
- Report Unlicensed Activity—North** (916) 255-2924
- South** (562) 466-6017

Gina Crawford, *Editor*
GCrawford@vpn.cslb.ca.gov

New Board Officers Elected at Riverside Meeting

Contractors State License Board members elected new officers at their June 2002 meeting in Riverside. Incoming Board Chairman Larry Booth took over July 1. Other newly-elected Board officials including Vice Chair Tony Elmo and Secretary Chuck Center also assumed their new positions on July 1.



Larry Booth

Larry Booth's dedication to the Board has been evident since May 2000 when he was appointed to the Board by Governor Gray Davis. A licensed contractor and registered professional engineer, Mr. Booth is one of two principles with Frank M. Booth Inc. / Valley Sheet Metal Company, and serves as the Board's Specialty Contractor. "This is a critical time in the Board's history. There is much to be done in the way of protecting consumers and serving licensees. I look forward to the opportunities of the next 12 months. As always, the Contractors State License Board will strive to meet the challenges and exceed expectations," says Mr. Booth.

Newly-elected Vice Chair Tony Elmo, also appointed to the Board in May 2000 by Governor Gray Davis, has been the Director of Building and Safety for the

City of Temecula since 1990. His decades-long experience as a building official / building inspector dates back to 1977. Mr. Elmo is a member of the California Building Officials (CALBO) and the International Conference of Building Officials (ICBO). He serves as the Board's building official representative.



Tony Elmo

Fellow Board members elected Chuck Center as Board Secretary. Mr. Center was appointed to the Contractors State License Board in February 2001 by the Speaker of the Assembly. He serves as a public member. A former administrator for the Foundation for Fair Contracting, Mr. Center is currently the Director of the California State



Chuck Center

Council of Laborers, where he manages legislative affairs for construction and maintenance laborers. Mr. Center also serves on the California Council on Economical and Environmental Balance and the Employment Development Department's Underground Economy Task Force Advisory Committee.

Minnie Lopez-Baffo Wraps Up Term as Board Chair

Minnie Lopez-Baffo recently completed her one-year term as Board Chair. Ms. Lopez-Baffo has been a dedicated member of the Contractors State License Board since the Senate first appointed her as a public representative in 1995. While on the Board, she has worked most diligently on legislative issues that affect contractors and consumers. "Last year the Board's significant accomplishments came despite budget challenges and staffing shortages," said Ms. Lopez-Baffo. "We developed some excellent new consumer pamphlets, made significant enforcement program improvements, expanded the Board's presence at the national level, and had very successful sunset hearings, at which the Board was extended four years. I want to thank my fellow Board members and the wonderful staff and everyone who participated for the great work we've been able to accomplish."



Minnie Lopez-Baffo

Ms. Lopez-Baffo is the Community Affairs Manager for the Southern California Gas Company, a Sempra Energy Utility. A founding member of Hispanics Organized for Political Equality Political Action Committee (HOPE-PAC), she has also lent her talents to other organizations including the Small Business Administration Advisory Council Region 9 and the California Youth Authority Advisory Council Region III.

UPCOMING BOARD MEETINGS

- October 4, 2002—Monterey
- January 23-24, 2003—Sacramento
- April 25, 2003—San Francisco
- June 12, 2003—Riverside

Training for Tailgate Trainers Available through Department of Health Services

Between 1996 and 2000 the construction industry had the highest number of work-related fatalities and the second highest incidence of nonfatal work-related injuries and illnesses of all industries. These daunting facts highlight the need for health and safety training at construction work sites. Job-site tailgate trainings are an effective way to promote workplace safety, reduce injuries and illnesses, and comply with Cal/OSHA's training regulations.

To meet contractors' health and safety training needs, the Occupational Health Branch of the California Department of Health Services created BuildSafe California. Beginning this fall, BuildSafe will implement a Training of Trainers (TOT) program to advance tailgate training to a new level. Fifteen half-day seminars across the state will enhance the abilities of supervisors, safety directors, and union representatives to be more effective tailgate trainers. Small contracting firms are the primary audience, but outreach will also extend to larger contracting companies and union representatives. BuildSafe expects to train between 450 and 1500 people in the

construction industry and teach them effective training techniques to use at their job sites.

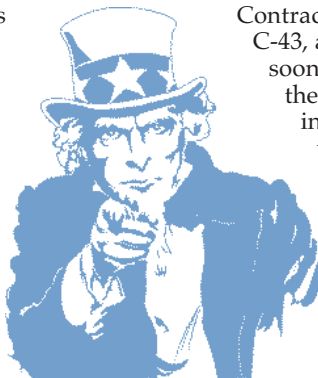
Those who attend a TOT session will also receive a tailgate training kit and a certificate of completion. The newly-developed training kit, designed to aid contractors and others in conducting tailgate training, consists of 22 simple-to-use "Safety Break" cards covering safety topics relevant to most construction trades. Each card links reference information in the Cal/OSHA Pocket Guide for the Construction Industry. The training kits—available in English and Spanish—also include instructions for using the cards and designing site-specific safety training, and information on how to improve the company's safety culture.

