

# CALIFORNIA LICENSED CONTRACTOR

STEPHEN P. SANDS, REGISTRAR

FALL 2004

ARNOLD SCHWARZENEGGER, GOVERNOR

## Fingerprinting Update

The CSLB is mandated to implement its fingerprinting program January 1, 2005. Under the law, each applicant for a new contractor's license must be fingerprinted and subjected to a criminal background check prior to receiving a license. This means that each new officer, director, partner, associate and responsible managing employee will be required to submit fingerprints. The same requirements apply to home improvement salesperson applicants.

Individuals on a contractor's license prior to January 1, 2005 will not be required to submit fingerprints unless they apply to be added to another license. Only those who have already been fingerprinted and for whom a criminal history remains available will be exempt from the new requirement.

The CSLB expects approximately 60,000 individuals to be fingerprinted the first year. To minimize the workload impact of this new program, the Board has been working with the Department of Justice (DOJ) on the programming requirements to implement this electronically. A key element of the program is the use of Live

Scan technology. By submitting prints via Live Scan, fingerprints will be processed three to six months faster than if manually submitted. For the Live Scan locations and hours of operation throughout the state visit <http://caag.state.ca.us/fingerprints/publications/contact.pdf>.

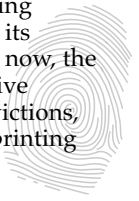
In cases where the CSLB receives information from the DOJ disclosing a criminal history for an applicant or licensee, a determination will be made whether or not to deny the application or file an action against the license based on the criminal information. Denial or revocation of a professional or vocational license is permitted for a conviction of a crime, if the crime is substantially related to the qualifications, functions or duties of the licensee. Even if the conduct does not directly involve the mechanics of the contracting profession, a crime may still be substantially related if it relates to the qualifications, functions, or duties of the profession.

For example, crimes such as acts of physical harm, destruction of property or violence brought on by failure to control

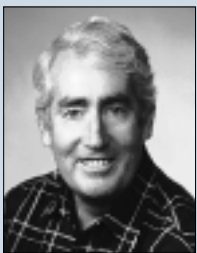
one's temper or emotions could be deemed substantially related if a conciliatory demeanor in dealing with other persons and respect for their property is deemed a necessary attribute of a contractor. Likewise, crimes involving acts of dishonesty, breach of fiduciary duty, deceit, or tax evasion could be considered substantially related if honesty and integrity are determined to be necessary attributes of a contractor.

Once a substantial relationship has been established, the CSLB will look at any evidence of rehabilitation. Board Rule 869 lists the criteria that will be considered when making a determination to deny or discipline a license. The burden is on the applicant or licensee to prove the facts that establish rehabilitation. Rehabilitation must be shown by clear and convincing evidence that it has actually occurred.

The CSLB believes the fingerprinting program will be a valuable tool in its consumer protection efforts. Until now, the Board has had to rely on prospective licensees to disclose criminal convictions, and some may hide them. Fingerprinting will correct this problem.



## CHAIRMAN'S COLUMN



By Larry Booth

*I am honored that my fellow Board members have seen fit to recycle me through another term as Board Chair. I look forward to another year of challenges and accomplishments with CSLB,*

*and appreciate the Board's dedication to the construction industry—the largest industry in the state—and to protecting consumers. CSLB will be involved in several projects in the coming year that will hopefully improve the service it provides contractors and consumers.*

*In February, Governor Schwarzenegger created the California Performance Review (CPR) to conduct a focused assessment of California government—and recommend practical changes to reduce costs, increase productivity, improve services and make government more responsible and accountable to the public.*

*CPR recommends the creation of a new organizational structure for state government,*

*with 11 mega-departments to replace the current 11 agencies and 79 underlying departments. Under CPR's plan, agencies responsible for professional licensure and regulation under the Department of Consumer Affairs, including the CSLB, would be either eliminated altogether or moved under the auspices of three of the 11 mega-departments.*

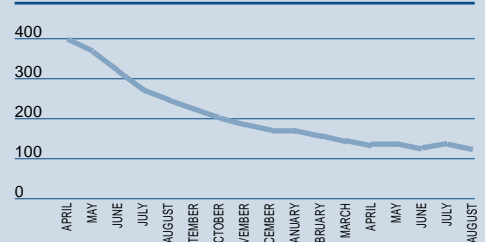
*Specifically, CPR's recommendations that affect CSLB include:*

- Eliminating the Department of Consumer Affairs (DCA) and the Contractors State License Board.
- Creating an integrated Commerce and Consumer Protection Department (CCPD) to oversee professional licensure and regulation of non-health related professions and trades, including contractors.
- Transferring CSLB peace officers to the new Department of Public Safety and Homeland Security.

*CSLB will monitor the Commission's work as it evolves. To review CPR's report visit [www.cpr.ca.gov](http://www.cpr.ca.gov).*

*Recent circumstances with the State's budget and hiring freeze had caused delays in services and to some degree still do. However, license processing backlogs have been virtually eliminated, and despite a record number of applicants, processing times continue to be current. Similarly, despite a 20 percent loss in staff over the last three years, through effective and innovative leadership, the Board's Enforcement Unit has made impressive headway in case age reduction and the number of cases closed (see below).*

Reduction in Cases Over One Year Old April 2003 to August 2004



Continued on page 3

## Testing Contract Clears Exam Backlogs

CSLB gave more than 1,700 license applicants the green light to open contracting businesses and begin contributing to the economy as contractors after they passed their licensing exams at a temporary testing center in May. That month, the Board eliminated a 17-week testing backlog caused by the shift in accumulated applications from licensing to testing.

Last spring, CSLB contracted with Mobile Marketing Testing and Training (MMTAT), a professional testing company, to help it eliminate the exam backlogs and get qualified contractors licensed as soon as possible. Before the contract was implemented, the Board's exams were being scheduled as far out as 17 weeks from the date of application approval—up from the Board's normal business standard of 21 days.

The contract allowed CSLB to schedule approximately 4,600 more applicants for May exam dates. Many of those applicants had previously been scheduled to test in June, July and August.

MMTAT administered exams at three temporary testing centers in Norwalk, San

Bernardino and Oakland six days a week during the month of May. Because applicants take an average of two exams to become licensed, approximately 9,000 exams were scheduled at the three temporary testing centers during the month, in addition to the 4,000 exams scheduled at CSLB's permanent testing centers.

Many of the 2,259 applicants who failed their exams at the temporary testing centers have already scheduled a new test date that in some cases is earlier than their original date at the CSLB test center.

### CSLB Expands San Jose Test Center

For the convenience of Bay Area license applicants, CSLB has received funding approval for immediate expansion of its San Jose testing center from 7 seats to approximately 18 seats. Exams are administered at the new center five days per week.

The expansion will reduce applicant waiting time in the Oakland test center and provide applicants from San Jose and the surrounding area a much more convenient location for their exams.

### License Exams Updated, SMEs Needed

For the first time in decades, all of CSLB's 45 licensing and certification examinations are based on occupational analyses that are less than five years old. Exams are typically updated every four to seven years. During the year-long process, each examination is scrutinized through an occupational analysis to identify the

important tasks and knowledge required to work safely and competently. Then the examination development cycle, including workshops on item writing, item review, and setting a passing score, begins. When an examination is updated or revised, a new study guide is also prepared.

The Testing Division is committed to keeping the examinations updated, valid, and in compliance with legal guidelines. Occupational analyses are or will soon be underway on the S-01 Asbestos Certification, C-07 Low Voltage, C-08 Concrete, C-47 General Manufactured Housing, C-09 Drywall, C-32 Parking & Highway Improvement, C-53 Swimming Pool, and C-17 Glazing examinations.