Along with the Occupational Health Branch, the tailgate training project is co-sponsored by State Compensation Insurance Fund and Cal/OSHA Consultation Service. The next issue of this newsletter will have information on how to register for training in your area. For more information on BuildSafe California, contact David Harrington at (510) 622-4335 or dharring@dhs.ca.gov.

The CSLB Wants YOU!

The Board's Testing Unit is continuing to update the licensing examinations for several trades. Because examination development depends upon the participation of actively-licensed contractors, interested licensees holding C-8, C-11, C-21, C-23, C-28, C-38, and C-60 licenses are being recruited to help write and review test questions at upcoming workshops. Most workshops are two days long and are held in Sacramento. Participating contractors receive a \$100 per day honorarium; those traveling more than 50 miles are reimbursed for their travel and hotel expenses.

Contractors in the above license classifications who are interested in helping with this process and who have not already indicated their interest should leave a message with the Testing Unit at (916) 255-3221 or send a fax to (916) 255-2973. Regardless of how you contact the Board, leave your name, address and phone, fax, and license numbers.



Contractors holding C-6, C-35, C-43, and C-51 licenses will soon be mailed surveys for their trades. By completing these surveys you will help the Board ensure that the contents and breakdown of the trade examinations reflect current practice. Contractors in these classifications can express their interest in workshop participation by completing and forwarding the form included with the surveys.

Contractors holding C-13, C-15, C-50 and C-57 licenses should be advised that the Testing Unit will begin the examination development cycle for their trades in the near future.

The Testing Unit wants to thank the participating licensed contractors who were instrumental in updating the 30 trade examinations the Board has revised since 1998.

CONTRACTOR ED CORNER

The College of Extended Learning at California State University, San Bernardino is offering the following construction-related courses this fall at their San Bernardino and Palm Desert campuses. The cost of each course is \$159 unless otherwise noted. Courses will be taught by attorney Irwin Sandler, who specializes in construction project dispute litigation, arbitration and mediation. A complete list of courses is available online at cel.csusb.edu. For more information or to register, call (909) 880-5981.

Construction Project Management

Topics include: The role of the independent construction manager, the project manager's duties and the responsibilities of the job superintendent and foreman, dealing with delays, practical problems on the job site, shortages and incomplete plan specifications.

Dates: Tuesday, October 1 (one meeting) or Saturday, October 5 and 12 (two meetings).

Public/Private Construction Contracts: Parties, Rights and Obligations

Topics: Construction contracts/law, including home improvement, commercial improvement and contracts with public agencies such as state, counties, cities and districts.

Dates: Tuesday, October 22 and 29 (two meetings) or Saturday, October 19 (one meeting).

California Mechanics' Lien Law: Public and Private Works of Improvement

Topics: Private and public improvement works, mechanics' lien bond claims and stop notices, off-site improvements, multiple units, condominiums, office building shells, tenant improvements and single family residences.

Dates: Tuesday, November 5 or Saturday, November 2

Cost: \$100





Workers' Compensation History Now Online

The CSLB has added a great new feature to its Web site—workers' compensation insurance histories. The site has long included information about individual contractors' or business entities workers' compensation insurance, such as whether the contractor was required to carry the insurance, and, if applicable, the insurance company, policy number and effective dates of the policy. However, now contractors and consumers alike have access to contractors' workers' compensation insurance histories at their fingertips.

When checking for workers' comp insurance histories, simply pull up the license check screen using either the contractor's name, license number, or business name. Scroll down to the "Workers Compensation Information" section and click on "Workers Compensation History." You can also obtain mailing information for each insurance company the contractor has previously had a policy with from the history page.

New California Code Requirements Available

The 2001 California Code of Regulations is now available through the International Conference of Building Officials (ICBO). The California Building Standards Commission has updated all parts of Title 24 of the California Code of Regulations. The new Code becomes effective November 1, 2002 and is available for purchase by calling (800) 284-4406 or by visiting www.icbo.org. A full set is \$685 for members and \$790 for nonmembers.

Individual parts of Title 24 of the California Code of Regulations are also available and are priced from \$17 to \$107.50 for members and from \$21 to \$119.50 for non-members.

For more information please call (800) 284-4406 or visit www.icbo.org.

New Swimming Pool Booklet for Summer

Just in time for the swimming pool season, CSLB released a free publication about pool construction. *Before you dive into swimming pool construction . . .* is a 19-page consumer-friendly booklet that covers the basics from hiring a swimming pool contractor and dealing with the construction process to handling any problems that may arise during the process.

Swimming pool contractors held 1,976 of the 278,580 CSLB contractors licenses in 2000-2001. However, those 1,976 licenses generated 476 complaints in 1999-2000 and 676 complaints in 2000-2001.

Homeowners who know what to expect before a major project begins will have fewer complaints resulting from unexpected results. This booklet can be used as a tool to create better communication and understanding between contractors and consumers.

Before you dive into swimming pool construction . . . addresses typical concerns about the swimming pool construction process and provides consumers with information to help them avoid problems. Information about how to select and hire a contractor, write a contract, schedule payments and other topics such as mechanics' liens, change orders and inspections are also

included. It also includes ten tips for hiring a swimming pool contractor.

Before you dive into swimming pool construction . . . can be viewed, printed or ordered online at www.cslb.ca.gov. You can also order it by calling (800) 321-CSLB, or writing to CSLB Publications, P.O. Box 26000, Sacramento, CA 95826.



New Disclosure Law Took Effect July 1, 2002

Effective July 1, 2002, the Contractors State License Board's rules of disclosure changed pursuant to SB 135 (Chapter 494, statutes of 2001). Prior to July 1, the Board could only legally disclose complaints that had been referred for legal action. Now, in accordance with Section 7124.6(a) of the Business and Professions Code, the Board must disclose to the public the date, nature and status of all complaints against licensees that have either:

- Been referred to the Office of the Attorney General for preparation of an accusation to suspend or revoke the license;

Or

- Have been referred for investigation after an Enforcement Supervisor has determined that a probable violation has occurred; and the violation, if proven, would present a risk of harm to the public; and the violation, if proven, would be appropriate for suspension or revocation of the license or criminal prosecution.

Disclosure information will be made available on the Board's Web site and will also be given in response to license status inquiries made by phone and mail. A disclaimer will accompany this disclosure, stating that the complaint is only an allegation. Complaints resolved in favor of the contractor will not be disclosed.

Pursuant to Section 7124.6(d) and (e), new disclosure policies for legal actions will take effect January 2, 2003 when the date, nature and disposition of legal actions will be disclosed as follows:

- Citations will be disclosed from the date of issuance and for 5 years after compliance.
- Accusations resulting in a license suspension or a stayed license revocation will be disclosed, from the date filed, and for 7 years after settlement including terms and conditions of probation.
- All revocations that are not stayed will be disclosed indefinitely from the revocation date.

Prior to January 2, 2003, disclosure of legal actions will be in accordance with the current Section 7124.6 and Board Rule 863.

C-5 License Changed to Framing and Rough Carpentry; Reinstated C-6 License for Cabinet, Millwork and Finish Carpentry

Regulatory language changes that provide for separate “finish” and “rough” carpentry license classifications have been approved by the Office of Administrative Law and will become operative on January 1, 2003, or as soon thereafter as administratively feasible.

The change amends the C-5 classification to include “Framing and Rough Carpentry” only and reinstates a C-6 license classification for “Cabinet, Millwork and Finish Carpentry.” Sections 832.05 and 832.06 (California Code of Regulations) will read as follows:

“832.05 Framing and Rough Carpentry Contractor. (Effective 1-1-2003)

A framing and rough carpentry contractor performs any form work, framing or rough carpentry necessary to construct framed structures; installs or repairs individual components of framing systems and performs any rough carpentry or associated work, including but not limited to the construction or installation of: sub-flooring, siding, exterior staircases and railings, overhead doors, roof decking, truss members, and sheathing.

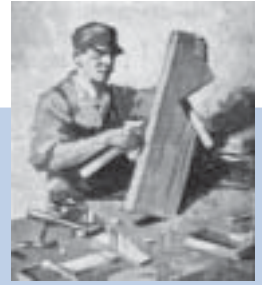
The amendments made to this section in 2002 shall become operative January 1, 2003, or as soon thereafter as administratively feasible, whereupon any licensee who has passed the C-5 Carpentry, Cabinet and Millwork trade examination on or after January 10, 2000, up to the effective date of this section, shall have the C-6 Cabinet, Millwork and Finish Carpentry classification added to the applicable license.

832.06 Cabinet, Millwork and Finish Carpentry Contractor. (Effective 1-1-2003)

A cabinet, millwork and finish carpentry contractor makes cabinets, cases, sashes, doors, trims, nonbearing partitions and other items of “finish carpentry” by cutting, surfacing, joining, gluing and fabricating wood or other products to provide a functional surface. This contractor also places, erects, and finishes such cabinets and millwork in structures.

The amendments made to this section in 2002 shall become operative January 1, 2003, or as soon thereafter as administratively feasible, whereupon the C-6 Cabinet, Millwork and Finish Carpentry classification shall replace the C-5 Carpentry, Cabinet and Millwork classification on any license unless the qualifier of the license has passed the C-5 Carpentry, Cabinet and Millwork trade exam on or after January 10, 2000, or held the C-5 classification prior to that date.”

Tests for each classification are being developed and are expected to be ready by January 8, 2003. Anyone submitting an application for the C-6 classification before this date should include a letter stating they are applying specifically for the C-6 license in order to perform cabinetry or “finish” carpentry work. Applications received before January 1, 2003, will be held until the new regulation becomes operative.