To do this, the Board will recruit a large number of Subject Matter Experts (SMEs) to assist in the occupational analysis and examination development processes. SMEs must be contractors holding active licenses in good standing in these classifications. SMEs participate in two-day workshops at CSLB's Sacramento headquarters. CSLB will reimburse their travel and hotel expenses and will pay SMEs a \$100 per day honorarium for participation.

Interested contractors can fax their names, addresses, license classifications and numbers, and their phone and fax numbers to (916) 255-2973, or mail the information to Testing Unit, CSLB, P.O. Box 26000, Sacramento, CA 95816. Recruitment will begin once workshops are scheduled. Please do not call the Board for workshop schedules.



### THE CALIFORNIA LICENSED CONTRACTOR

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Gina Crawford, *Editor*

## Board Elects New Officers

The Contractors State License Board elected new officers at its June 24 meeting in Sacramento. Outgoing Board Chair Anthony Elmo handed the reins over to Larry Booth, while Bert Sandman was elected Vice Chair. John Hall took over as Secretary.

Larry Booth is the Board Chair for the second time since he was appointed to the Board as a specialty contractor representative in May 2000. He was reappointed in July 2003, and his current term continues until June 2007. A principal with Frank M. Booth Inc./Valley Sheet Metal Company since 1974, Mr. Booth is a licensed contractor and a registered professional engineer. Always an active Board member, Larry Booth is a past chair, having served in that position from June 2002 to June 2003.

John "Bert" Sandman is now the Board's Vice Chair. He joined the Contractors State License Board in 2000 as an "A" Contractor and was reappointed in 2002. His current term continues until June

2006. Mr. Sandman left his previous position as president of A. Teichert and Son after more than 30 years with the company and accepted the role of President and Chief Operating Officer of ARB Inc. located in Lake Forest, California. He is a member of the Associated General Contractors of America and is on the Associated General Contractors of California's Board of Directors.

John Hall is the Board's Secretary. First appointed as a public member to the CSLB by then-Assembly Speaker Robert Hertzberg in November 2000, Mr. Hall was reappointed in May. He will remain a member until June 2008. He has been the business manager of the Plumbers Local Union Number 78 for approximately 10 years. Prior to that, he served as a local officer for 15 years. Mr. Hall is also a California-credentialed vocational instructor with nine years of teaching experience and 19 years on the Joint Apprenticeship and the Joint Labor Management and Training Committees.

## SB 30 Creates New Home Improvement Contract Requirements

In August the Legislature passed and in September Governor Schwarzenegger signed, SB 30 (Figueroa), a bill to reform home improvement contracts. The bill also created a new contract for service and repair jobs of \$750 or less.

In order to give industry time to produce new contracts that comply with the requirements of SB 30, the bill's provisions will become effective on July 1, 2005. Therefore, current home improvement contract requirements will remain effective until July 1, 2005.

SB 30 requires various disclosures and notices to be included within the home improvement contract. The idea is to use the contract itself to inform homeowners of important contract requirements. For example, for years contractors have not been allowed to take a down payment of more than 10% or \$1,000 whichever is less. However, consumers don't always

know this and sometimes make down payments that are too large.

SB 30 will require that the statement "THE DOWNPAYMENT MAY NOT EXCEED \$1,000 OR 10 PERCENT OF THE CONTRACT PRICE, WHICHEVER IS LESS" be included in the contract itself, thereby notifying the consumer of his or her rights at the time they most need to know them. CSLB expects the availability of this simple consumer protection information to reduce complaints to the Board.

SB 30 also created a new service and repair contract. This contract can be used for jobs of \$750 or less. A licensed contractor using a contract that meets all the new requirements can perform a service and/or repair job without running afoul of the three-day right to cancel.

There will be more information on the requirements of SB 30 in future issues of this newsletter and on the Board's Web site at [www.cslb.ca.gov](http://www.cslb.ca.gov).

## How to Drop a Classification from Your License

Due to rising insurance costs, many licensees with more than one license classification have found they cannot afford to maintain certain classifications. As a result, they have asked the Board to inactivate individual classifications on their licenses. However, the Board cannot **inactivate** individual classifications on a multiple classification license—the entire license must be "inactivated" as a whole.

Instead, when a multiple-classification licensee no longer wants to maintain a specific classification, the licensee must

submit a written request to the CSLB's License Modification Unit to **remove** the unwanted classification. The licensee can add it again in the future by submitting an Application for Additional Classification along with the required \$50 filing fee. If the application is submitted within five years of the removal date, a trade exam will not be required.

To request the removal of a classification from your license, write to: CSLB License Modification Unit, P.O. Box 26000, Sacramento, CA 95626.

## Thirty-Day Grace Period for Renewals Eliminated

The 30-day grace period that has allowed licensees to renew their expired licenses without a delinquent fee will be eliminated effective January 2005. SB 1914 mandates that licenses expiring on or after January 31, 2005, will no longer have a renewal grace period and will be subject to a delinquent fee if a renewal application is not acceptable by the Board and postmarked by the expiration date of the license.

Effective January 31, 2005, all renewal applications postmarked after the expiration date of the license will require a delinquent fee in addition to the renewal fee. The fee for a delinquent active license renewal is \$450 which includes a \$300 active renewal fee and a \$150 delinquent fee.

The fee for a delinquent inactive license renewal is \$225 and includes a \$150 inactive renewal fee and a \$75 delinquent fee.

Licenses that expire on or before December 31, 2004, will not be affected by this change and will be allowed the 30-day grace period.

## Chairman's Column

*Continued from page 1*

CSLB's priorities continue to be maintaining license processing times that allow existing contracting businesses to continue working, processing license applications as quickly as possible so new businesses can be created, and maintaining reasonable complaint processing times. Notable challenges continue to be restoring the Call Center to its original service level—a top priority for CSLB—and combating the underground economy. These challenges will be tackled as staffing levels allow. In the meantime, contractors are encouraged to get as much information as possible from the Board's Web site at [www.cslb.ca.gov](http://www.cslb.ca.gov) or by calling its automated phone system at (800) 321-CSLB (2752).

## CONTRACTOR EDUCATION CORNER

The California Council of the Painting & Decorating Contractors of America will host its 2005 Convention and the 16th Annual Western Region Paint and Paper Tradeshow February 24-27, 2005 in Sacramento at the Capitol Plaza Holiday Inn. Seminar and training topics will include Estimating for Profit, Faux Finishing, Safety for Painters, New Products, Insurance, Financial Planning for your company and employees, and more.

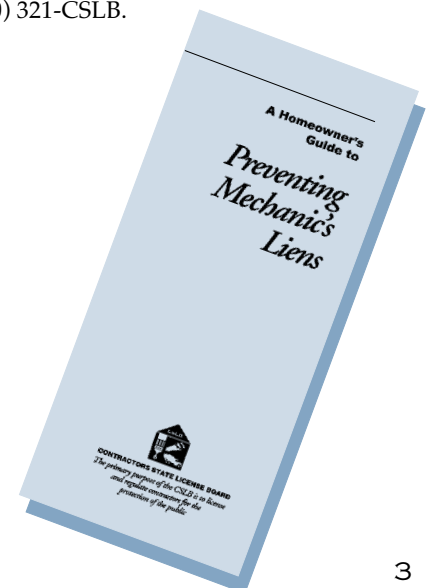
To register for this event, mail your name, address, and phone number, along with the \$250 registration fee to PDCA, 3504 Walnut Avenue, Suite A, Carmichael, CA 95608. (PDCA members receive a \$50 per person discount on registration fees). You may also fax the information to (916) 972-9831. Credit card payments can be taken by phone at (916) 972-1055, or by email at [calpainters@attglobal.net](mailto:calpainters@attglobal.net). Registration fees will increase to \$300 after January 15, 2005. For more information on how to register call (916) 972-1055 or visit [www.paintingcontractorsassoc.com](http://www.paintingcontractorsassoc.com).