How will the change affect your license?

If you held a C-6 that the CSLB automatically replaced in March 2000 with the C-5, and you have never taken the C-5 exam, the new regulation requires that the Board replace the C-5 with the new C-6 classification. As a result, you will only be able to perform cabinet, millwork and finish carpentry.

Anyone who took the combined C-5 exam after January 10, 2000, will automatically be issued the C-6 license since the C-5 exam at that time covered both finish and rough carpentry. The license will then show both the C-5 and C-6 classifications.

A letter of explanation and a new pocket card will automatically be mailed to all affected licensees immediately after the change is made.

Public inquiries regarding these changes should be directed to the Information Center at (916) 255-3900 or licensing@dca.cslb.ca.gov. Copies of the language can be found on the Board’s website at www.cslb.ca.gov under “Laws and Regulations.”

Document Fee Increase Effective October 1

Effective October 1, 2002, processing fees for the following CSLB forms and documents will be increased. The new fee schedule will be as follows:

Form/Document	New Fee
Pocket and Wall Certificate ..	\$11
General Status Letter	\$8
Bond Status Letter	\$8

Forms may be obtained by contacting the CSLB at (800) 321-CSLB or visiting www.cslb.ca.gov and clicking on “Services and Publications.”

Regulation Changes for C-54 and C-9 License

A amendments to Section 832.54, Title 16 California Code of Regulations, became effective May 16, 2002.

The language now allows a C-54 (Ceramic and Mosaic Tile) contractor to install granite and other natural and simulated stone slabs for bathtubs, showers and horizontal surfaces, such as counter tops. Section 832.54 now reads:

“A ceramic and mosaic tile contractor prepares surfaces as necessary and installs glazed wall, ceramic, mosaic, quarry, paver, faience, glass mosaic and stone tiles; thin tile that resembles full brick, natural or simulated stone slabs for bathtubs, showers and horizontal surfaces inside of buildings, or any tile units set in the traditional or innovative tile methods, excluding hollow or structural partition tile.”

Section 832.09, Title 16 California Code of Regulations, defining the scope of work for a C-9 Drywall Contractor, was also recently amended to clarify the work actually being performed by drywall contractors. The new language does not change the scope of work previously allowed under section 832.09 and now reads:

“A drywall contractor lays out and installs gypsum wall board and gypsum wall board assemblies including nonstructural metal framing members, and performs the taping and texturing operations including the application of compounds that adhere to wall board to produce a continuous smooth or textured surface.”

Public inquiries should be directed to the Information Center at (916) 255-3900 or licensing@dca.cslb.ca.gov.

Disciplinary Actions

May–July 2002

NOTE: Disciplinary actions do not include licenses suspended for failure to maintain required bonds.

Business & Professions Code Sections

The following B&P Codes may be referenced in the list of Disciplinary Actions:

490	Relationship of conviction of a crime to licensed activity
7018.5	Failing to provide notice to owner regarding lien provisions
7026.7	Advertising as a contractor without a license
7028	Acting in the capacity of a contractor without license
7029	Contracting as a joint venture without the required license
7029.5	Failing, as a plumbing, electrical sign or well drilling contractor, to display identification on business vehicles
7030	Failing to include in a contract the notice that contractors are licensed by the Contractors State License Board
7030.5	Failing to fulfill the requirement that the contractor's license number be placed on all contracts, subcontracts, calls for bid, and other forms of advertising
7071.11	Judgment or admitted claim against bond
7083	Failing to report a change of address, namestyle, or personnel within 90 days
7085.6	Failing to comply with an arbitration award
7090.1	Failing to comply with civil penalty or "order to correct" in Registrar's citation
7097	Suspension of additional licenses
7098	Revocation of additional licenses
7099.6	Non-compliance with a final citation
7107	Abandonment of a project without legal excuse
7108	Diverted funds or property received for a specific job to other purposes
7109	Willfully disregarded plans and specifications, or failing to complete the job in a good and workmanlike manner
7109.5	Violation of Safety Laws resulting in death or serious injury
7110	Willful disregard and violation of building laws
7110.1	Violating Section 206.5 of the Labor Code
7111	Failing to keep records and to make them available to a representative of the Registrar
7111.1	Refusing to or failing to cooperate with deputy in investigation
7112	Misrepresentation of a material fact on an application
7113	Failing to complete a project for the price stated in the contract
7113.5	Avoiding or settling for less than lawful obligations as a contractor through the various bankruptcy proceedings
7114	Aiding and abetting an unlicensed person
7115	Failing to comply with the Contractors' Law
7116	Committing a willful or fraudulent act as a contractor
7117	Acting as a contractor out of namestyle
7117.5	Contracting with inactive license
7118	Contracting with unlicensed person
7119	Failing to prosecute a job with diligence
7120	Failing to pay for materials or services
7121	Prohibition against associating with suspended or revoked license
7122	Participation of license in violating Contractors Law
7122.5	Responsibility of Qualifying Person for acts committed by his/her principal
7123	Conviction of a Felony in connection with construction activities
7124	A plea of nolo contendere is considered a conviction
7154	Employment of unregistered home improvement salesman
7155	Participation in violation by a home improvement salesman
7157	Model Home kickback prohibition
7159	Failing to comply with contract requirements
7161(b)	False advertising