## CSLB's Mechanic's Lien Brochure Now Available

The Contractors State License Board has produced a new free publication, *A Homeowner's Guide to Preventing Mechanic's Liens* that can help homeowners protect their home and avoid paying twice for work performed on their homes.

*Preventing Mechanic's Liens* explains what a mechanic's lien is, how it works, the steps homeowners should take to protect themselves against unwarranted liens, how to prevent liens, and what to do when a lien is filed.

The brochure is available on CSLB's Web site, [www.cslb.ca.gov](http://www.cslb.ca.gov) or by calling (800) 321-CSLB.





## 2004 Legislative Update

### Board-sponsored Bills:

#### SB 1914

##### (Senate Business & Professions Committee)

This bill contains miscellaneous provisions for various Department of Consumer Affairs' boards and bureaus, including multiple technical, clarifying, and streamlining changes to CSLB license law, proposed and recommended by CSLB staff and approved by the CSLB Board. SB 1914:

- Eliminates a current provision that precludes a convicted unlicensed contractor from applying for a license for one year;
- Increases the qualifying individual's license bond amount to \$12,500, effective January 1, 2007;
- Reduces the reinstatement period for failure to pay a civil penalty or comply with an order of correction to 90 days, instead of the current one year;
- Expands the definition of cases eligible to be sent to arbitration; and,
- Eliminates confusing "grace period" language for delinquent fees that erroneously leads licensees to believe their license has not expired when, in fact, it has. See page 3 for more information.

The bill also:

- Contains multiple changes to CSLB license law, including the removal of several references to completed studies and redundant notice requirements;
- Requires a form for address changes; and,
- Clarifies the term "associate."

### Excavation Law Changes Effective January 1

In June, AB 1264 was signed into law, revising Section 4216.8 of the Government code regarding excavating and boring. The new law, effective January 1, 2005, makes provisions for anyone renting or leasing excavation and boring equipment to accept "all liability and responsibilities contained in the regional notification center law..." in order to be covered by the Inquiry Notification Number (ticket) provided by the Regional Notification Centers (Underground Service Alert). Also, 4216 (c) defines "excavator" to mean "any person, firm, contractor or subcontractor, owner, operator, utility, association, corporation, partnership, business trust, public agency, or other entity which, with their, or his or her, own employees or equipment performs any excavation." Each contractor and subcontractor on

#### AB 2216 (Nakanishi)

This bill extends the statute of limitations for specified misdemeanor violations of CSLB law from one year to two years. The current time frame is not practical because some complaints brought to CSLB for investigation may not actually be filed until months after the act occurred.

AB 2216 also contains a number of clean-up provisions to the Board's new procedures for enacting SB 1953 (Chapter 744, Statutes of 2002), which requires applicants for licensure and home improvement salesperson registration to furnish a full set of fingerprints to the Board for purposes of conducting a criminal history check. This bill allows the Registrar, upon notification of an arrest of a member of the personnel of a licensee or home improvement salesperson, to require the arrestee to provide proof of the disposition of the matter. It also requires the Board to inform an applicant of the earliest date on which he or she may reapply for a license when that person's license application has been denied on grounds that the applicant has committed a crime substantially related to the qualifications, functions, or duties of a contractor.

### Other Legislation of Interest to CSLB:

#### SB 30 (Figueroa) Home Improvement Contracts

This legislation clarifies home improvement contracts to make them more readable and useful, and splits larger home improvement contracts from smaller service and repair contracts. See page 1 for more information.



### Clear Advertising Keeps Landscapers out of Trouble

It has come to the Board's attention that some landscape contractors have been erroneously advertising for swimming pool work since the passage of AB 341 last year. AB 341 allows C-27 Landscape contractors to enter into a prime contract for swimming pools, spas, or hot tubs, provided they are part of a larger landscape project and *are constructed* by a contractor who holds a C-53 Swimming Pool license classification.

However, Section 7027.1 of the Business and Professions Code states, in relevant part that: "It is a misdemeanor for any person to advertise for construction or work of improvement...unless that person holds a valid license...in the classification so advertised..." Compliance with the law requires clear advertising specifying that any swimming pool, spa or hot tub construction included as part of a larger landscaping project by a C-27 Landscaping contractor *will be performed* by a licensed swimming pool contractor. A C-27 Landscape contractor who also holds the C-53 Swimming Pool classification is not required to include this information in advertisements.

In most cases, small modifications in the advertisement indicating that the construction portion of the swimming pool, spa or hot tub will be performed by a licensed C-53 contractor will bring the contractor into compliance with the law. Violations are punishable by a fine of \$700 to \$1,000.

### Attention C-10 Contractors: Certification Required January 1

Effective January 1, 2005, certain employees of C-10 Electrical contractors must be certified with the Department of Industrial Relations' Division of Apprenticeship Standards. The requirement is a result of AB 931, which was passed in 1999.

Section 3099.2 (a) (1) of the Labor Code states, "Persons who perform work as electricians shall become certified pursuant to Section 3099 by January 1, 2005. After January 1, 2005, uncertified persons may not perform electrical work for which certification is required."

There are some exceptions. For example, the qualifier for the C-10 license classification is exempt from the certification requirements. To find out more, visit the Board's web site at [www.cslb.ca.gov](http://www.cslb.ca.gov) and click on the "Electrical Certification" link under "Contractors," or visit [www.dir.ca.gov/DAS\\_ECU\\_FAQ.htm](http://www.dir.ca.gov/DAS_ECU_FAQ.htm) for the answers to many frequently asked questions regarding the program.



## ENFORCEMENT UPDATE

## Board Combats Underground Economy and Cites Unlicensed Pool “Consultants”

**C**SLB’s enforcement program continues to combat the underground economy, as current resources allow, because of the threat it poses to public safety, consumers and legitimate businesses, and because of the billions of dollars of lost tax and government revenues it causes. To this end, the Board continues to partner with industry associations and local building departments to promote the common goal of eliminating the problems created by unlicensed contractors who perform shoddy work, disregard building codes, use deceptive business practices, misrepresent their license status, and/or engage in the underground economy.

### New Scam

Recently the CSLB has seen a significant increase in the number of unlicensed businesses offering their services as “swimming pool consultants.” These unlicensed consultants convince homeowners to act as the owner-builder on their pool project, claiming they can save substantially by doing so. The consultant contracts to direct and control the project, promising to select and supervise workers and inspect the project as it progresses. What they don’t say is that this work requires a license.

They also don’t say that as an owner-builder, the homeowner assumes all of the risk, responsibility and liability for the

workers and the job they do—and often ends up paying as much or more for the project. Although it is not illegal for a homeowner to act as an owner-builder, the CSLB usually recommends that homeowners hire a licensed, reputable contractor to do the work. To qualify as an owner-builder, the homeowner must provide workers’ compensation insurance and withhold taxes. If a subcontractor is hurt on the job, the homeowner could be asked to pay for injuries and rehabilitation through their own homeowner’s insurance policy. If the job is done improperly, or if any of the construction doesn’t pass building inspections, the homeowner is responsible for correcting the work.

### New Sting

To drive home the message, CSLB and the National Pool and Spa Industry conducted and publicized a Northern California undercover sting in July. Thirteen suspects, who call themselves “consultants” but act as unlicensed swimming pool contractors, were cited. Six will be required to appear in municipal court to answer to misdemeanor charges for contracting without a license; they could face a maximum of six months in jail and/or a \$1,000 fine for a first offense. Seven others were issued administrative citations. The message: swimming pool contracting requires a license and consumers need to be aware of the risks they take when hiring such illegal consultants.