License Revocations

Name	City	License No.	Date	Sections Violated
A & L DOORS	SANTA PAULA	702956	4/11/02	7090.1
A-1 CONSTRUCTION AND GENERAL CONTRACTING	TEMPLE CITY	630600	4/15/02	7085.6
ALL ROOF INC	LOS ANGELES	716577	4/15/02	7097, 7098, 7121, 7121.5, 7122.5
ALPINE CONSTRUCTION	REDLANDS	637080	4/15/02	7090.1
ALTERNATIVE AIR INC DBA KRAINERT HEATING & AIR COND	NAPA	728640	4/17/02	7090.1
AMB CONSTRUCTION	HAWAIIAN GARDENS	696571	5/13/02	7107, 7109(A), 7110, 7113, 7159(B, E, F, G, I), 7097, 7098, 7121, 7121.5
AMERICAN DREAM CONSTRUCTION INC	SAN DEIGO	729504	4/17/02	7107, 7109(A, B), 7113, 7097, 7098, 7121, 7121.5
AMERICAN EARTHQUAKE PREPAREDNESS INC	ENCINITAS	726590	4/25/02	7090.1
AMERICAN TECHNICAL SERVICES INC	SAN JOSE	754974	4/11/02	7090.1
ANDRZEJ STRYCZEK	BURLINGAME	652232	5/15/02	498, 7112, 7115/7068.1, 7097, 7098, 7121, 7121.5
ANGEL CITY CONCRETE	PACOIMA	702285	5/9/02	7090.1
ANTHONY DORAN	POWAY	578804	5/31/02	7109(A), 7113, 7117(A), 7097, 7098, 7121, 7121.5, 7095
ARTESIAN POOLS & SPAS, INC	LA JOLLA	761072	5/31/02	7107, 7109(A, B), 7113, 7059(B, D)
BELMONT FLOORING	LONG BEACH	759200	4/2/02	7085.6
BLACKSTONE BUILDING COMPANY	MORGAN HILL	582389	5/17/02	7107, 7113, 7115, 7159E, 7120, 7097, 7098, 7121, 7121.5
BROSSARD CONSTRUCTION	FAIRFIELD	625079	5/6/02	484B, 7106, 7107, 7108, 7108.5, 7113, 7116, 7120, 7097, 7098, 7121, 7121.5
CALLAHAN COMPANY	ALHAMBRA	699316	4/15/02	7090.1
CARMICHAEL CONSTRUCTION	RICHMOND	470043	4/17/02	7090.1
CENTRAL GARAGE DOOR CO	FOLSOM	748117	4/11/02	7090.1
CEO CONSTRUCTION	NORTHBRIDGE	790804	5/31/02	7107, 7109(A), 7113, 7030, 7159(B, E, G, L), 7097, 7098, 7121, 7121.5, 7122
CHAMPION ROOFS INC	LOS ANGELES	429481	4/15/02	7107, 7109(A), 7113, 7154
CLASS CONSTRUCTION CO	MISSION HILLS	775092	6/10/02	7109(A), 7113, 7111.1, 7117.6, 7125(B), 7116, 7108, 7114, 7083, 7097, 7098, 7121, 7121.5
COLIN FREEMAN COMPANY	TUJUNGA	558169	4/15/02	7107, 7109(A), 7114, 7108, 7097, 7098, 7121, 7121.5
CONSCAPE CONSTRUCTION	TRACY	736124	5/3/02	7090.1
CON-SCOTT ENTERPRISES	PALO CEDRO	719811	5/16/02	7108, 7108.5, 7109A, 7109, 7110, 7113, 7115/7164/, 7120, 7097, 7098, 7121, 7121.5
CORLEONE WOODWORKING	FREMONT	762092	5/11/02	7085.6
CROWN BUILDERS INC	LA MESA	494785	4/16/02	498, 7107, 7108, 7109(A, B), 7112, 7113, 7115, 7068.1, 7159, 7120, 7154, 7097, 7098, 7121, 7121.5, 7122.5
CUANO ED Y	GLENDALE	611104	4/11/02	7090.1
DESI RIVERA	SANTEE	678471	5/31/02	7107, 7109(A), 7113, 7115, 7159, 7117, 7097, 7098, 7121, 7121.5
DOLORES GOCKEL	EL CAJON	736691	4/16/02	7097, 7098, 7121, 7121.5
DOUCHINSKY BUILDERS	SAN JOSE CA	557301	5/15/02	7097, 7098, 7121, 7121.5
DOUGLAS JONES - WESTERN MEADOWS	ENCINITAS	542026	5/6/02	7107, 7113, 7115, 7159, 7117.5(B), 7097, 7098, 7121, 7121.5
ELECTRI-COM COMPANIES	OCEANSIDE	586496	4/17/02	7090.1
ELLIOTT DESIGN	BELVEDERE	696902	5/6/02	7090.1
ENGLISH GARDENER THE	ROCKLIN	754155	4/19/02	7090.1
EVANS TOM CONSTRUCTION	CANYON LAKE	574249	5/14/02	7090.1
F T PIPELINE CONSTRUCTION CO	ETIWANDA	704080	4/14/02	7090.1
FEDERAL FIRE RECONSTRUCTION	DIAMOND BAR	720231	5/28/02	7116, 7159(B, E, K, L),
FEDERAL FIRE RECONSTRUCTION, INC.	DIAMOND BAR	777896	5/28/02	7097, 7098, 7121, 7121.5
FERNANDO WADUGE DBA FERNANDO CONSTRUCTION	LOS ANGELES	733578	4/2/02	7085.6
FLORES CONSTRUCTION, INC	LOS ANGELES	755608	5/31/02	7107, 7113, 7115, 7159, 7117.5(B), 7097, 7098, 7121, 7121.5
FLYNN CONSTRUCTION	SAN JOSE	303285	5/15/02	7107, 7109A, 7109B, 7113, 7115/7159/, 7116, 7097, 7098, 7121, 7121.5
FOX CONSTRUCTION	AUBURN	496764	4/11/02	7090.1
GAMLIEL DAVID DBA D J CONSTRUCTION	CANOGA PARK	408296	4/2/02	7085.6
GREENBAY LANDSCAPE	SAN RAMON	731570	5/8/02	7107, 7109A, 7113, 7115, 7030A, B, 7159B, D, F, G, J, L, 7097, 7098, 7121, 7121.5
GURNEA ROOFING CO., INC	GARDEN GROVE	744715	6/10/02	7097, 7098, 7121, 7121.5
HOBAN THOMAS F	ANTIOCH	416337	4/11/02	7090.1
ITC THERMODYNE CORPORATION	SACRAMENTO	371251	4/2/02	7085.6
J C FLOORS	CAMPBELL	463824	4/8/02	7085.6
JAMES LIU	PALO ALTO	738956	5/16/02	7107, 7109A, 7113, 7115, 7159, 7117A, 7117.6, 7097, 7098, 7121, 7121.5
JAMES WALTER AMOS	CARSON	719250	6/10/02	7123, 7097, 7098, 7121, 7121.5
JESSE'S WOODWORK	LAKE ELSINORE	651347	4/28/02	7085.6
JIM D. HOUSTON	MODESTO	626309	5/8/02	7107, 7113, 7125B, 7115, 7159, 7159D, E,
JOE E VERNON II "JV CONSTRUCTION	ARCADIA	464230	5/31/02	7107, 7113, 7030(A, B), 7159(E), 7097, 7098, 7121, 7121.5
KRUIP M CONSTRUCTION COMPANY	LA MIRADA	715944	4/15/02	7090.1
KYNETT CHRIS CONSTRUCTION	SOUTH LAKE TAHOE	677794	4/8/02	7085.6
LEU S J CONSTRUCTION	KERNVILLE	609052	5/14/02	7090.1
LOTUS GARDEN & DESIGN	CARDIFF	503094	5/31/02	7107, 7109(A), 7113, 7097, 7098, 7121, 7121.5
MARVEL CONSTRUCTION	MODESTO	511293	4/17/02	7090.1
MASTER BUILDERS	RIALTO	375363	5/9/02	7090.1
MC DONALD CUSTOM PAINTING	MODESTO	708582	4/11/02	7090.1
MC NEAL PATRICK JOSEPH	NEWBURY PARK	680836	4/11/02	7090.1
O'CONNOR CONSTRUCTION	SAN FRANCISCO	657690	4/2/02	7085.6
OREY CONSTRUCTION	NORTHBRIDGE	685529	5/31/02	7107, 7109(A), 7113, 7030, 7159(B, E, G, L), 7097, 7098, 7121, 7121.5, 7122
OTAVILLA ENTERPRISES INC				
DBA: OTAVILLA MECHANICAL CONTRACTORS	MORGAN HILL	763021	5/17/02	7097, 7098, 7121, 7121.5
OTAVILLA MECHANICAL CONTRACTORS	MORGAN HILL	684749	5/17/02	7107, 7113, 7116, 7097, 7098, 7121, 7121.5
PACIFIC BUILDERS & REMODELING	SAN JUAN CAPISTRANO	328854	5/13/02	7109(A), 7109(B), 7110, 7113, 7115, 7125, 7097, 7098, 7121, 7121.5
PIONEER ROOFING CO	WEST SACRAMENTO	254568	4/11/02	7090.1
QUALITY CONTROL CONSTRUCTION CO	LOS ANGELES	311905	5/14/02	7090.1
QUALITY MASONRY CONSTRUCTION CO.	CATHEDRAL CITY	620349	5/31/02	7030, 7107, 7113, 7117.5, 7159(B, D, E, J)
SEAN MICHAEL DUFFY	PALM DESERT	471587	5/13/02	7107, 7108, 7109(A, B), 7110, 7113, 7115, 7030(A, B), 7150.2(B), 7159, 7116, 7117(A), 7120, 7154, 7083, 7154, 7097, 7098, 7121, 7121.5