### New Action

After the July sting, CSLB took swift action against another unlicensed consultant operating in the area. In September, a homeowner hired a non-licensee in El Dorado County to consult on the construction of a \$30,000 pool. The consultant’s Web site and contracts stated that he would hire and schedule all subcontractors and “be onsite as necessary to ensure the subcontractors have completed their work.” The homeowner, dissatisfied with the consultant’s work, cancelled the contract and reported the consultant to CSLB. The Board issued him a \$2,000 citation for contracting without a license and illegal advertising.

### New Tactic

Another of CSLB’s newest enforcement tactics involves using local building department officials as the Board’s eyes and ears at the permit and inspection stages. In many cases, these building department officials now work hand in hand with CSLB’s enforcement staff and report suspected unlicensed activity to CSLB when warranted. This collaboration enables the Board to take advantage of building departments’ resources in the field and on jobsites, increasing CSLB’s ability to investigate and take action against unlicensed operators—and maximizing enforcement for both agencies.

## CPSC, Fluke Corp. Announce Recall of Electrical Testing Components

The U.S. Consumer Product Safety Commission has recalled Modular Test Leads used for electrical testing multimeters in voluntary cooperation with the product’s manufacturer, Fluke Corporation. The recall includes only Fluke Test Lead Models TL221, TL222 and TL224. Consumers should stop using the recalled modular test leads immediately and contact Fluke for information on getting free replacement components.

Approximately 110,000 leads were sold between December 2002 and March 2004 through home and hardware stores and electrical distributors nationwide. They were sold individually for about \$18, and with a variety of Fluke multimeters and accessory kits sold for \$45–\$450.

The leads, which are used to connect probes to handheld digital multimeters when testing for the presence and amount of voltage in electrical circuitry, can result

in incorrect multimeter readings. This poses a serious shock or electrocution hazard if the consumer touches live wires that the meter has read as having no electrical current. Fluke has received 29 reports of the leads operating improperly, though no injuries have been reported.

The recalled test leads are red and black with no permanent probes attached. They have the Fluke logo on the connector ends. The model numbers are not on the test leads, but are written on the packaging or on product documents. The recall does not include Fluke test leads with permanently attached test probes or Fluke test leads with a SureGrip™ symbol.

For more information, consumers should call Fluke Corporation toll-free at (888) 401-9940 between 5 a.m. and 4 p.m. PT Monday through Friday. Consumers also can access Fluke’s Web site at [www.fluke.com](http://www.fluke.com).

## Calling All Contractors—Sting Houses Needed

The Contractors State License Board needs homes for future sting sites. Anyone interested in volunteering their home to help catch unlicensed contractors in the act should call the Northern Statewide Investigative Fraud Team at (916) 255-2924 or the Southern Statewide Investigative Fraud Team at (562) 466-6017.

CSLB conducts an average of three undercover sting operations throughout the state each month. Each sting requires CSLB’s undercover investigators to set up at a predetermined home site and pose as homeowners interested in contracting for a variety of home improvement projects.

The actual homeowners are never present for the stings and the home address is not publicized with sting results. Undercover stings resulted in approximately 139 citations in fiscal year 2003/04 and more importantly, 329 misdemeanor filings with local District Attorneys.

## Disciplinary Actions

### May–August 2004

#### Business & Professions Code Sections

The following B&P Codes may be referenced in the list of revocations:

- 490 Relationship of conviction of a crime to licensed activity
- 7018.5 Failing to provide notice to owner regarding lien provisions
- 7026.7 Advertising as a contractor without a license
- 7028 Acting in the capacity of a contractor without license
- 7029 Contracting as a joint venture without the required license
- 7029.5 Failing, as a plumbing, electrical sign or well drilling contractor, to display identification on business vehicles
- 7030 Failing to include in a contract the notice that contractors are licensed by the Contractors State License Board
- 7030.5 Failing to fulfill the requirement that the contractor's license number be placed on all contracts, subcontracts, calls for bid, and other forms of advertising
- 7071.11 Judgment or admitted claim against bond
- 7083 Failing to report a change of address, namestyle, or personnel within 90 days
- 7085.6 Failing to comply with an arbitration award
- 7090.1 Failing to comply with civil penalty or "order to correct" in Registrar's citation
- 7097 Suspension of additional licenses
- 7098 Revocation of additional licenses
- 7099.6 Non-compliance with a final citation
- 7107 Abandonment of a project without legal excuse
- 7108 Diverted funds or property received for a specific job to other purposes
- 7109 Willfully disregarded plans and specifications, or failing to complete the job in a good and workmanlike manner
- 7109.5 Violation of Safety Laws resulting in death or serious injury
- 7110 Willful disregard and violation of building laws
- 7110.1 Violating Section 206.5 of the Labor Code
- 7111 Failing to keep records and to make them available to a representative of the Registrar
- 7111.1 Refusing to or failing to cooperate with deputy in investigation
- 7112 Misrepresentation of a material fact on an application
- 7113 Failing to complete a project for the price stated in the contract
- 7113.5 Avoiding or settling for less than lawful obligations as a contractor through the various bankruptcy proceedings
- 7114 Aiding and abetting an unlicensed person
- 7115 Failing to comply with the Contractors' Law
- 7116 Committing a willful or fraudulent act as a contractor
- 7117 Acting as a contractor out of namestyle
- 7117.5 Contracting with inactive license
- 7118 Contracting with unlicensed person
- 7119 Failing to prosecute a job with diligence
- 7120 Failing to pay for materials or services
- 7121 Prohibition against associating with suspended or revoked license
- 7122 Participation of license in violating Contractors Law
- 7122.5 Responsibility of Qualifying Person for acts committed by his/her principal
- 7123 Conviction of a Felony in connection with construction activities
- 7124 A plea of nolo contendere is considered a conviction
- 7154 Employment of unregistered home improvement salesman
- 7155 Participation in violation by a home improvement salesman
- 7157 Model Home Kickback prohibition
- 7159 Failing to comply with contract requirements
- 7161(b) False advertising

#### License Revocations

Name	City	License No.	Date	Sections Violated
A & M CONCRETE	WINDSOR	764458	8/17/04	7107, 7109(A), 7113, 7115, 7159(B, D, E, F, G, K, L)
A E M CONSTRUCTION	CARMICHAEL	771745	8/17/04	7071.11
A PARADISE DEVELOPERS	CORONA	628544	7/14/04	7107, 7109(A), 7113, 7115, 7030(A), 7159, 7117(A), 7120, 7097, 7098, 7121, 7121.5
A VETERAN BUILDER	VISALIA	652614	8/17/04	7071.11
ACCORD CONSTRUCTION	ORANGE	517011	6/25/04	7085.6
ACCURATE ROOF INSPECTION	PITTSBURG	373762	8/17/04	7097
ADAMCZYK ANDRZEJ	SAN FRANCISCO	714366	8/17/04	7117.5(B), 7118
ADVANCE NEON INC.	SACRAMENTO	196298	8/13/04	7071.11
AL THOMPSON	CAMARILLO	380330	7/2/04	7107, 7109(A), 7119, 7113, 7115, 7159(E, F, G, J, K, L)
ALL ABOUT ROOFING	SACRAMENTO	674854	8/3/04	7117.5(B), 7030.5, 7083, 7150.2
ALL COUNTY CONSTRUCTION	NORTHBRIDGE	694835	8/17/04	7071.11
ALL DRAINS PLUMBING COMPANY INC.	SAN DIEGO	736488	6/25/04	7085.6
ALL PRO PAINTING	NAPA	613920	8/13/04	7030(A, B), 7107, 7110, 7116, 7159(B, D, E, F, J, K, L)
ALL-SAC PLUMBING & DRAIN	SACRAMENTO	752899	6/30/04	7085.6
AMERICAN DESIGN ROOFING	ANTIOCH	448273	8/17/04	7097
AMERICAN DESIGN ROOFING INC.	ANTIOCH	748276	8/17/04	7109(A), 7083, 7113, 7018.5, 7030(A), 7071.13, 7110, 7159(B, F, G, J, K, L, M)
ANDERSON HOMES	SANTA ROSA	585060	8/3/04	7071.11
ANDERSON WOODWORKING	FRESNO	718964	6/25/04	7085.6
ANDREW HSU	MONROVIA	469746	6/14/04	7109(A), 7113
ANTRANIK BEDROSSIAN	GLENDALE	647719	8/13/04	7071.11
ARTIFICIAL ARTISTS	CORONA	792631	5/24/04	7030(A, B), 7159(A, D, E, F, G, G, J)
ASH CONSTRUCTION	STOCKTON	791467	8/3/04	7071.11
AUSSIE ENGINEERING	SIMI VALLEY	768284	8/9/04	7097, 7098, 7121, 7121.5
B & C CONTRACTORS II	PALM SPRINGS	748874	6/16/04	7085.6
BESDECO	ANAHEIM	782860	8/19/04	7085.6
BILL MAY LANDSCAPING	SANTA ROSA	645992	5/13/04	7085.6
BOSS MAN CONCRETE	OAKLAND	699457	8/17/04	7071.11
BRIAN HURST CONCRETE	NAPA	760000	8/25/04	7085.6
BUDGET HOME REMODELING & DESIGN	LOS ANGELES	770620	7/29/04	7123, 7112, 498pc
BUENDIA CONSTRUCTION	MERCED	590803	8/13/04	7109, 7113, 7107, 7159(E)
CALIFORNIA GUTTER COMPANY INC.	ESCONDIDO	463764	8/3/04	7071.11
CALIFORNIA STYLE PAINTING	N HOLLYWOOD	760592	5/24/04	7110(G), 7117.5(C), 7150.2
CARTER CONSTRUCTION	FAIR OAKS	708679	8/3/04	7107, 7113
CENTER POINT CONSTRUCTION	LA MIRADA	780756	8/25/04	7085.6
CITYSCAPE CONSTRUCTION	MARINA DEL RAY	746189	5/3/04	7107, 7113, 7115, 7030(A), 7159, 7097, 7098, 7121, 7121.5
CLAYPOOL CONSTRUCTION	SUSANVILLE	781764	8/3/04	7071.11
CMS GENERAL CONTRACTOR	VICTORVILLE	764594	6/25/04	7085.6
COGGINS CONSTRUCTION	NICE	652566	8/3/04	7071.11
CONCEPTS BUILDING	SANTA ROSA	770398	6/3/04	7109(A, B), 7113, 7115, 7159, 7097, 7098, 7121, 7121.5
CONCRETE DESIGNS BY SHANE GAMBLE	BAKERSFIELD	772939	8/13/04	7071.11
CORREA CONCRETE CONTRACTOR	SAN JOSE	339810	8/3/04	7071.11
COX'S DOWN HOME ROOFING	STOCKTON	738220	8/17/04	7107, 7116, 7159(D, E), 7083.1, 7111.1, 7154, 7159(A)
CRAFT REMODELING	VALLEY VILLAGE	774376	7/29/04	7121, 7121.5, 7123, 7112, 7097, 7098
CREATIVE HARDWOOD FLOORS	MORONGO VALLEY	611475	8/3/04	7071.11
D L ROSSI CONSTRUCTION INC.	ROCKLIN	744724	8/3/04	7071.11
DATLINE CONTRACTOR	LONG BEACH	775131	8/17/04	7097
DATLINE CONTRACTOR	LONG BEACH	775131	5/24/04	7107, 7109(A), 7113, 7154, 7159(E, H), 7030(A, B)
DAVE GAVRILOFF CONSTRUCTION	PETALUMA	646048	6/14/04	7085.6
DESIGN CONSTRUCTION CO	GRANADA HILLS	498835	5/24/04	7109(A), 7113, 7159(C, E, G)
DESTINY POOLS AND CONSTRUCTION	CHINO	805410	7/15/04	498, 7068(A), 7097, 7098, 7112, 7121, 7121.5, 7115
DIRECT STONE IMPORTERS	SAN LORENZO	613087	7/1/04	7085.6
DREAM HOME BUILDERS	SAN DIEGO	809082	5/19/04	7107, 7109(A), 7108, 7113, 7030(A, B), 7028, 7115, 7159(A, D, E, F, G, K, L), 7116, 7161(B), 7120, 7111.1
DREXELL EQUIPMENT	PLACENTIA	726419	6/14/04	7112
ECONO-CRETE	OXNARD	660804	8/3/04	7071.11
ENERGY EFFICIENT HOME IMPROVEMENTS	RANCHO CUCAMONGA	317537	7/7/04	7097, 7098, 7121, 7121.5
EXETER CONSTRUCTION COMPANY	GLENORA	674558	8/25/04	7085.6
F&M FENCE	ESCONDIDO	613047	8/25/04	7085.6
F. G. EDWARD GENERAL CONTRACTOR	LIVERMORE	755001	7/28/04	7107, 7108, 7113, 7159(E), 7116
FINE BUILDERS	TORRANCE	780976	5/28/04	7109(A), 7113, 7110, 7117.6, 7115, 7028.5, 7027.3, 7117(A), 7068.1, 7159(B, F, G, K, L)
FINELY RENOVATIONS AND PROPERTY SVCS	SANTEE	763948	8/26/04	7107, 7109(A, B), 7110, 7113, 7114, 7115, 7159, 7116, 7117(A), 7120, 7097, 7098, 7121, 7121.5
FOAM SHIELD ROOFING AND ENVIRONMENTAL PROTECTIVE COATINGS	CONCORD	711551	8/13/04	7113, 7107
FOAM SHIELD ROOFING AND ENVIRONMENTAL PROTECTIVE COATINGS	CONCORD	711551	8/17/04	7109(A), 7107, 7116
FOXWORTHY CONSTRUCTION	WALNUT CREEK	436065	8/13/04	7083, 7110, 7159, 7116, 7117.5C, 7150.2C
FRANK GOODIE & SONS	SACRAMENTO	629575	6/1/04	7107, 7109(A), 7110, 7113, 7115, 7029.1, 7030.5, 7117, 7119, 7125.4, 7162(B), 7097, 7098, 7121, 7121.5
FRANK GOODIE & SONS	SACRAMENTO	728674	6/1/04	7097, 7098, 7121.5, 7122.5
FRANKO COMPANY	APPLE VALLEY	762351	5/21/04	7107, 7113, 7107, 7115, 7159(E)
FRI DEVELOPMENT BUILDERS, INC	SPRING VALLEY	778016	8/26/04	7107, 7109(A), 7110, 7113, 7097, 7098, 7121, 7121.5
FRI DEVELOPMENT BUILDERS, INC	SPRING VALLEY	778016	8/26/04	7107, 7109(A, B), 7110, 7113, 7114, 7115, 7159, 7116, 7117(A), 7120, 7097, 7098, 7121, 7121.5
G & G CONSTRUCTION COMPANY	LOS ANGELES	792306	8/17/04	7071.11
GA CONSTRUCTION CO	SAN JOSE	657026	7/7/04	7097, 7098, 7121, 7121.5
GALLEGOS CONSTRUCTION	DALY CITY	789868	6/23/04	7085.6
GAMA PACIFIC POOLS & HARDSCAPES	ONTARIO	754745	8/9/04	7109(A), 7115, 7030(A, B), 7159(B, D, E, H, J), 7107, 7113, 7117
GARIBAY GENERAL BUILDING	LONG BEACH	721179	5/24/04	7030(A, B), 7159(D, E)
GARY COLLYER ROOFING	RIVERSIDE	724394	5/24/04	7018.5, 7030(A, B), 7109(A), 7110(G), 7117.5C, 7113
GHOLAMALI ALVANDPOUR	SAN JOSE	705094	7/7/04	7083, 7107, 7109(A, B), 7113, 7150.2(C), 7159(D, E, G, H, K, L), 7117(A), 7119
GIANNONI ORGANIZATION INC	SACRAMENTO	596952	7/14/04	7107, 7109(A), 7113, 7097, 7098, 7121, 7121.5, 7122.5
GLENDORA FENCE CO	HESPERIA	265312	8/13/04	7071.11
GODOY CABINETS	RIVERSIDE	521424	8/26/04	7085.6
GREGORY ALAN MOSER	ESCONDIDO	751842	6/14/04	7109(A), 7110, 7113, 7159(B, E)
*PROFESSIONAL RAIN SYSTEMS	GARDEN GROVE	697870	8/3/04	7071.11
GREGORY COTTAGE	SAN DIEGO	516419	6/10/04	7085.6
GUTTER DEPOT	RIVERSIDE	762893	6/23/04	7117, 7150, 7159(D, E, F, G, H, K), 7030(A, B), 7110, 7113
HALL TECH INC	RIVERSIDE	762893	6/23/04	7117, 7150, 7159(D, E, F, G, H, K), 7030(A, B), 7110, 7113
HAN CONSTRUCTION CO	DALY CITY	572384	7/29/04	7110(1689.7A, C), 7030(A, B), 7109(A), 7117(A), 7117.5(B), 7117.6, 7113, 7159(B, D, G, J, K, L)
HIATT CUSTOM TILE	WESTMINSTER	720969	6/14/04	7107, 7111.1, 7113, 7159(B, D, F, G, J, K), 7109(A)
HILEMAN ENTERPRISES	SACRAMENTO	686918	8/17/04	7107, 7109(A), 7071.11, 7030(A, B), 7113, 7164(B2), 7111.1
HURLEY CONSTRUCTION	LOS ANGELES	795535	8/13/04	7071.11
HYDROGROWTH HYDROSEEDING	CAPISTRANO BEACH	596362	5/27/04	7071.15, 7111.1, 7117.5(B, C), 7117.6, 7115, 7159(D, E, F, G, J, L)
I & M CONSTRUCTION	LONG BEACH	653807	8/17/04	7097
I & M CONSTRUCTION	LONG BEACH	653807	5/24/04	7107, 7109(A), 7113, 7154, 7159(E, H), 7030(A, B)