CSLB's Industry Expert Program Update

When investigating complaints, CSLB's Enforcement Representatives sometimes rely on the expertise of tradespeople who are asked to inspect projects and render opinions on specific items of complaint. Those called to assist in investigations, and sometimes to testify at hearings, are trained members of the Board's Industry Expert Program. According to CSLB payment guidelines, IEs can earn \$50 per hour with a four-hour minimum for testimony and depending on the circumstances, \$50-\$300 or more for inspections and reports. Because the Industry Expert (IE) Program is an essential part of the investigation process, the Board's Enforcement Analytical Support and Training unit (EAST) recruits and trains construction experts who then become part of the statewide pool of Industry Experts.

If you are interested in participating in the program, request an application by voicemail at (916) 255-2788 or e-mail at ASmith@dca.cslb.ca.gov. When leaving a voicemail, speak slowly and clearly, leaving your name, license number, complete mailing address and telephone numbers where you can be reached. If you have any questions, contact the Board's Industry Expert Coordinator, Kathy M. Jones, at (916) 255-2786 or KJones@vpn.cslb.ca.gov.

After your application is received, the Board will review your license to ensure there are no unresolved licensing or enforcement actions against the license. Training is scheduled throughout the state, depending on the number of applicants in a given area and CSLB's need at the time.

The Board is currently accepting applications for the following classifications and locations:

San Diego, Orange, Imperial and Riverside Counties only:

- C-2 (Insulation/Acoustical), C-4 (Boiler, Hot Water Heat and Steam Fitting), C-7 (Low Voltage Systems),

- C-17 (Glazing), C-23 (Ornamental Metal), C-28 (Lock/Security Equipment), C-31 (Construction Zone Traffic Control), C-32 (Parking/Highway Improvement), C-38 (Refrigeration), C-43 (Sheet Metal), C-45 (Electrical Sign), C-46 (Solar), C-50 (Reinforcing Steel), C-51 (Structural Steel), C-55 (Water Conditioning), C-57 (Well Drilling), ASB (Asbestos Removal), C-61 (Limited Specialty), D-4 (Central Vacuum Systems), D-6 (Concrete Related Services), D-9 (Drilling, Blasting/Oil Field Work), D-10 (Elevated Floors), D-16 (Hardware/Locks/Safes), D-21 (Machinery and Pumps), D-24 (Metal Products), D-28 (Doors, Gates and Activating Devices), D-29 (Paperhanging), D-30 (Pile Driving/Pressure Foundation Jacking), D-21 (Pole Installation/Maintenance), D-34 (Prefabricated Equipment), D-35 (Pool/Spa Maintenance), D-38 (Sand/Water Blasting), D-41 (Siding/Decking), D-42 (Sign Installation), D-49 (Tree Service), D-50 (Suspended Ceilings), D-52 (Window Coverings), D-56 (Trenching), D-59 (Hydroseed Spraying), D-65 (Weatherization)

Orange, Los Angeles, San Bernardino and Riverside Counties only:

- C-38 (Refrigeration), C-39 (Roofing), C-45 (Electrical Signs), D-6 (Concrete Related Services)

Northern and Central CA only:

- C-35 (Lathing/Plastering);

Central CA and San Bernardino County only:

- C-53 (Swimming Pools)

San Francisco Bay Area only:

- C-54 (Tile)

Statewide:

- C-11 (Elevators), C-12 (Earthwork/Paving), C-15 (Flooring), C-42 (Sanitation System), C-47 (Manufactured Homes)

Applications should be submitted by October 31.



New Workflow Automation System to Aid Staffing Crunch

Continued from page 1

In light of the Board's mandatory workforce reduction (*see page 1*) and extremely tight operating budget, IWAS couldn't have come at a better time. Once fully trained and proficient in the new program, staff will be able to route work electronically, review and process application(s) on a computer screen, and store paper documents in a digital/electronic format. The system will notify staff automatically when a work item is due for processing.

Beginning in September 2002, current licensing files and other miscellaneous licensing-related documents such as new applications, were converted into electronic images. The Licensing Units' previous manual paper processes are being replaced with an automated electronic method to scan incoming mail, store images, and retrieve, review and update documents. To optimize the automated features of IWAS, the Board is currently adding timesaving barcodes to many existing forms and letters.