License Revocations

Name	City	License No.	Date	Sections Violated
I C S TEAR OFF	LA HABRA	647331	8/17/04	7071.11
IRON EYES CONSTRUCTION	COVELO	771258	8/2/04	7090.1
IVAN POOL PLASTERING INC.	RANCHO CUCAMONGA	752343	5/24/04	7085.6
J J INNOVATIVE WOODWORKS	BALDWIN PARK	704339	5/24/04	7107, 7113, 7030(A, B), 7159(A, D, E, G, J, K, L)
J J RE-BAR CO	SACRAMENTO	423783	5/21/04	7123, 7097, 7098, 7121, 7121.5
J J RE-BAR CO	GOLD RIVER	290609	5/21/04	7097, 7098, 7121, 7121.5
J L PELLEY ROOFING COMPANY INC	LAKESIDE	367073	5/21/04	7108, 7113, 7116, 7120, 7083.1, 7115, 7159(A, D), 7150.2c, 7109(A, B)
J N L CONSTRUCTION	OAKLEY	792213	8/17/04	7030(B), 7107, 7108, 7116
J P MARTIN CONST CO	ROSEVILLE	356426	8/13/04	7071.11
JAMES LAWRENCE CASH	TAFT	752510	8/17/04	7071.11, 7159(B, D, E, F, H, J, K), 7107, 7113
JAMES WALLACE & ASSOCIATES	COLORADO SPRINGS	688949	8/25/04	7085.6
JATE CONSTRUCTION	FREEDOM	796123	8/17/04	7071.11
JDELL HOMES	SANTA CLARA	764650	8/13/04	7107, 7113, 7117.5, 7159(B, E, F, J, K, L)
JEAN PIERRE-DENIS *CORNER STONE LANDSCAPING&DESIGN	OCEANSIDE	749386	6/28/04	7107, 7109(A), 7110, 7113, 7115, 7150.2c, 7159, 7117.5(B, C), 7097, 7098, 7121, 7121.5
JERRY JONES CONSTRUCTION	OJAI	550010	8/25/04	7085.6
JESSE COOK	TALKING ROCK, GA	659684	8/2/04	7071.11
JL PELLY CONSTRUCTION COMPANY	SANTEE	776308	5/21/04	7, 097, 709, 871, 217, 120.00
JOHN ALBERT GIDDIS	SAN JUAN CAPISTRANO	773729	7/1/04	7085.6
JOHN M. GIANNONI JR	LODI	531910	7/14/04	7097, 7098, 7121, 7121.5
JOHN SNYDER	MORENO VALLEY	791659	8/13/04	7071.11
KARSTINA EXPERT CONTRACTOR	E. PALO ALTO	786611	8/2/04	7107, 7111, 7116, 7113, 7030(A, B), 7030.5, 7018.5, 7110, 7117.6, 7159(B, D, E, F, G, K, L)
KATCHMAR FAMILY CONSTRUCTION	YUCAIPA	768554	8/25/04	7085.6
KENT BARRETT CONSTRUCTION	MENTONE	672048	8/25/04	7114, 7115, 7068.1, 7097, 7098, 7121, 7121.5
KEVIN BROWN CUSTOM POOLS & CONSTRUCTION INC	NORCO	696280	7/7/04	7107, 7159(A, B, D, E, F, J, K, L), 7030(A), 7109(A, B), 7113, 7110, 7120, 7108.5, 7068.1, 7116, 7018
KEVIN DUANE LUI *MARIKO CONCRETE + TREE SVC	PITTSBURG	718089	8/13/04	7109(A), 7113, 7159(A, B, J), 7030(A, B)
KOCHEVAR & KIDS CONSTRUCTION	VISALIA	712738	7/2/04	7071.11
KRISTOPHER MICHAEL PIERCE	GRAND TERRACE	770845	6/16/04	7085.6
KRONOLM CONSTRUCTION	SONORA	767844	8/17/04	7071.11
LA SIGNAL	CITY OF INDUSTRY	725670	6/1/04	7110, 7116, 7097, 7098, 7121, 7121.5, 7127.5
LESLIE DARRELL JEFFERSON	OAKLAND	686652	7/29/04	7107, 7109(A), 7113, 7119, 7030(A, B), 7117(A), 7159(D, F, G, J, K, L)
LGT ENTERPRISES INC.	TUSTIN	296213	8/17/04	7071.11
LIFETIME HOME IMPROVEMENT SPECIALISTS, INC	SAN DIEGO	763087	7/1/04	7085.6
M T P CONSTRUCTION	OAKLAND	797335	5/24/04	7107, 7109(A), 7113, 7154, 7159(E, H), 7030(A, B)
M T P CONSTRUCTION	OAKLAND	797335	8/17/04	7071.11
M/J LANDSCAPE	BALDWIN PARK	788881	8/9/04	7107, 7113, 7030(A, B), 7115, 7159(A, B, D, E, F, J, K, L, M)
MAKA GENERAL CONSTRUCTION	ARLETA	768042	8/13/04	7071.11
MARC E WILSON PROFESSIONAL CONCRETE REDDING	REDDING	738341	8/17/04	7030(A), 7117(A), 7030(B)
MARIA REYNOLDS GENERAL CONSTRUCTION VALLEJO	VALLEJO	775517	8/13/04	7071.11
MARK ROUAULT	REDLANDS	769513	8/3/04	7071.11
MASTER ROOFING	NORTH HILLS	733592	8/17/04	7071.11
MCBANE CONSTRUCTION	AGOURA HILLS	772810	5/3/04	7085.6
MCAHON INC*EMCO RESTORATION	SIMI VALLEY	788206	8/9/04	7107, 7109(A, B), 7113, 7125(B), 7154, 7111.1, 7115, 7159(D, F, J), 7030(A)
MEKIA CONSTRUCTION COMPANY	CHULA VISTA	788737	5/24/04	7108.5
MENREE POOLS	EL CAJON	715534	5/24/04	7109(A), 7159(A, B, C, F, G, J, K, L), 7030(A, B), 7110(D), 7113
MERRITT POOL CONSTRUCTION	PALM DESERT	542660	7/1/04	7085.6
METROPOLITAN CONSTRUCTION & RENOVATIONS	SAN FRANCISCO	750640	8/13/04	7071.11, 7108, 7108.5, 7111.1
MIKE LONG	SIMI VALLEY	729391	7/1/04	7085.6
MONTS CONSTRUCTION	SANTA ROSA	708965	5/3/04	7085.6
MORAN WILLIAM H CONSTRUCTION	WALNUT CREEK	298553	7/1/04	7085.6
MANAGEMENT AND INSPECTION SERVICES	ANTIOCH	393285	8/3/04	7071.11
MORNING STAR ELECTRIC	FOLSOM	761879	8/13/04	7159(B), 7107, 7111.1, 7159(K, L)
MURPHY'S POOLS AND SPAS	FOLSOM	761879	8/17/04	7083, 7107, 7110, 7116, 7117.6, 7159(B, D, E, F, J, K, L)
NAPA VALLEY REMODEL	NAPA	618629	8/3/04	7071.11
NEW WORLD CONTRACTORS	DIAMOND BAR	775120	7/7/04	7097, 7098, 7121, 7121.5
NEW WORLD CONSTRUCTION	FULLERTON	718495	7/7/04	7112, 7109(A), 7110, 7113, 7030(A, B), 7115, 7159(B, D, F, G, J, K, L)
NORTHSTAR TILE	ALTA LOMA	784981	5/24/04	7109(A), 7113, 7125(B), 7159(F, G, K, L)
OAK GLEN LANDSCAPE INNOVATIONS	CALIFORNIA	747343	5/24/04	7109(A), 7113, 7115, 7159(A, B, D, F, L)
OELMANN'S TILE & MARBLE	RIVERSIDE	687885	8/13/04	7071.11
ONE WORLD CONSTRUCTION	NEWPORT BEACH	797441	5/27/04	7107, 7115, 7030(A, B), 7110, 7113, 7120
*ONE WORLD BUILDERS	BAKERSFIELD	775333	8/25/04	7085.6
ORLANDO ALLAIN	CITY OF INDUSTRY	698176	6/14/04	7109(A), 7113
OVERLAND COMPANY, INC	STUDIO CITY	732002	8/9/04	7107, 7108, 7110, 7115, 7159(B, E, G, J, K), 7117.5
PACIFIC AMERICAN BUILDING AND DEVELOPMENT	STUDIO CITY	732002	8/9/04	7107, 7108, 7110, 7115, 7159(B, E, G, J, K), 7117.5
PACIFIC BLUE CONSTRUCTION & HOME IMPROVEMENT	MERCED	708681	8/17/04	7159(D), 7115
PACIFIC HOMETECH	UPLAND	516401	8/9/04	7097, 7098, 7121, 7121.5
PACIFIC NATIONAL BUILDERS INC.	LOS ANGELES	795887	6/15/04	7085.6
PACIFIC VIEW LANDSCAPE	SOLANA BEACH	694291	8/3/04	7071.11
PACIFIC WINDOW PRODUCTS INC. *PACIFIC BUILDERS	AGOURA HILLS	190567	8/9/04	7109, 7115, 7030(A, B), 7110, 7159(D, E), 7116