Eventually, IWAS will enable the Board to provide faster service. Because all documents will be readily available via their computers, staff will no longer need to request a file or physically search the office for individual documents. IWAS will streamline document processing by enabling staff throughout the Board to access and process the same work item and/or scanned image(s) simultaneously. Staff can also trigger automatic reminders from IWAS when specific license application(s) or other work items require future action.

Once fully implemented in June 2003, IWAS will facilitate statewide electronic access to all complaint and license application-related documents for Board staff with appropriate security clearance.

License Revocations, continued

Name	City	License No.	Date	Sections Violated
SEYDEL ROBERT CONSTRUCTION	LOS ANGELES	633818	5/9/02	7090.1
SMITTY'S CONSTRUCTION CO	SALINAS	752345	4/18/02	7107, 7030, 7108, 7109A, 7110, 7113, 7115, 7159(B, D, E, F, J, K, L), 7120
SOLAR MASK WINDOW TINTING	RANCHO SANTA MARGARITA	697231	4/16/02	7090.1
STONWORKS TILE MARBLE AND FABRICATION	ANAHEIM	723098	4/16/02	7085.6
TAYLOR KEN CONSTRUCTION	SAN BERNARDINO	384861	4/17/02	7090.1
TOTH CAROLYN JEAN	RAMONA	523099	4/17/02	7090.1
TRI-COUNTY ROOFING	GARDEN GROVE	778871	6/10/02	7113, 7116, 7097, 7098, 7121, 7121.5,
UPHILL CONSTRUCTION	SAN DIEGO	731118	4/15/02	7090.1
WEST COAST ROOFING	SAN JOSE	698496	4/18/02	7109A, 7113, 7030(A, B), 7083, 7110, 7115, 7159(B, F, J, K, L),
WESTCO CONSTRUCTION & SUPPLY INC	LOS ANGELES	544558	5/9/02	7090.1

CSLB's Automated Phone System Available Around the Clock: Call 800-321-CSLB (2752)

Take advantage of CSLB's toll-free 24-hour automated phone system for information on applying for a license, license maintenance, answers to

frequently-asked questions, and forms and publications. The system can be used day or night, weekends and holidays and during regular business hours.

To use the shortcuts below, dial (800) 321-CSLB (2752) then enter the codes for the information you need. It is not necessary to wait for individual prompts.

Maintaining your Contractor's License

- 1221 License Renewal
- 122211 Bond Requirements
- 122212 Workers' Compensation Insurance Requirements
- 12222 Qualifying Person Requirements
- 122223 Replacing the Qualifying Person
- 12223 Home Improvement Certification
- 122241 Civil Court Judgment Information
- 122242 Family Support Information
- 122311 Business Name Changes
- 1223121 ... Adding a Classification
- 1223122 ... Adding a Certification
- 122313 Officer Changes
- 1223141 ... Inactivating a License
- 1223142 ... Reactivating a License
- 1223143 ... Canceling a License
- 12232 License Business Structure
- 1224 Laws and Classification Information
- 1241 How to Resolve a Complaint
- 1242 Types of Complaints
- 1243 Complaint Disclosure
- 1244 SWIFT Info

Ordering Forms for License Maintenance

- 1231 Order Original Application for Contractors License
- 1231 Order Condensed Version of Original Application
- 1231 Order Additional Classification Application

- 1231 Order RME/O Replacement Application
- 12315 Order Asbestos Removal Certification Application
- 12315 Order Hazardous Removal Certification Application
- 12315 Order Home Improvement Certification Application
- 1232 Order Renewal Application
- 1232 Order Inactivation Application
- 1232 Order Reactivation Application
- 1233 Order Business Name/Address Change Form
- 1233 Order Officer Change Form
- 1233 Order Disassociation Form
- 1234 Order Bond/Cash Alternative Forms
- 1234 Order Workers' Compensation Exemption Form
- 1234 Order Joint Venture Application
- 1234 Order Home Improvement Salesperson Application

Contractor Information & Pamphlets

- 142 Order "Asbestos, A Contractors Guide and Open Book Exam"
- 142 Order "Blueprint for Becoming a California Licensed Contractor"
- 142 Order Home Improvement Contracts Application and Exam"
- 142 Order the Contractor Kit
- 11 Contractor License Status

Consumer Information & Pamphlets

- 141 Order "What You Should Know Before You Hire a Contractor"
- 141 Order "Get Information to Build on" Kit
- 141 Order "A Consumer Guide to Asbestos"
- 141 Order "A Consumer Guide to Filing Construction Complaints"
- 132 How to File a Complaint
- 141 Order a Complaint Form
- 131 Complaint Disclosure Information
- 132 Info about Your Pending Complaint
- 1323 Reporting Civil Court Judgments

Documents in Writing

- 1332 General Status Letters
- 1332 Bond Status Letters
- 1333 Verified Certificates
- 1334 Copies of Public Documents

Applying for a Contractor's License

- 1211 Who Needs a License?
- 1212 Classification Information
- 12131 Application Requirements
- 12132 Exam Information
- 12133 Waiver of Exam Information
- 12134 License Issuance Information

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