Name	City	License No.	Date	Sections Violated
PAEA BUILDERS	RIVERSIDE	778325	7/22/04	7109(A), 7117.5(B), 7113, 7114, 7159(D, E, F, J, K, L), 7030(A, B), 7107
PAINTSMITH	CATHEDRAL CITY	790758	6/16/04	7085.6
PARADIGM CONSTRUCTION & ELECTRICAL	ORANGEVALE	545829	8/17/04	7071.11
PARKER CONSTRUCTION	PLEASANT HILL	793554	8/17/04	7071.11
PATIO N POOL SUPPLY	RIVERSIDE	760983	8/17/04	7071.11
PAUL P FERRERIA	SAN BERNARDINO	806364	5/24/04	7107, 7113, 7030(A, B), 7159(A, B, D, E, F, J, L), 7116, 7117(A)
PAUL P FERRERIA *PAUL PIRES FERRERIA	SAN BERNARDINO	806364	6/14/04	7107, 7109(A), 7116, 7120, 7113, 7030(A, B), 7117(A), 7115, 7159(A, B, D, E, F, G, J, K, L)
PAYLESS ROOTER AND PLUMBING	SAN BERNARDINO	784112	7/24/04	7085.6
PELLEY & SCOTT ROOFING	SANTEE	628516	5/21/04	7097, 7098, 7121, 7121.5
PHILLIPS FLOORING DESIGNS	RIVERSIDE	473092	8/13/04	7109(A), 7113, 7115, 7159, 7097, 7098, 7121, 7121.5
PREMIER BUILDERS	CEDAR RIDGE	628918	8/3/04	7109, 7113, 7117(A), 7117.6
PREMIUM CONSTRUCTION	WEST COVINA	740496	7/6/04	7108, 7116, 7030(A, B), 7115, 7159(A, B, D, F, G, J, K, L)
PROPERTY IMPROVEMENTS	CLOVIS	756932	8/13/04	7071.11
PROSTAR CONSTRUCTION & DEVELOPMENT	ANAHEIM	544172	7/1/04	7085.6
QUALITY CONSTRUCTION	GARDEN GROVE	713649	7/7/04	7107, 7113, 7030(A, B), 7115, 7159(D, E), 7150.2C, 7111.1, 7109(A)
QUALITY INDEX INC.	CONCORD	790056	8/17/04	7071.11
R & J ROOFING	JUNE LAKE	764796	6/30/04	7085.6
R D FLOYD FABRICATING CO	LOS ANGELES	455065	5/24/04	7107, 7113, 7111.1, 7159
R KAY DESIGN & CONSTRUCTION	BREA	704526	8/27/04	7109(A), 7115, 7159, 7097, 7098, 7121, 7121.5
R MICHAEL CONSTRUCTION	SAN DIEGO	454276	8/3/04	7071.11
RAYMOND'S CONCRETE	SAN DIEGO	782659	5/3/04	7109(A), 7110, 7113, 7115, 7159, 7097, 7098, 7121, 7121.5
REGINALD DONNELL WILLIAMSON *RW FLOORS	SACRAMENTO	774467	8/13/04	7071.11
RESCINO CONSTRUCTION	SAN FRANCISCO	665942	6/16/04	7085.6
RICK CAVENER CARPENTRY	SACRAMENTO	766721	8/3/04	7071.11
RITE WAY PAINTING	CONCORD	792765	8/17/04	7071.11
ROBERT E SUTTON JR	RESEDA	707149	8/3/04	7106, 7097, 7098, 7121, 7121.5
ROBERT MARVIN COVELL	CITRUS HEIGHTS	318023	8/3/04	7071.11
RICARDO'S ROOF SERVICES	SAN FRANCISCO	717815	8/3/04	7113, 7115, 7117.5, 7109(A), 7107, 7159(B, D, E, F, G, J, K)
ROGER DIXON LOGUE	HERMOSA BEACH	638818	8/13/04	7071.11
RONS ROOFING AND REPAIRS COMPANY	MODESTO	600373	8/13/04	7110, 7117.5c, 7109(A), 7154
ROOFS R US	FRESNO	731796	8/3/04	7113, 7109(B)
RUDOLPH ROY CRUZ JR.III	RESEDA	772470	7/1/04	7085.6
RYAN PATRICK SOUTHARD *RPS SWIMMING POOL SPECIALISTS	NEWPORT BEACH	795779	6/14/04	7030(A, B), 7109(A, B), 7113, 7107, 7110, 7120
S & T KADY DOORS & FLOOR CO	LA VERNE	341209	5/24/04	7030(A, B), 7159(A, B, D, E, F, G, J, K, L)
SACRAMENTO VALLEY ROOFING	CARMICHAEL	596460	8/2/04	7109(A), 7113, 7115/7030(A), 7097, 7098, 7121, 7121.5
SAGE CONSTRUCTION AND ELECTRICAL	SANTA PAULA	562478	8/17/04	7071.11
SANTA ROSA ROOFING	RODEO	683519	8/3/04	7071.11
SAUL MILROD	LLANO	772209	8/25/04	7085.6
SCOTT ALLEN	LONG BEACH	769910	8/26/04	7115, 7030(C), 7159, 7097, 7098, 7121, 7121.5
SCOTT CRAIG	PALMDALE	603292	8/13/04	7090.1
SCOTT CRAIG CONSTRUCTION	LANCASTER	761483	8/13/04	7071.11
SHADOW MOUNTAIN BUILDERS	RIVERSIDE	615255	8/17/04	7071.11
SHEET METAL AND AIR HANDLING INC.	ATASCADERO	711417	8/2/04	7071.11
SMITH & PINSON	LA MESA	732382	5/19/04	7107, 7109(A), 7113, 7108.5, 7116, 7115, 7159(E, J, L)
SPECTRUM	CERES	773723	8/3/04	7115, 7159(B, D, E, G, K, L), 7125, 7110, 7110(G)
SPECTRUM PAINTING	LA JOLLA	665169	8/17/04	7071.11
SULLIVAN COMPANY	SAN DIEGO	647200	5/27/04	7085.6
SUMAYA INC	FRESNO	465798	8/3/04	7071.11
SUN MI PAINTING CO	LOS ANGELES	545017	5/13/04	7085.6
SUNSET POOLS	ORANGEVALE	591928	8/17/04	7109(A), 7110, 7159(G, K, L), 7191(A), 7107, 7111.1, 7113
SWEAT WILLIAM RANDOLPH	WEST COVINA	538299	7/27/04	7085.6
TAPIA PLUMBING A PARTNERSHIP	SANTA MONICA	808036	7/2/04	7112
TAYLOR BUILDERS	ANTIOCH	730478	8/3/04	7071.11
TECHNO CONSTRUCTION CO.	SUN VALLEY	634900	6/25/04	7085.6
TEL-NET COMMUNICATIONS	SACRAMENTO	557600	5/24/04	7030(A, B), 7107, 7110, 7113, 7117(A), 7117.5(A), 7117.6, 7150.2(C), 7159
THE HOME DOCTOR	LONG BEACH	791393	6/25/04	7085.6
THE MORRIS FAMILY ROOFING INC.	PLACENTIA	765163	6/16/04	7085.6
THE PHILIP MICHAEL CO	ANTIOCH	751646	8/13/04	7071.11
TIMES LANDSCAPE SERVICE	DIAMOND BAR	512577	8/25/04	7085.6
TOM ROSSER CONCRETE CONSTRUCTION	LONG BEACH	778001	6/16/04	7085.6
TONY SANTORO	CANOGA PARK	273881	5/12/04	7097, 7098, 7121, 7121.5
TORRES CONSTRUCTION	YUBA CITY	672273	8/3/04	7071.11
TRIPLE-T CONSTRUCTION DEVELOPMENT INC.	LOS ANGELES	803441	6/16/04	7085.6
ULTIMATE POOLS & SPAS, LTD	UPLAND	603118	8/9/04	7097, 7098, 7121, 7121.5
UTILITY PROGRAM SERVICES INC.	RANCHO CUCAMONGA	775165	7/7/04	7107, 7115, 7030(A, B), 7113, 7116, 7159(D, E, F, H, J), 7109(A)
VALLEY VIEW CONSTRUCTION	SANTA MARIA	753225	8/17/04	7107, 7109(A), 7113
VISION STEEL	SACRAMENTO	591281	5/24/04	7071.11
WEATHERGUARD VINYL SIDING SPECIALISTS	S. SAN FRANCISCO	779927	8/13/04	7109, 7159, 7030(A, B), 7113, 7116, 7117(A), 7117.6
WHITMAN CONSTRUCTION	CHICO	801603	8/2/04	7083, 7107, 7113, 7030(A, B), 7159(B, D, F, K, L)
WILLIAM F. MARTIN	MONTEBELLO	314749	7/28/04	7123
WISEGUY EXCAVATION	GRAND TERRACE	752124	8/17/04	7071.11

***Friendly, Fair and Faster than Ever:*****CSLB's Arbitration Program Led by Dispute Resolution Experts**

Contractors are constantly exposed to potential disputes because of the type of work they do—construction projects can be stressful and expectations can often vary between homeowners and contractors. Even worse, dispute resolution through the legal system can be costly and time consuming. CSLB's Arbitration programs can be a fast, cost effective dispute resolution solution for most contractors and consumers on complaint values up to \$50,000.

Arbitration proceedings are conducted in an informal setting designed to bring an equitable settlement and satisfying closure to disagreements. Each arbitrator meets stringent CSLB requirements and possesses exceptional technical expertise and procedural sophistication. Arbitrators selected to serve in this program understand the nature of construction-related disputes and can craft realistic remedies. Award amounts are legally binding.

Not only is arbitration less costly than dispute resolution through the legal system, contractors can benefit from arbitration in other ways too:

1. Averaging just 55 days from submission to award, the Arbitration Program is a fast and efficient way to resolve qualifying complaints.
2. It allows the dispute to remain confidential—i.e. non-disclosable—if, in the event of an award against the contractor, all terms of the award are fulfilled in a timely manner.
3. Arbitration through CSLB is free to contractors and homeowners.
4. Flexible hearing options allow both homeowners and contractors to feel ownership and control in the process.

CSLB's new arbitration provider firm, the Arbitration Mediation and Conciliation Center (AMCC) provides a toll-free number and information and forms online at [www.AMCCenter.com](http://www.AMCCenter.com). Knowledgeable case managers, skilled in the sometimes delicate issues inherent in disputes, work with the parties to accommodate unique situations. Hearing locations throughout the state provide maximum convenience.

For more information about CSLB's Arbitration Program, visit [www.cslb.ca.gov](http://www.cslb.ca.gov) or [www.AMCCenter.com](http://www.AMCCenter.com) or call AMCC at (800) 645-4874.

**CSLB's Arbitration Program Receives Industry Recognition**

*Steve Sands, CSLB Registrar (left), and Larry Booth, CSLB Board Chair (center), accept an award from Dick Bayer, President of CDR.*

The California Dispute Resolution Council ([www.CDRC.net](http://www.CDRC.net)) honored CSLB for its long standing commitment to alternative dispute resolution at its annual education seminar and 10th Anniversary Gala in Los Angeles on November 5, 2004. The Board was selected for this prestigious award due in part to its arbitration programs, as well as its on-site negotiation program, mandatory settlement conference policies, and extensive conciliation efforts.

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